



Cook County Treasurer Maria Pappas

STATE OF THE OFFICE - 2025

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Maria Pappas

Cook County Treasurer

Toni Preckwinkle
President
Cook County Board of Commissioners
118 N. Clark Street
Chicago, IL 60602

October 29, 2024

Dear President Preckwinkle:

I am pleased to submit the Fiscal Year 2025 budget for my office.

Each year, I come before the Board with a budget request that meets or exceeds the proposed target. The budget submitted for the next year continues this trend. My budget for FY2025 reflects no increase from the taxpayer funded corporate budget when compared to FY2024. 96 percent of the budget comes from commercial user fees. The goal continues to be an entirely self-funded office independent of any taxpayer-funded sources.

In FY2025, I will continue to prioritize providing outreach to taxpayers, helping taxpayers claim overpayment refunds and missing exemptions, utilize cutting-edge Artificial Intelligence, release in-depth studies about the property tax system, and advocate for true property tax reforms.

For FY2025, our employee count is 66, a 74 percent reduction from 1998 when the office had 250 employees. If the office maintained a staff of 250 as it had in 1998, the budget for the office would be approximately \$67 million.

I am proud to request the adoption of this FY2025 budget for the Treasurer's Office. I look forward to continuing collaboration with you as we move forward.

Sincerely,

A handwritten signature in cursive script that reads "Maria".

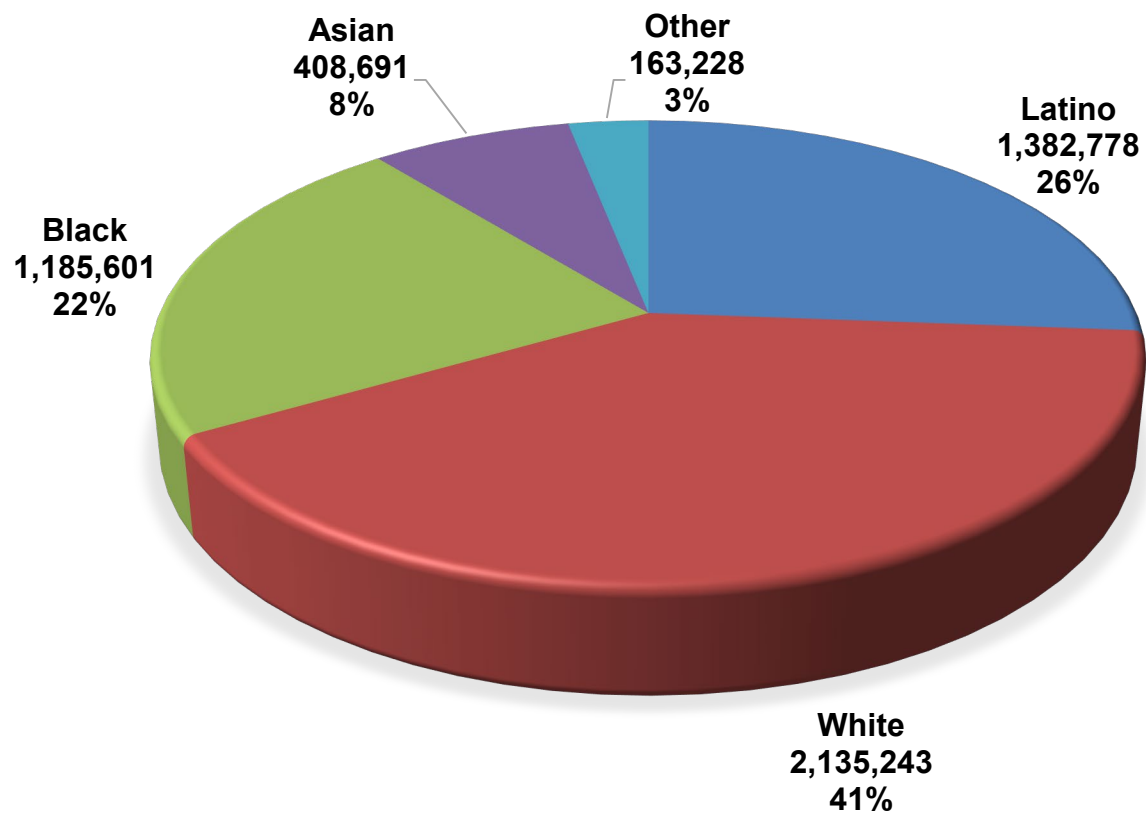
Maria Pappas
Cook County Treasurer

INTRODUCTION

Cook County's population is 5.28 million. In addition to the City of Chicago, 134 other municipal governments are located in the county.

One third of the population speaks a language other than English. The leading second languages are Spanish and Polish.

Demographic composition of the county:



INTRODUCTION

The Cook County Treasurer's Office's are governed by two primary sources, the **Illinois Property Tax Code** and the **Cook County Municipal Code**.

Treasurer Maria Pappas' responsibilities include:

- **Printing and mailing** property tax bills on behalf of local governments
- Collecting **\$18.3 billion** in yearly taxes from the owners of nearly **1.8 million parcels** of property
- Distributing tax funds to approximately **2,200 local government units** to cover operations, pay bond debt and fund pension obligations
- **Investing the revenues** and other public funds of the County in conformance with federal and state laws and local ordinances
- Conducting **tax sales of delinquent property taxes** as required by state law

INTRODUCTION

In FY1998 when Treasurer Pappas took office, there were a number of challenges:

- 250 employees in the office
- Only six '386' personal computers
- Office was not Y2K Compliant
- No Third Party Agent (TPA) wire payment system
- No lockbox
- No bank branches accepting payments
- No financial audit
- No Information Technology (IT) department
- No website
- No email system
- No phone system
- \$30 million in uncashed checks on the floor
- One mail-opening machine

The solution?

Automation, which has led to reduced headcount and greater efficiency.

Website

cookcountytreasurer.com



WEBSITE HIGHLIGHTS (cookcountytreasurer.com)

“Your Property Tax Overview”
at cookcountytreasurer.com is a one-stop shop for taxpayers

108.2 million total visits
since 2004

12.6 million visits
on mobile devices since December 2017

5.8 million visits
December 1, 2023 through October 1, 2024

1.96 million visits
August 2021



WEBSITE HIGHLIGHTS (cookcountytreasurer.com)

“Your Property Tax Overview”

at cookcountytreasurer.com is a one-stop shop for taxpayers

\$111 Million in Possible Refunds

Online, electronic application
(going back 20 years)

\$54 Million in Missing Exemptions

for seniors

Download/Print Your Property Tax Bill

See “Where Your Money Goes”

See Important Messages

- Taxes paid or not paid
- Taxes sold or forfeited
- Mailed tax bill returned to sender
- Refund check status

View Taxing District Debt Information

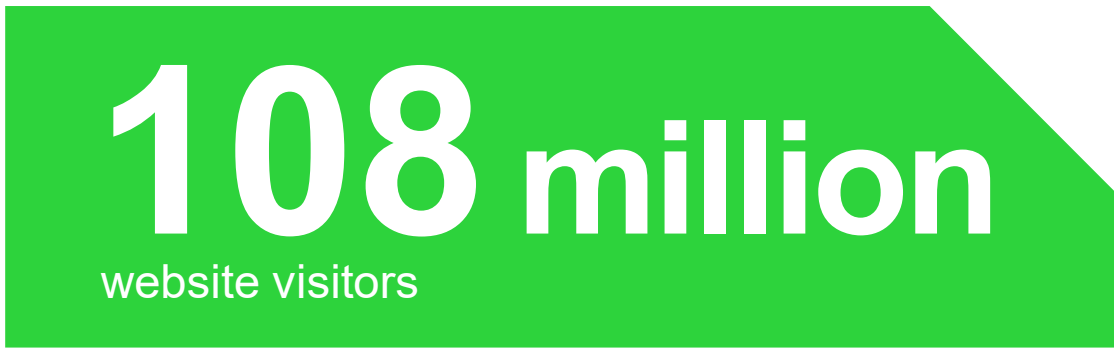
- Access to financial reports
- Number of retirees vs. current employees

WEBSITE – PAGE VISITS

The heart of the Treasurer’s Office is cookcountytreasurer.com. The site was created internally and allows taxpayers to easily:

- Submit payment online
- Check payment status
- Download electronic tax bill
- Search for refunds
- Check property tax exemptions
- Obtain frequently used forms
- Contact us via email
- Download informational brochures
- Read important studies

The site has been visited **more than 108 million** times since 2004.



Fiscal Year	Site Visits
2024*	5,755,000
2023	7,093,074
2022	7,722,979
2021	11,633,854
2020	7,277,861
2019	7,477,080
2018	6,630,301
2017	5,063,847
2016	4,554,406
2015	4,068,008
2014	3,051,125
2013	3,766,049
2012	4,367,537
2011	4,081,384
2010	3,776,292
2009	3,390,660
2008	3,412,301
2007	4,832,303
2006	3,678,393
2005	3,904,819
2004	2,738,366
Total	108,275,639
*Through October 1, 2024	

WEBSITE – PAGE VISITS

The Treasurer’s Office continues to improve the website with new features and expanded information including [the introduction of the Payment Plan Calculator](#) in August 2024.

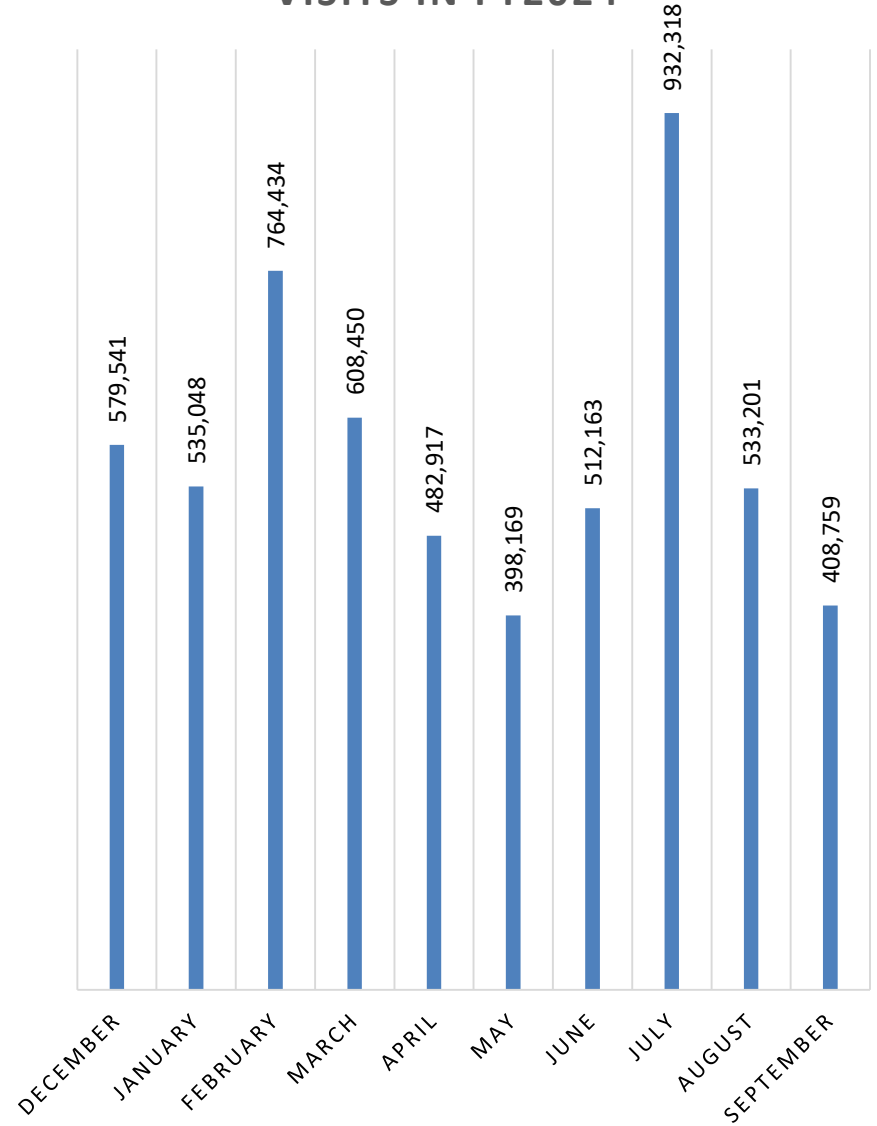
As a result, **nearly 5.8 million visits** accessed the site thus far in 2024.

“Your Property Tax Overview” serves as a one-stop shop to provide quick access to:

- Current mailing name and address
- Tax amount due
- Tax bill download
- Overpayments going back 20 years
- Tax exemptions going back four years

5.8million
website visits between 12/1/2023 and 10/1/2024

VISITS IN FY2024



WEBSITE – PAGE VISITS

In FY2024, cookcountytreasurer.com has been visited nearly **5.8 million times***.

General Statistics	December	January	February	March	April	May	June	July	August	September	YTD
Number of Visits	579,541	535,048	764,434	608,450	482,917	398,169	512,163	932,318	533,201	408,759	5,346,241
Average Visit Length (Minutes)	1.65	1.28	1.27	1.42	1.39	1.73	1.61	1.64	1.72	2.31	1.52
Visitors That Visited More Than Once	90,676	79,078	96,626	82,794	70,257	48,998	72,489	118,184	73,716	80,934	732,818
First Time visitors	329,545	314,805	480,735	351,544	278,449	224,120	270,042	595,304	306,376	223,445	3,150,920
Visited Pages	December	January	February	March	April	May	June	July	August	September	YTD
Property Tax Overview Results	235,565	222,695	410,156	281,161	218,560	166,238	208,680	483,330	230,872	175,539	2,457,257
Download Your Tax Bill	16,662	23,523	33,783	29,277	25,411	18,485	24,147	34,463	18,766	15,948	224,517
Payment Status Search	23,551	24,221	40,122	28,923	22,281	18,354	20,364	43,817	24,809	18,535	246,442
Apply for Refund Information	4,997	2,637	2,589	2,218	2,216	1,507	1,490	9,384	3,248	3,417	30,286
Name/Address Change	5,674	5,646	9,749	6,784	5,258	3,744	4,570	10,943	5,283	3,669	57,651
If Taxes Were Sold	1,400	1,643	1,365	1,474	1,621	1,359	1,279	1,613	1,359	1,240	13,113
Overpayment	9,448	5,642	5,962	4,800	3,979	3,119	3,255	11,893	4,720	4,308	52,818
Frequently Asked Questions	870	352	318	216	297	258	458	934	692	1,723	4,395
News Article View	3,515	3,919	2,927	2,717	2,991	4,445	5,417	7,150	4,687	4,247	37,768
TPA Home Site (Bulk Wire Payments)	12,317	14,058	15,842	12,137	11,228	9,979	10,012	15,229	11,462	12,357	112,264
Community Bank Home (Teller View)	627	385	1,045	392	342	322	338	1,283	454	332	5,188
Payment By Electronic Check	35,719	21,721	144,589	39,592	11,830	9,275	11,706	158,585	34,408	13,035	467,425
Payment By Credit Card	9,763	6,076	19,863	9,894	4,060	3,129	2,802	21,198	8,627	4,237	85,412
Estate Search	1,006	908	927	791	1,091	931	901	1,241	884	861	8,680
Sign Up for Email Notification	551	609	943	811	647	550	674	847	268	727	5,900
Due Dates	3,358	7,249	5,209	3,874	3,513	4,540	7,775	5,268	2,536	2,786	43,322
Exemption Results	9,926	11,648	15,303	11,922	10,714	7,436	9,091	20,017	9,069	8,247	105,126
Homeowner Exemption Information	4,037	5,418	6,035	5,029	4,736	2,670	3,187	9,267	4,228	4,291	44,607
Senior Citizen Exemption	2,475	3,596	4,296	3,343	2,557	1,466	1,977	6,285	2,163	1,842	28,158
Senior Citizen Freeze Exemption	2,975	4,204	5,194	5,642	3,363	1,985	2,340	8,158	2,686	2,599	36,547
Contact Us Form	1,562	555	499	596	455	372	265	783	465	454	5,552

*Through October 1, 2024

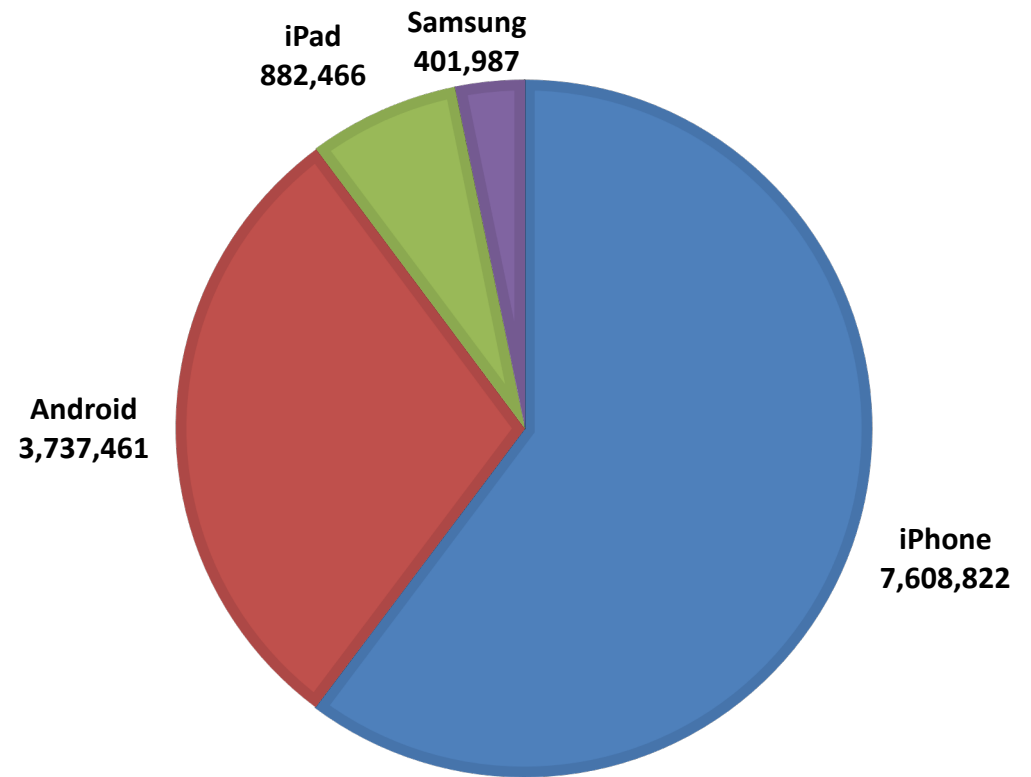
MOBILE WEBSITE (cookcountytreasurer.com)

The site was upgraded in June 2015 to better assist taxpayers using a mobile device.

Programming code automatically recognizes if a visitor is using a mobile device and conforms the layout and design to fit the device.

Since December 1, 2017, there have been **more than 12.6 million** website visits from mobile users.

Mobile Visits



12.6 million
mobile device visits to cookcountytreasurer.com

WEBSITE – DUPLICATE/OVERPAYMENT REFUND SEARCH

The website has built-in functionality to show whether a property address or Property Index Number (PIN) has an overpayment going back 20 years.

In May 2020, the Treasurer’s Office introduced a feature that allows taxpayers to easily complete an online refund application to claim an overpayment of taxes. The office streamlined the process to eliminate paper refund applications.

Currently, **\$111 million in overpayment refunds** are available from the Treasurer’s Office.

\$111 million
in available duplicate and overpayment refunds

MARIA PAPPAS COOK COUNTY TREASURER

Menu

Your Property Tax Overview

Your Property Tax Overview Quick Links

RESULTS OF OVERPAYMENT REFUND SEARCH

Property Index Number (PIN):

[BEGIN A NEW SEARCH](#)

Are There Any Overpayments on Your PIN?

Please be aware that if you did not own the property or make the payments at the time of the overpayment, you are not entitled to the refund.

Tax Year 2013 (billed in 2014)

Installment	Tax Amount Billed	Tax Amount Paid	Refund Available
1st	\$24,737.00	\$24,737.00	\$0.00
2nd	\$35,448.81	\$35,980.54	\$531.73

Refund Available: \$531.73 Application Required: [Apply Now](#)

Tax Year 2021 (billed in 2022)

Installment	Tax Amount Billed	Tax Amount Paid	Refund Available
1st	\$28,465.93	\$32,322.42	\$3,856.49
2nd	\$0.00	\$0.00	\$0.00

Refund Available: \$3,856.49 Application Required: [Apply Now](#)

Tax Year 2023 (billed in 2024)

Installment	Tax Amount Billed	Tax Amount Paid	Refund Available
1st	\$25,933.82	\$28,270.44	\$2,336.62
2nd	\$0.00	\$0.00	\$0.00

Refund Available: \$2,336.62 Application Required: [Apply Now](#)

WEBSITE – SEARCH FOR MISSING EXEMPTIONS

The site details the property tax exemptions received for the most recent five years.

About **30,000 senior citizens could save a total of \$54 million** by applying for exemptions they did not receive.

If a taxpayer needs to apply for a missing exemption, a link takes them to the application.

\$54 million
potential dollar amount of missing senior exemptions

MARIA PAPPAS
COOK COUNTY TREASURER

Menu

Your Property Tax Overview

Your Property Tax Overview Quick Links

PROPERTY TAX EXEMPTION HISTORY

Property Index Number (PIN): BEGIN A NEW SEARCH

For this PIN, here are the property tax exemptions for Tax Years 2023-2019.
This information is updated every Monday.

	2023	2022	2021	2020	2019
Homeowner Exemption:	YES	YES	YES	YES	YES
Senior Citizen Exemption:	NO	NO	YES	YES	YES
Senior Freeze Exemption:	NO	NO	YES	NO	NO
Returning Veteran Exemption:	NO	NO	NO	NO	NO
Disabled Person Exemption:	NO	NO	NO	NO	NO
Disabled Veteran Exemption:	NO	NO	NO	NO	NO

If you are entitled to an exemption you did not receive:

- [Apply for a missing exemption](#)
- Cook County Assessor's Office: 312.443.7550
- Owners of property outside the city of Chicago also may contact their [Township Assessor](#)

ELECTRONIC TAX BILL (PDF)

In 2017, the Treasurer’s Office began offering property owners the option to download or print their tax bill in PDF format. Previously, requests for duplicate bills were printed in hard copy form and mailed to owners.

The website has produced **nearly 7.2 million electronic tax bills** since December 1, 2017.

20,025 electronic tax bills were generated on August 17, 2021, the highest number of bills produced on a single day.

7,183,492
 electronic tax bill requests from taxpayers

GET A COPY OF YOUR COOK COUNTY PROPERTY TAX BILL
 Property Index Number (PIN): 25-32-

Download Your Tax Bill

Open a PDF of your tax bill that can be printed and used to pay in person or by mail.

- Tax Year 2022 Second Installment Due Friday, December 1, 2023
- Tax Year 2023 Second Installment Due Thursday, August 1, 2024

Stop receiving your tax bill by mail.

Sign up for eBilling to receive future tax bills via email.

Year	Quantity
2024*	1,351,485
2023	1,458,838
2022	1,174,078
2021	1,022,092
2020	813,050
2019	643,877
2018	647,279
2017 (Introduced 12/1/2017)	72,793
Total	7,183,492

*Through October 1, 2024.

WEBSITE – WARNING FOR SOLD/FORFEITED TAXES

“Your Property Tax Overview” tells property owners if taxes were sold or forfeited at the Annual Tax Sale.

A message warns property owners to contact the Cook County Clerk to redeem sold taxes. At the sale of Tax Year 2021, held in January 2024, **7,758 properties were sold**.

Redeeming taxes as soon as possible is important to avoid costly interest charges.

Are Your Taxes Paid?

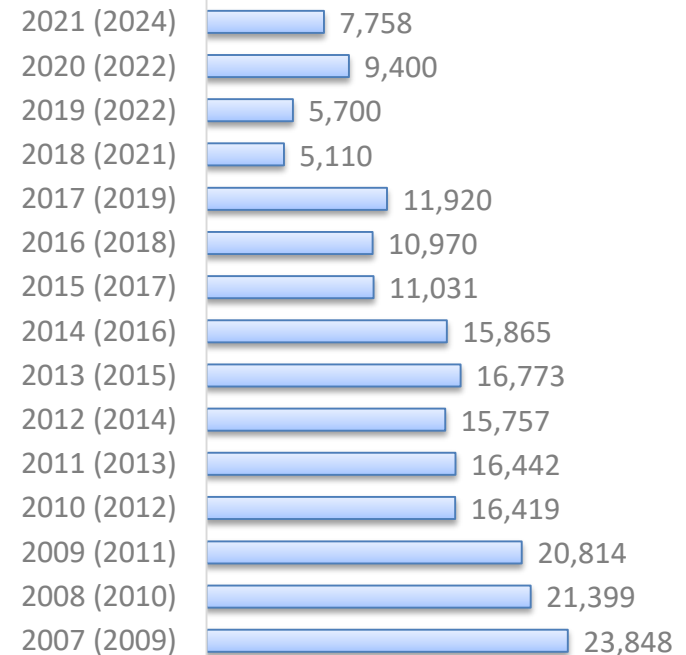


URGENT!

**YOUR DELINQUENT TAXES
HAVE BEEN SOLD FOR TAX YEAR(S): 2021**

FOR TAXES THAT WERE SOLD OR FORFEITED, CONTACT [THE COUNTY CLERK](#)
TO FIND OUT THE AMOUNT YOU OWE

PINs Sold in Annual Tax Sale



Tax Year (Year when Annual Tax Sale held)

7,758

number of properties sold in the January 2024 sale

WEBSITE – ELECTRONIC NAME/ADDRESS CHANGES

The site was upgraded on June 6, 2019 to accept electronic name and address changes.

The simple, electronic process eliminates the need for paper applications to be sent to the Treasurer’s Office and processed by hand.

More than 252,000 electronic name and address updates have been made by Cook County property owners since the process went live.

Once a change has been initiated, a message informs the requestor of the pending change.

Mailing Information:
[REDACTED]
HARWOOD HTS, IL 60706-7302

A name or mailing address change is pending. Please allow 3-4 days for the request to be completed.

[Update Your Information](#)

Year	Quantity
2024*	35,152
2023	41,203
2022	46,645
2021	58,368
2020	36,943
2019	34,152
Total	252,463

*Through October 1, 2024.

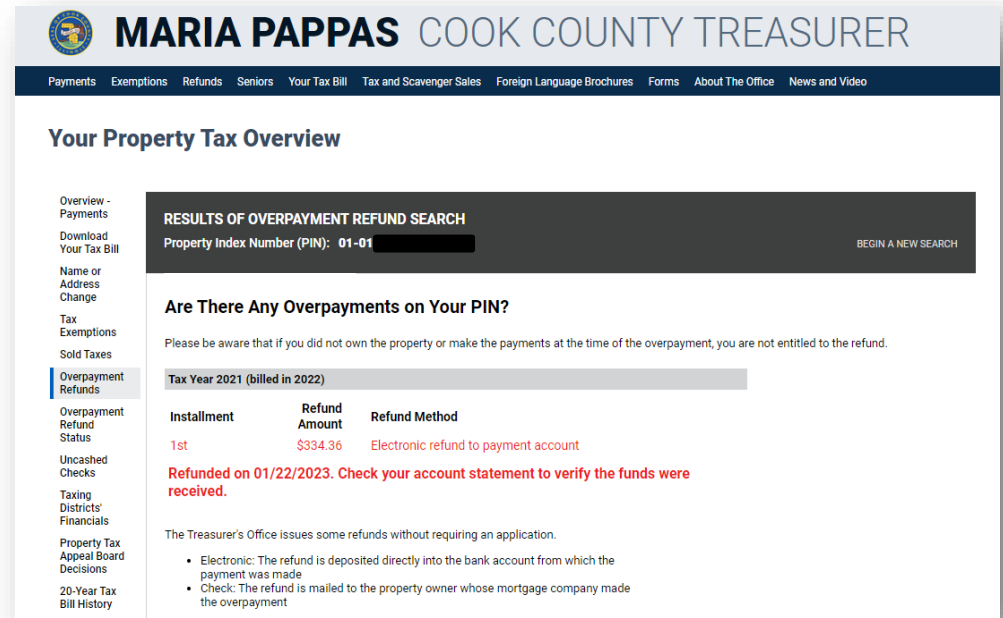
252,463
electronic name and address changes made

WEBSITE – REFUND STATUS

The Treasurer’s Office automatically issued **15,273 refunds to taxpayers totaling \$38.6 million** in FY2024. Since November 2018, the Treasurer’s Office has issued **175,000 automatic refunds totaling \$151,272,686 million**.

The site displays the status of a refund, including the amount, expected refund date, and then the actual refund date once issued.

Most of the refunds were a result of property tax exemptions applied to the second installment tax bill. **Taxpayers do not need to submit paper applications for these refunds.**



\$151 million
automatic refunds issued since November 2018

WEBSITE – TAXING DISTRICT DEBT AND PENSION

The Taxing Districts' Debt and Pension data is easily accessible online, allowing taxpayers to electronically obtain the financial information they need to make informed decisions about the local agencies that receive a share of their property taxes.

The Treasurer's Debt Disclosure data includes important information like current employees versus retirees and lists total debts ranked worst to best.

\$160.5 billion
total debt of the 547 primary taxing agencies

Highlights of Your Taxing Districts' Debt and Pension

Select a taxing district name for detailed financial data.

Your Taxing Districts	Money Owed by Your Taxing Districts (minus Total Net Pension Liability)	Pension and Healthcare Amounts Promised by Your Taxing Districts	Amount of Pension and Healthcare Shortage	Employees	Retirees	Difference
Addison Crk River Conserv Dist Northlake	\$0	\$0	\$0	0	0	0
Metro Water Reclamation Dist of Chicago	\$3,327,854,000	\$3,020,080,000	\$1,168,985,000	1,972	2,480	-508
North Lake Fire Protection District	\$9,488,787	\$28,998,044	\$12,266,767	20	16	4
Northlake Public Library	\$7,758,123	\$3,744,805	\$251,431	20	30	-10
Veterans Park District Melrose Park	\$16,440,148	\$10,893,720	(\$3,044,794)	42	51	-9
Triton Community College 504 (River Grv)	\$85,526,136	\$25,638,269	\$25,638,269	1,213	0	1,213
Leyden HS District 212 (Franklin Park)	\$160,765,905	\$87,574,777	\$11,467,691	414	739	-325
Mannheim School Dist 83 (Franklin Park)	\$52,383,174	\$58,709,106	\$12,363,992	469	176	293
City of North Lake	\$21,456,104	\$63,611,265	\$10,402,310	91	84	7
Town of Leyden	\$6,300,081	\$22,094,449	(\$1,269,526)	67	79	-12
Cook County Forest Preserve District	\$233,103,051	\$540,107,634	\$328,420,280	625	536	89
County of Cook	\$8,019,310,814	\$29,739,673,504	\$17,090,063,066	23,538	19,856	3,682

Reports and Data for All Taxing Districts

View the financial reports filed by 547 local Taxing Districts across Cook County pursuant to the Debt Disclosure Ordinance authored by Treasurer Maria Pappas.

- Read the Executive Summary
- Read the Debt Report
- Cook County Debt Map
- Correlation Chart Between Debt and Higher Taxes
- Search your property to find out what portion of local government debt is attributed to your property
- Debt to Property Value by Municipality - Residential and Commercial
- Debt and Disclosure Data
- Browse all financial reports filed by a specific local government

WEBSITE – FOREIGN LANGUAGE CONTENT

The Treasurer’s Office has a feature on the website that allows property owners to use cookcountytreasurer.com in **133 different languages**.

The Treasurer’s Office implemented translation services directly into the code. By simply selecting a button, the site’s content is translated into the desired language via Google Translate.

133 languages
available on cookcountytreasurer.com

Afrikaans	Frisian	Latvian	Sesotho
Albanian	Galician	Lingala	Shona
Amharic	Georgian	Lithuanian	Sindhi
Arabic	German	Luganda	Sinhala
Armenian	Greek	Luxembourgish	Slovak
Assamese	Guarani	Macedonian	Slovenian
Aymara	Gujarati	Maithili	Somali
Azerbaijani	Haitian Creole	Malagasy	Spanish
Bambara	Hausa	Malay	Sundanese
Basque	Hawaiian	Malayalam	Swahili
Belarusian	Hebrew	Maltese	Swedish
Bengali	Hindi	Maori	Tajik
Bhojpuri	Hmong	Marathi	Tamil
Bosnian	Hungarian	Meiteilon (Manipuri)	Tatar
Bulgarian	Icelandic	Mizo	Telugu
Catalan	Igbo	Mongolian	Thai
Cebuano	Ilocano	Myanmar (Burmese)	Tigrinya
Chichewa	Indonesian	Nepali	Tsonga
Chinese (Simplified)	Irish	Norwegian	Turkish
Chinese (Traditional)	Italian	Odia (Oriya)	Turkmen
Corsican	Japanese	Oromo	Twi
Croatian	Javanese	Pashto	Ukrainian
Czech	Kannada	Persian	Urdu
Danish	Kazakh	Polish	Uyghur
Dhivehi	Khmer	Portuguese	Uzbek
Dogri	Kinyarwanda	Punjabi	Vietnamese
Dutch	Konkani	Quechua	Welsh
English	Korean	Romanian	Xhosa
Esperanto	Krio	Russian	Yiddish
Estonian	Kurdish (Kurmanji)	Samoan	Yoruba
Ewe	Kurdish (Sorani)	Sanskrit	Zulu
Filipino	Kyrgyz	Scots Gaelic	
Finnish	Lao	Sepedi	
French	Latin	Serbian	

WEBSITE – INFORMATIONAL BROCHURES

Taxpayers may view and download informational brochures in 27 different foreign languages and English on cookcountytreasurer.com:

The informational brochures have been **downloaded 522,633 times** (foreign brochures downloaded 425,493 times) since 2006.

The brochures were revised in 2021 and four new languages were added. The office has eliminated the need for translators since foreign language information is readily available.

Language	Total (as of 10/01/2024)
Albanian	9,131
Arabic	19,962
Armenian*	22
Assyrian	13,308
Bulgarian	13,329
Chinese	29,660
Croatian	21,431
Czech	7,573
English	97,140
Filipino*	51
German	9,893
Greek	10,397
Hebrew*	49
Hindi	1,015
Italian	10,394
Japanese	3,093
Korean	24,131
Lithuanian	10,067
Polish	135,324
Romanian	14,734
Russian	18,471
Serbian	14,126
Slovakian	5,618
Spanish	32,882
Thai	3,897
Ukrainian	7,993
Urdu	8,908
Vietnamese*	34
Total Downloads	522,633

* New language added in 2021.



Major Initiatives



“WHERE YOUR MONEY GOES”

Newly redesigned bills for the 2023 Second Installment show taxpayers, “Where Your Money Goes.” Bills show the amount of taxes owed for 2023 and how much the bill changed from 2022. The typical bill displays about a dozen taxing districts and **shows how much is paid to each taxing body.**

The online version of “Where Your Money Goes” allows taxpayers to click links for each taxing body. Visitors who enter an address or Property Index Number can search websites for school districts and other taxing bodies to research levies, budgets and other financial information. The website cookcountytreasurer.com also offers links to browse all financial reports filed by units of government.

Taxpayers can use the information from “Where Your Money Goes” to contact representatives of taxing bodies with questions and to learn when budget hearings and other public meetings are held.

YOUR TAXING DISTRICTS			
WHERE YOUR MONEY GOES			
Total 2023 Tax Bill \$2,499.53		\$1,528.28 MORE than 2022	
Taxing District	2023 Tax	2022 Tax	Difference
Kirby School District 140 (Tinley Park)	\$1,040.54	\$434.97	\$605.57 More
Consolidated HS District 230 Orland Park	\$588.70	\$221.51	\$367.19 More
Village of Tinley Park	\$339.70	\$129.35	\$210.35 More
Tinley Park Park District	\$96.94	\$37.20	\$59.74 More
Metro Water Reclamation Dist of Chicago	\$93.68	\$29.79	\$63.89 More
Moraine Valley College 524 Palos Hills	\$90.69	\$33.85	\$56.84 More
Tinley Park Library Fund	\$83.91	\$31.94	\$51.97 More
County of Cook	\$46.16	\$19.75	\$26.41 More
Cook County Public Safety	\$37.74	\$8.44	\$29.30 More
Cook County Health Facilities	\$20.91	\$6.13	\$14.78 More
Cook County Forest Preserve District	\$20.37	\$6.45	\$13.92 More
Town of Orland	\$17.65	\$6.61	\$11.04 More
Consolidated Elections	\$8.69	\$0.00	\$8.69 More
Road & Bridge Orland	\$7.87	\$3.11	\$4.76 More
South Cook Mosquito Abatement Harvey	\$4.62	\$1.67	\$2.95 More
General Assistance Orland	\$1.36	\$0.48	\$0.88 More
DO NOT PAY THESE TOTALS	\$2,499.53	\$971.25	\$1,528.28 MORE

The above breakdown displays how much you pay in property taxes to each taxing district and the change from last year. Please see reverse side for a detailed breakdown by Taxing District.

Where Your Money Goes				
This 2023 Tax Bill \$2,499.53				
<i>\$1,528.28 MORE than 2022</i>				
	2023	2022	Difference	
▲ School District 140	\$1,040.54	\$434.97	\$605.58 more	
▲ Consolidated High School 230	\$588.70	\$221.51	\$367.19 more	
▲ Village of Tinley Park	\$339.70	\$129.35	\$210.35 more	
▲ County of Cook	\$104.81	\$34.33	\$70.49 more	
▲ Metro Water Reclamation Dist of Gr Chgc	\$93.68	\$29.79	\$63.89 more	
▲ Tinley Park Park District	\$96.94	\$37.20	\$59.74 more	
▲ Moraine Valley Comm Coll Distr 524	\$90.69	\$33.85	\$56.84 more	
▲ Village of Tinley Park Library Fund	\$83.91	\$31.94	\$51.97 more	
▲ Forest Preserve District of Cook County	\$20.37	\$6.45	\$13.91 more	
▲ Town Orland	\$17.65	\$6.61	\$11.04 more	
▲ Consolidated Elections	\$8.69	\$0.00	\$8.69 more	
▲ Road and Bridge Orland	\$7.87	\$3.11	\$4.77 more	
▲ South Cook County Mosq Abatement Dis	\$4.62	\$1.67	\$2.94 more	
▲ General Assistance Orland	\$1.36	\$0.48	\$0.88 more	
Result	\$2,499.53	\$971.25	\$1,528.28 more	

PAYMENT PLAN CALCULATOR

The Treasurer's Office introduced a free financial planning tool that can help property owners pay off their past-due property tax bills and avoid the Annual Tax Sale.

In August 2024, the **“Payment Plan Calculator”** was added to cookcountytreasurer.com. The calculator assists taxpayers who want to budget their property tax into smaller parts.

Taxpayers may also choose to sign up to receive **email or text message notifications** reminding them to make the monthly or biweekly payments recommended by the Payment Plan Calculator.

1,879
property owners signed up for a payment plan

Payment Plan Options

Select Your Payment Plan

Set Up Your Twice Monthly Payment Plan (Payment Made Twice a Month)

Number of Payments:	6
Your Payment Amount:	\$430.23
Tax:	\$2,093.31
Interest:	\$478.12
Publication Fee: *	\$10.00

Total Amount Paid Over the Course of this Payment Plan: \$2,581.43
First Payment Due Date: Sunday, September 15, 2024

[View Twice Monthly Payment Plan Details](#)

Set Up Your Monthly Payment Plan (One Payment Made Every Month)

Number of Payments:	3
Your Payment Amount:	\$860.48
Tax:	\$2,093.31
Interest:	\$478.12
Publication Fee: *	\$10.00

Total Amount Paid Over the Course of this Payment Plan: \$2,581.43
First Payment Due Date: Tuesday, October 1, 2024

[View Monthly Payment Plan Details](#)

PAPPAS STUDIES: TAX YEAR 2022 COLLECTIONS REPORT

A report by the Treasurer’s Office in February 2024 found that initial, 30-day post due date **property tax collection rate for Tax Year 2022, due in 2023, was 96%.**

The 2022 Second Installment due date was December 1, 2023.

Fifteen south suburbs and west suburban Maywood had **collection rates below 85%**. Five suburban municipalities had collection rates below 65%.

A review of historical trends found collection rates typically rise to about 99% during the Annual Tax Sale. That sale is held about 13 months after bills are past due.

Collections Dashboard

Collection Tables | Tax Agency Details | Collection Timeline

Collection Tables

Region	Community	Taxable Properties	Total Billed	Total Paid	Percent Collected	Percent Change from 2021-2022
Central Chicago	Armour Square	3,700	\$31,122,610	\$29,887,863	96.03%	-0.01%
	Douglas	4,100	\$31,940,872	\$28,981,697	90.74%	-0.90%
	Loop	23,884	\$1,329,668,372	\$1,311,606,978	98.64%	0.07%
	Near North Side	62,757	\$1,273,052,887	\$1,246,272,186	97.90%	-0.13%
	Near South Side	21,911	\$166,075,062	\$155,339,002	93.54%	-4.27%
	Total	116,352	\$2,831,859,803	\$2,772,087,727	97.89%	-0.28%
Far South Chicago	Beverly	7,925	\$43,553,782	\$41,793,328	95.96%	-0.81%
	Burnside	1,114	\$4,473,384	\$4,076,363	91.12%	-3.77%
	Calumet Heights	5,684	\$14,447,079	\$12,832,519	88.82%	-2.45%
	East Side	6,870	\$12,661,579	\$11,746,027	92.77%	-2.89%
	Hegewisch	4,008	\$11,590,879	\$10,900,647	94.05%	-1.56%
	Morgan Park	8,943	\$29,721,336	\$27,816,627	93.59%	-1.73%
	Mount Greenwood	7,283	\$30,030,073	\$29,322,722	97.64%	-0.69%
	Pullman	2,286	\$13,721,165	\$13,305,110	96.97%	-2.60%
	Riverdale	863	\$3,230,344	\$2,420,037	74.92%	-4.84%
	Roseland	14,952	\$26,635,080	\$21,993,746	82.57%	0.37%
	South Chicago	8,325	\$17,700,750	\$14,704,360	83.07%	-4.93%
	South Deering	6,258	\$17,087,172	\$15,153,643	88.68%	-3.66%
	Washington Heights	9,652	\$23,817,675	\$21,270,463	89.31%	-1.41%
	West Pullman	11,212	\$14,822,610	\$12,018,775	81.08%	-8.35%
		Total	95,375	\$263,492,905	\$239,354,366	90.84%
North Chicago	Edgewater	17,151	\$125,217,773	\$122,009,330	97.44%	-0.55%
	Lake View	35,972	\$412,235,981	\$402,556,088	97.65%	-0.69%
	Lincoln Park	26,988	\$420,522,205	\$405,576,107	96.45%	-1.16%
	Lincoln Square	11,135	\$111,893,612	\$109,183,517	97.58%	-0.54%
	North Center	11,590	\$156,139,302	\$151,761,241	97.20%	-0.33%
	Rogers Park	11,768	\$83,354,266	\$80,705,769	96.82%	0.12%

View on Tableau Public

96%

initial collection rate for TY2022 taxes

PAPPAS STUDIES: TAX YEAR 2023 TAX BILL ANALYSIS

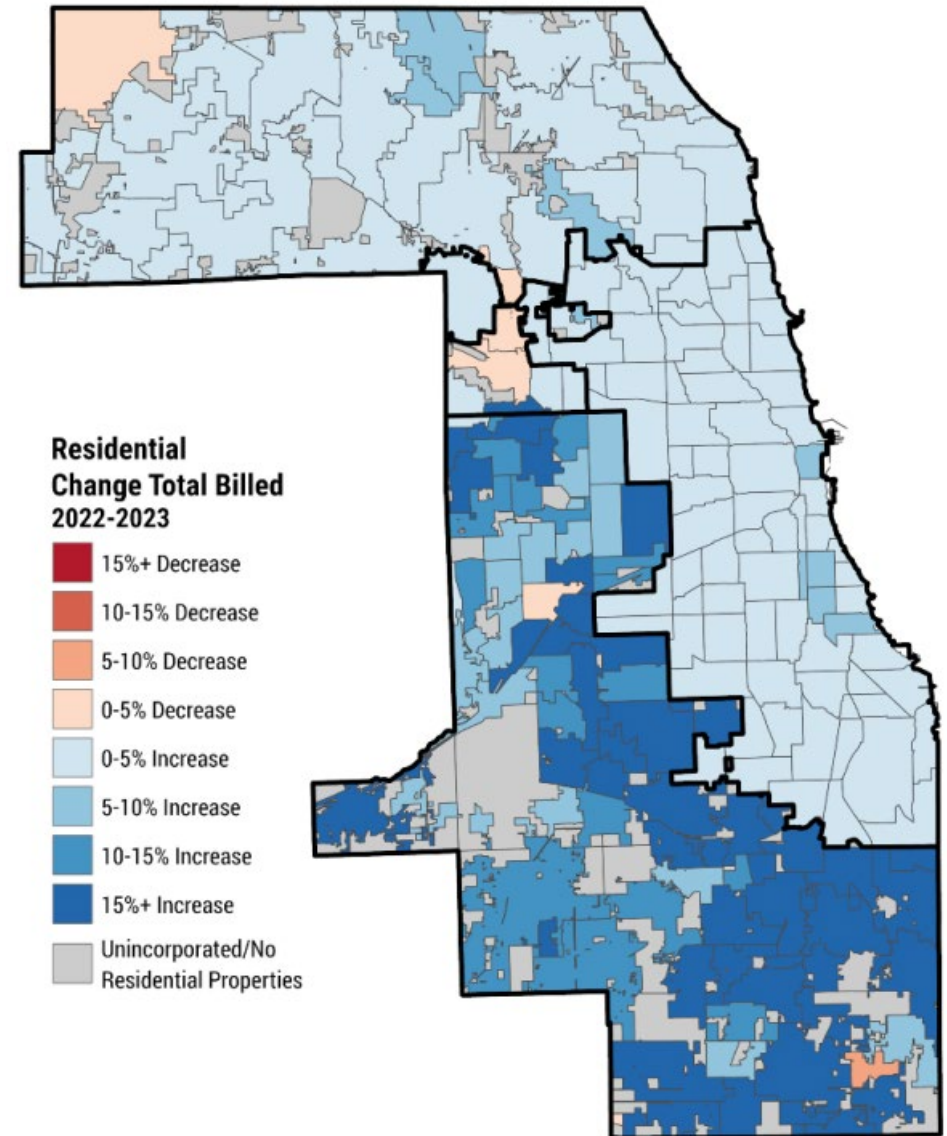
Treasurer Pappas' research team released its Tax Year 2023 Bill Analysis in June 2024. The report provided a detailed examination of nearly 1.8 million bills due August 1, 2024.

Taxes billed for Tax Year 2023 totaled \$18.3 billion, an increase of \$706 million.

- South and southwest suburban **median residential tax bills jumped a record 19.9%**, the largest increase for any reassessed area in Cook County in at least the last 29 years.
- Homeowners bore the brunt of the increase as their taxes rose \$396.8 million, while taxes on commercial properties dropped by \$121.6 million.

\$18.3 billion

total billed for tax year 2023, payable in 2024



ARTIFICIAL INTELLIGENCE (AI) DEPARTMENT

The Treasurer’s Office created an Artificial Intelligence (AI) Department to propel the office forward in utilization of artificial intelligence and machine learning.

In partnership with DataBricks and Microsoft, the Treasurer’s Office is building a comprehensive database, a “lake house,” of our main data:

- Consolidated data sources
- Simplified access for users
- Beginning to leverage analytics and machine learning of the rebuilt database

The data compiled thus far allowed the office to easily compile comprehensive and historical data included in the appendix section of this report, drilling down to each of the 17 different commissioner districts.

Next steps are to include more of our data sources, continue to leverage machine learning, and internal training and adoption of our new AI systems.

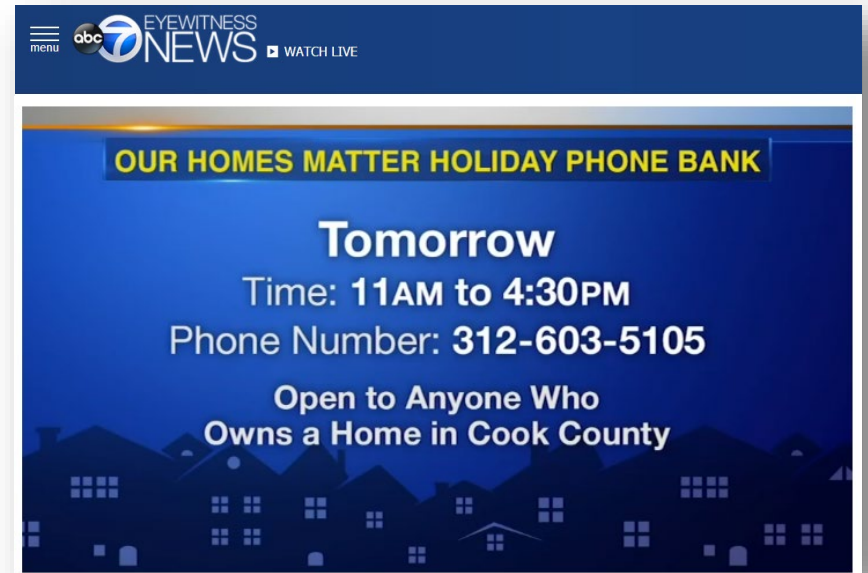
Classification	Property Township	Tax Year		
		2021	2022	2023
1-00	BARRINGTON	808	780	781
	BERWYN	31	31	34
	BLOOM	4,128	4,098	4,111
	BREMEN	3,547	3,442	3,705
	CALUMET	311	285	295
	CICERO	249	261	256
	ELK GROVE	262	275	284
	EVANSTON	211	203	196
	HANOVER	816	806	797
	HYDE PARK	7,478	7,498	7,476
	JEFFERSON	866	861	860
	LAKE	13,681	13,692	13,744
	LAKE VIEW	445	470	487
	LEMONT	662	634	623
	LEYDEN	401	409	416
	LYONS	1,226	1,225	1,102
	MAINE	486	510	595
NEW TRIER	180	181	187	
NILES	392	387	384	
NORTH CHICAGO	479	479	471	
NORTHFIELD	893	915	731	
NORWOOD PARK	32	34	33	
OAK PARK	67	77	77	
ORLAND	1,514	1,515	1,518	
PALATINE	1,035	973	825	
PALOS	746	744	714	
PROVISO	847	858	839	
RICH	1,314	1,304	1,244	
RIVER FOREST	20	18	16	
RIVERSIDE	33	33	28	
ROGERS PARK	108	105	124	
SCHAUMBURG	682	859	863	

PHONE BANKS

Treasurer Pappas conducted **nine “Our Homes Matter” phone banks with ABC7** to help taxpayers apply for refunds between March 2021 and October 2024.

The most recent phone bank on October 17, 2024 helped callers identify an additional \$1.8 million in refunds, bringing **the total amount of refunds as a result of phone banks to more than \$33.6 million.**

Also, held a phone bank with Telemundo Chicago in October 2024 where staff helped identify \$156,626.61 in exemptions and refunds to Latino property owners in Cook County.



\$33.3 million
total refunds from Treasurer’s ABC7 phone banks

ABC7 Phone Banks	Total Refunds
March 11-17, 2021	\$12,705,464
May 12, 2021	\$2,823,097
June 16, 2021	\$1,724,175
September 21, 2021	\$2,304,900
December 9, 2021	\$3,537,049
June 15, 2022	\$3,316,007
December 14, 2022	\$2,526,335
September 14, 2023	\$2,621,630
October 17, 2024	\$1,777,557
Total	\$33,336,214

BLACK AND LATINO HOUSES MATTER

Treasurer Maria Pappas launched an initiative in March 2020 to directly reach and assist homeowners in Black and Latino areas of Cook County.

The initiative includes a weekly 30-minute “Black Houses Matter” radio show on WVON-AM 1690.

“Latino Houses Matter” debuted in October 2023 on WRLI-AM 1450.

During each of the shows, Treasurer Pappas discusses the program and takes calls from taxpayers owed a tax refund or missing a property tax exemption.

The office continues to work with community leaders, ethnic groups, aldermen and other elected officials to help preserve homeownership and create opportunities for generational wealth-building.



BLACK HOUSES MATTER

Black Communities – Refunds Issued		
Municipality	Total Refunded 3/13/2020 - 09/27/2024	
	# of Refunds Issued	\$ Value of Refunds Issued
Bellwood	3,660	\$9,245,136
Broadview	1,952	\$5,847,538
Burnham	801	\$3,321,749
Calumet City	7,594	\$21,110,503
Calumet Park	1,701	\$2,387,361
Chicago (Majority Black Wards)	120,687	\$166,353,529
Country Club Hills	3,350	\$23,085,552
Dixmoor	577	\$1,327,041
Dolton	5,133	\$9,462,530
East Hazel Crest	469	\$1,053,852
Flossmoor	1,758	\$5,356,325
Ford Heights	212	\$486,509
Glenwood	1,668	\$4,622,536
Harvey	4,376	\$8,021,856
Hazel Crest	2,751	\$5,935,827
Lynwood	2,344	\$2,913,820
Markham	3,255	\$6,535,616
Matteson	3,318	\$10,681,824
Maywood	3,296	\$8,310,876
Olympia Fields	1,135	\$4,595,276
Park Forest	4,381	\$11,637,754
Phoenix	430	\$395,429
Richton Park	2,233	\$5,332,339
Riverdale	2,567	\$5,158,426
Robbins	704	\$851,047
Sauk Village	1,749	\$2,803,992
South Holland	4,971	\$14,578,622
TOTAL	187,072	\$341,412,865

LATINO HOUSES MATTER

Latino Communities – Refunds Issued		
Municipality	Total Refunded 3/13/2020 - 09/27/2024	
	# of Refunds Issued	\$ Value of Refunds Issued
Bensenville	112	\$746,303
Berwyn	6,197	\$14,259,142
Blue Island	3,257	\$8,486,142
Cicero	6,584	\$18,419,508
Chicago (Majority Latino Wards)	54,550	\$76,855,592
Franklin Park	3,980	\$16,953,069
Lyons	1,722	\$3,705,373
Melrose Park	3,084	\$12,486,453
Northlake	1,645	\$7,371,588
Posen	964	\$1,347,050
Stickney	819	\$2,103,222
Stone Park	643	\$1,378,085
Summit	1,608	\$4,480,029
TOTAL	85,165	\$168,591,557.57

STOP TAXPAYER OVER PAYMENT SYSTEM (STOPS)

STOPS was created by the Treasurer’s Office to prevent the double payment of taxes and automatically return the second (duplicate) payment to the taxpayer.

If a payment is stopped, the payer is notified. The payer is given the opportunity to resubmit payment, but only if they are legally responsible. When this occurs, the first payer is authorized to receive a refund.

Nearly 137,000 payments (almost \$729 million) that would have been issued as refunds have been stopped and returned since November 2010. Before STOPS, those payments would have been accepted and the payer required to request a refund.

Additional website enhancements were introduced in July 2019 to display pending payment information, an additional safeguard against overpayments.

Tax Year	Quantity	Dollar Amount
2023*	7,827	\$38,898,494
2022	7,583	\$82,328,458
2021	5,717	\$67,520,082
2020	11,986	\$67,342,459
2019	18,325	\$89,700,973
2018	5,405	\$28,148,259
2017	7,050	\$45,746,948
2016	6,946	\$34,948,957
2015	7,001	\$29,911,317
2014	10,401	\$45,920,361
2013	7,039	\$30,626,258
2012	13,123	\$54,940,477
2011	6,941	\$32,937,220
2010	12,019	\$51,541,178
2009	9,430	\$28,024,221
Total	136,793	\$728,535,662
*Through October 1, 2024.		

\$729 million
duplicate payments stopped from taxpayers

ELECTRONIC BANKRUPTCY PAYMENT SYSTEM

In June 2024, the Treasurer’s Office launched a system to process electronic payments from bankruptcy trustees.

The internal Bankruptcy Management System verifies direct debit payments for bankruptcy vouchers by matching them with National Data Center claims for delinquent PINs in active bankruptcies, streamlining payment processing.



\$252,365

electronic bankruptcy payments since June 2024

Automation Projects

Payments



AUTOMATION PROJECTS – PAYMENTS

In 1998, there were two payment options: mail and in-person at one of six office locations. Now, there are nine payment options.

1998

2 PAYMENT METHODS:

- Mail to Treasurer's Office
- In-Person at Treasurer's Office (1 Main Office and 5 Satellite Offices)

2025

9 PAYMENT METHODS:

- Mail to Lockbox
- In-Person at Chase (Nearly 400 Locations)
- In-Person at Community Banks (163 Locations)
- In-Person at Treasurer's Office (1 Office)
- Wire Payments by Third Party Agents
- ACH Payments by Third Party Agents
- Online (Internet)
- Credit Card (Internet)
- Subsequent Taxes by Tax Buyers (Internet)

AUTOMATION PROJECTS – PAYMENTS

Mail Payment Processing (Lockbox)

In 1999, the Treasurer’s Office incorporated a mail payment processing (lockbox) system for collecting and processing taxes. This has meant same-day deposits, immediate interest earnings and quicker distributions to taxing agencies.

The lockbox system eliminated the need for daily mail payments to be opened and processed individually by Treasurer’s staff.

Since 1999, **nearly 13 million** payments have been processed by lockbox.

13 million
payments processed by lockbox

Tax Year	Quantity
2023*	216,301
2022	242,091
2021	277,000
2020	344,090
2019	376,224
2018	375,609
2017	378,926
2016	469,095
2015	459,502
2014	483,973
2013	493,316
2012	495,577
2011	504,629
2010	481,173
2009	527,264
2008	493,194
2007	583,267
2006	640,139
2005	652,493
2004	704,773
2003	736,396
2002	855,683
2001	788,621
2000	752,702
1999	624,703
Total	12,956,741

*On-time payments through August 1, 2024.

AUTOMATION PROJECTS – PAYMENTS

Bank Branch Payments

Cook County property tax payments are accepted at hundreds of local banks, making it convenient for taxpayers to pay.

Today, there are nearly 400 Chase banking locations in Cook County and throughout the state that accept property tax payments.

More than 17.2 million payments have been accepted at bank branches since calendar year 1999.

As a result of bank branches accepting Cook County property tax payments, the Treasurer’s Office closed its five satellite offices.

Tax Year	On-Time Payments	Late Payments	Total Payments
2023	421,653	42,005	463,658
2022	434,194	45,342	479,536
2021	436,587	54,409	490,996
2020	465,949	48,552	514,501
2019	505,466	42,625	548,091
2018	543,576	68,892	612,468
2017	576,236	71,112	647,348
2016	637,102	83,451	720,553
2015	738,050	91,729	829,779
2014	746,972	86,334	833,306
2013	747,895	92,575	840,470
2012	739,702	95,819	835,521
2011	739,930	102,724	842,654
2010	751,521	73,513	825,034
2009	733,239	127,947	861,186
2008	713,827	76,254	790,081
2007	727,451	85,079	812,530
2006	707,983	74,587	782,570
2005	707,640	84,223	791,863
2004	695,093	68,685	763,778
2003	668,896	60,094	728,990
2002	634,727	55,467	690,194
2001	558,546	49,828	608,374
2000	435,777	30,643	466,420
1999	302,723	19,455	322,178
1998	109,877		109,877
Total	15,480,612	1,731,344	17,211,956

*Through October 1, 2024.

17.2 million
payments accepted at bank branches

AUTOMATION PROJECTS – PAYMENTS

Community Bank Branch Payments

Cook County taxpayers may visit one of the participating local community banks to pay taxes by direct debit (electronically).

There are **163 banking locations** throughout Chicago and the suburbs that accept property tax payments.

Nearly 118,000 payments have been accepted at these locations since 2004.

118,000
payments at community banks

Tax Year	# of Community Bank Branches	# of Payments
2023*	163	4,224
2022	163	4,449
2021	164	4,184
2020	164	4,365
2019	152	4,930
2018	106	5,140
2017	116	5,316
2016	120	5,967
2015	178	6,865
2014	194	5,484
2013	208	7,110
2012	194	7,140
2011	209	6,991
2010	209	7,222
2009	226	6,843
2008	223	6,084
2007	220	5,611
2006	216	5,342
2005	214	5,507
2004	215	4,794
2003	219	4,080
Total		117,648

*Through October 1, 2024.

AUTOMATION PROJECTS – PAYMENTS

Third Party Agent (TPA) – Wire Payments

The Treasurer’s Office established a commercial wire payment system used by banks, mortgage and title companies to pay taxes instead of submitting individual checks to the office.

The prior process in the office required manual handling and deposit of individual checks.

Wire payments from Third Party Agents have totaled **nearly 31 million** payments (**more than \$97 billion**) since August 2003.

Tax Year	Quantity	Dollar Amount
2023	1,558,673	\$6,927,766,727
2022	1,544,450	\$6,589,808,969
2021	1,503,674	\$6,173,501,389
2020	1,477,674	\$5,677,468,051
2019	1,493,768	\$5,496,221,680
2018	1,485,660	\$5,335,195,002
2017	1,453,482	\$4,949,322,628
2016	1,477,447	\$4,796,620,456
2015	1,457,321	\$4,501,362,291
2014	1,447,536	\$4,230,786,339
2013	1,458,832	\$4,214,041,154
2012	1,469,742	\$4,294,860,099
2011	1,491,680	\$4,205,521,196
2010	1,496,930	\$4,245,980,447
2009	1,478,790	\$4,092,128,626
2008	1,451,042	\$3,947,466,410
2007	1,403,129	\$3,731,088,684
2006	1,349,619	\$3,459,730,206
2005	1,291,410	\$3,106,617,529
2004	1,253,555	\$2,873,612,587
2003	1,238,729	\$2,621,405,164
2002	587,796	\$1,209,770,282
Total	30,870,939	\$97,176,316,380

*Through October 1, 2024.

30.9 million
commercial user wire payments

AUTOMATION PROJECTS – PAYMENTS

Third Party Agent (TPA) – ACH Payments

The Treasurer’s Office instituted a system for commercial users (banks, mortgage and title companies) to pay via ACH direct debit transactions from an online site instead of submitting individual checks to the office.

Commercial users have submitted **nearly 1.2 million payments (nearly \$5.5 billion)** since 2007.



Tax Year	Quantity	Dollar Amount
2023*	32,857	\$286,639,782
2022	48,334	\$340,150,613
2021	65,212	\$390,069,782
2020	87,380	\$447,107,440
2019	65,788	\$389,439,014
2018	58,438	\$332,620,702
2017	56,321	\$312,225,976
2016	55,555	\$292,408,474
2015	60,281	\$312,461,721
2014	73,251	\$327,658,628
2013	70,195	\$331,899,450
2012	84,071	\$356,061,761
2011	81,184	\$343,046,357
2010	76,612	\$279,687,650
2009	82,904	\$265,681,436
2008	87,699	\$232,692,641
2007	70,455	\$167,931,735
2006	24,182	\$55,091,532
Total	1,180,719	\$5,462,874,693

*Through October 1, 2024.

AUTOMATION PROJECTS – PAYMENTS

Online Payments

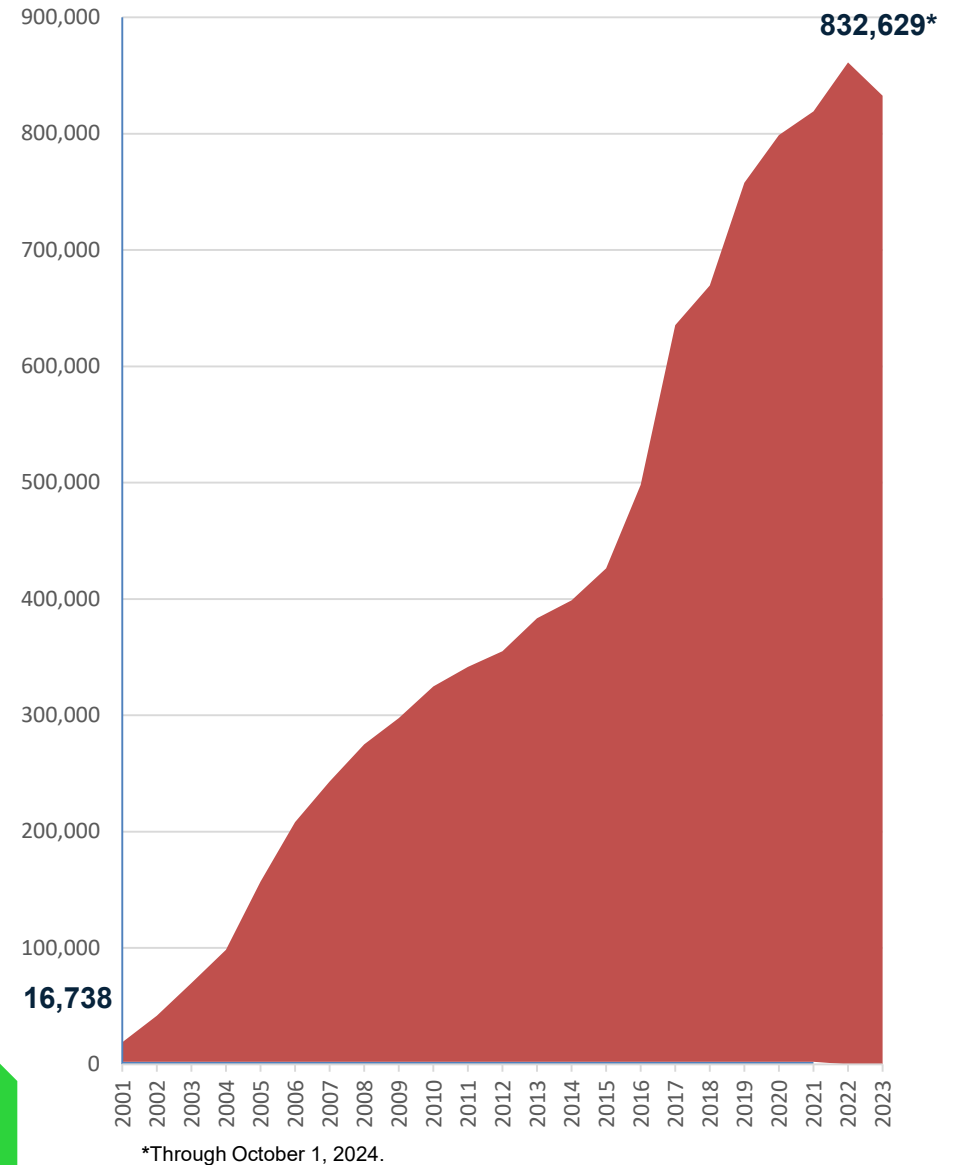
In March 2002, the office introduced online payments for payments. The office has collected **nearly 9.5 million online payments** through October 1, 2024.

Since January 2018, there is no fee for taxpayers to make an online payment.

Online payments continue to increase year after year, especially as many taxpayers stayed home during the COVID-19 pandemic.

There were 832,629 online payments made for Tax Year 2023, through October 1, 2024. A total of **861,294 online payments** have been made for Tax Year 2022, due December 1, 2023.

832,629
online tax payments for TY2023



AUTOMATION PROJECTS – PAYMENTS

Credit/Debit Card Payments

In July 2012, the office added the option for taxpayers to pay property taxes with a credit/debit card.

Property owners may make payments via credit or debit card year-round through the online payment channel.

A total of **808,310** card payments have been made totaling **nearly \$2 billion**.

The past three tax years (2021, 2022 and 2023), Cook County taxpayers made more than **100,000 payments using a credit or debit card**.

808,310
credit/debit card payments

Tax Year	Quantity	Dollar Amount
2023	100,197	\$290,160,893
2022	111,581	\$286,782,104
2021	101,734	\$247,901,682
2020	89,848	\$197,684,981
2019	86,706	\$195,886,175
2018	82,482	\$196,847,665
2017	80,628	\$212,328,627
2016	64,052	\$143,672,948
2015	35,288	\$71,712,548
2014	18,404	\$40,478,645
2013	15,920	\$34,911,745
2012	13,802	\$29,732,837
2011	7,668	\$15,360,212
Total	808,310	\$1,963,461,062
*Through October 1, 2024.		

AUTOMATION PROJECTS – PAYMENTS

Subsequent Tax Electronic Payment System (STEPS)

The Treasurer's Office created an online payment method for tax buyers to pay "subsequent taxes," or those that become delinquent after the buyer paid delinquent taxes on the same property at an Annual Tax Sale.

Since 2007, tax buyers have submitted **nearly 620,000 (almost \$1.7 billion)** subsequent tax payments.

IMPORTANT NOTE:

Property owners should redeem their sold taxes as quickly as possible to avoid additional costs accruing from unpaid subsequent taxes.

Tax buyers can pay delinquent subsequent taxes following the Annual Tax Sale. Taxpayers are assessed 12 percent interest per installment per year on each tax amount paid by a buyer.

619,653
subsequent taxes paid online by tax buyers

Tax Year	Quantity	Dollar Amount
2023*	19,725	\$56,544,531
2022	26,898	\$81,886,144
2021	23,991	\$81,264,982
2020	18,958	\$58,489,073
2019	20,958	\$63,447,301
2018	31,079	\$87,729,310
2017	32,433	\$85,077,044
2016	37,005	\$98,738,268
2015	47,936	\$120,812,504
2014	40,025	\$93,867,028
2013	40,584	\$99,123,888
2012	39,298	\$95,799,877
2011	46,068	\$124,413,038
2010	46,589	\$132,676,578
2009	44,977	\$136,854,229
2008	42,528	\$118,181,052
2007	45,984	\$106,138,464
2006	14,617	\$29,455,268
Total	619,653	\$1,670,498,580

*Through October 1, 2024.

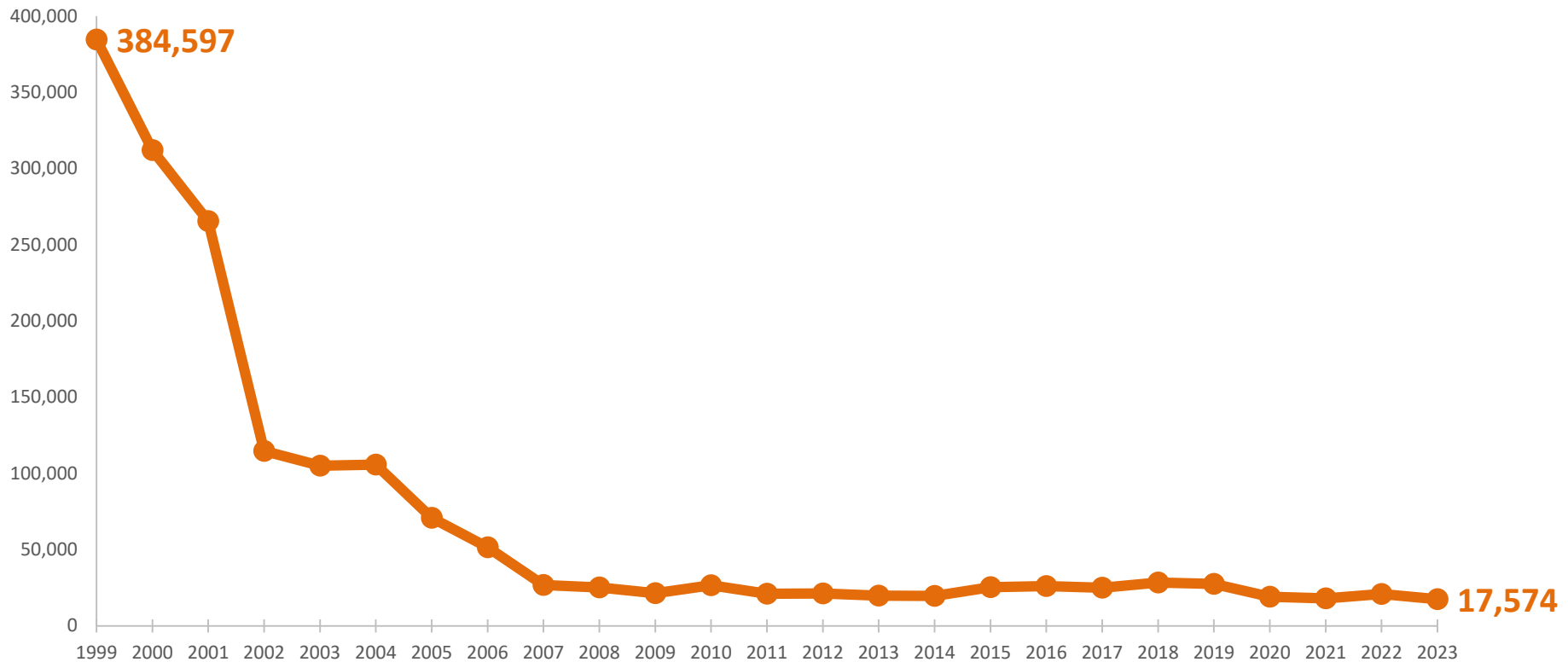
AUTOMATION PROJECTS – PAYMENTS

In-Person Payments

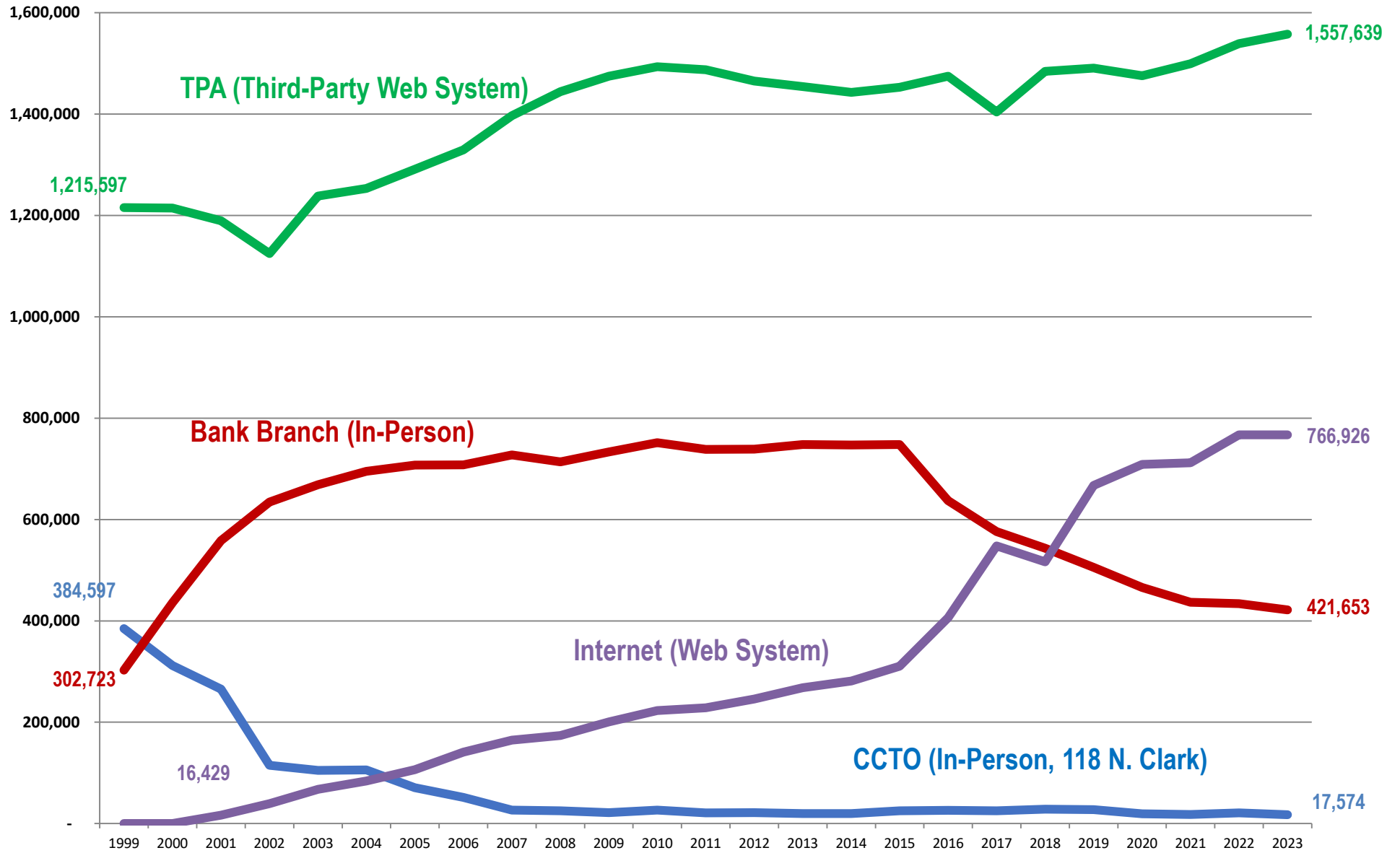
Because of the many payment options available to taxpayers, the Treasurer’s Office closed its five satellite offices at the end of 2005. The office processed more than 384,000 in-person payments in 2000.

For Tax Year 2023, in-person, on-time payments totaled **fewer than 18,000** at the Clark Street location – accounting for just 0.59 percent of more than 3 million total on-time payments.

On-Time In-Person Payments (Satellite and Downtown Totals)



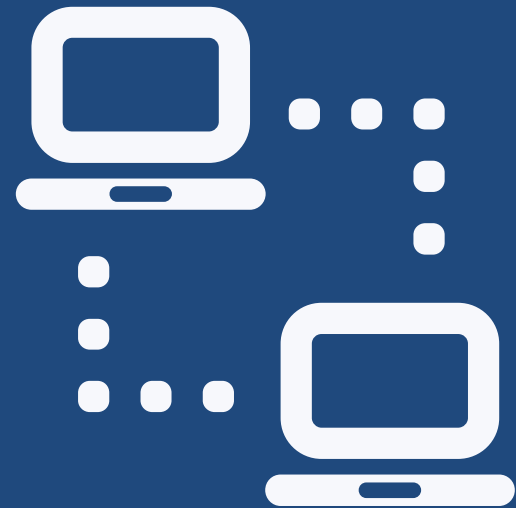
PAYMENT SOURCE TREND BY TAX YEAR (ON-TIME PAYMENTS)



On-time payments only.

Automation Projects

Systems



CUSTOMER SERVICE – EMAIL SYSTEM

The Treasurer's Office updated its online email system to make it easier for taxpayers to contact office employees.

In May 2020, the Treasurer's Office overhauled the taxpayer email system by leveraging the Salesforce platform. A number of enhancements and efficiencies were built into this updated email system.

Emails are routed to employees throughout the office to respond within three business days.

The office has received and responded to **more than 217,162** emails since 2003.

217,162
emails from taxpayers

Calendar Year	Quantity
2024*	7,719
2023	10,257
2022	10,248
2021	12,680
2020	12,354
2019	11,925
2018	8,347
2017^	10,575
2016	3,830
2015	3,622
2014	4,372
2013	4,731
2012	6,686
2011	7,471
2010	9,658
2009	14,951
2008	16,093
2007	13,145
2006	11,681
2005	13,706
2004	15,430
2003 (Began May 2003)	7,681
Total	217,162

*Through October 1, 2024.

^NOTE: The spike in 2017 can be attributed to **5,796 emails received in December 2017** with questions about the prepayment program and changes to federal tax laws.

CUSTOMER SERVICE – CALL CENTER

The Treasurer’s Customer Service Call Center has handled **216,579 phone calls through September 30, 2024.**

More than 75% of the calls have been handled automatically by the system. Just under **25%** have been answered by a Call Center employee.

In 2019, the Treasurer’s Office introduced a feature that gives callers the option to leave a message and receive a returned phone call with 24 hours.

Callers can select from English, Polish or Spanish and follow prompts to obtain specific property tax information such as amount due or refund amount available.

216,579
phone calls received in FY2024

BY THE NUMBERS



163,204

Phone calls to the Treasurer’s Office answered automatically by the system.



53,375

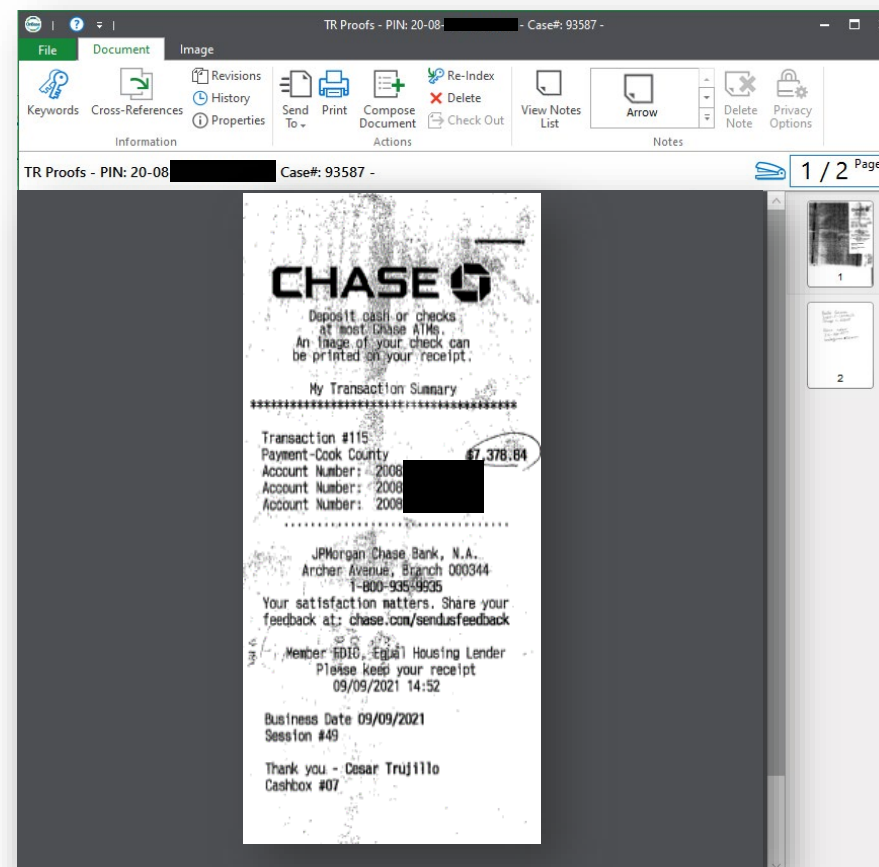
Phone calls to the Treasurer’s Office answered by a Call Center employee.

DOCUMENT IMAGING PROJECT

In 2016, the Treasurer's Office implemented the Paperless Customer Service System.

The system provides:

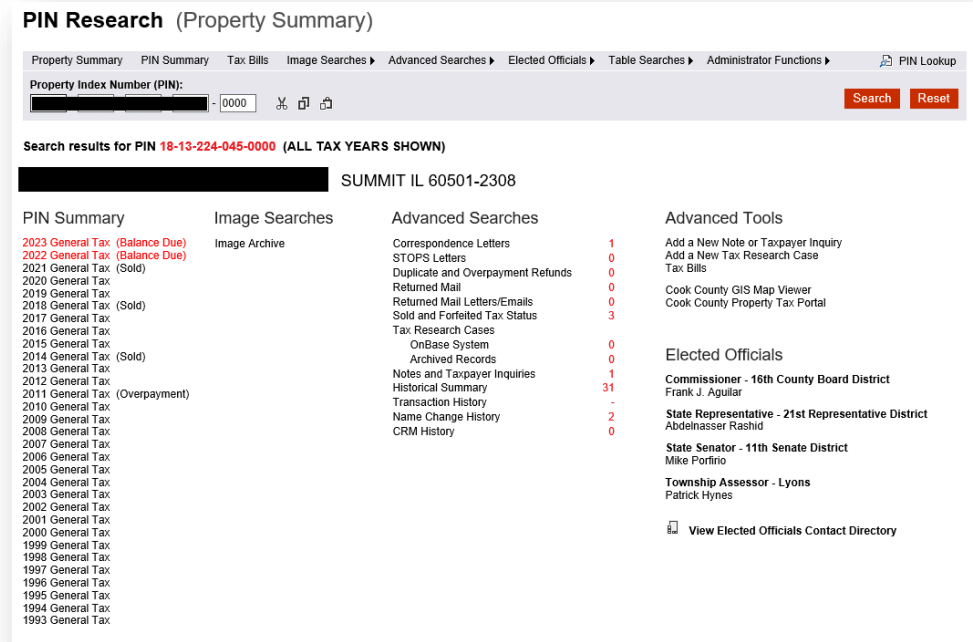
- Scanning, imaging, and storing of electronic documents, files and data. As a result, the office significantly reduces the need to retain hard-copy documents.
- Tracking of documents by PIN for quick access to information. Treasurer's Office employees provide seamless customer services.
- Response – All requested information is emailed to the taxpayer.



PIN RESEARCH (INTERNAL PORTAL)

The PIN Research System is an internal system used by office staff that centralizes PIN data that previously was accessible only via cumbersome stand-alone modules.

The system contains comprehensive PIN data including entire PIN Summary, mailing address, property address, exemptions, payment overview, Tax Research Cases and scanned images, such as payment coupons and checks, name/address change applications and returned certified mail images.



2,128,558
total number of unique PIN records available

ELECTRONIC WARRANT BOOK

The Electronic Property Tax Warrant Book system replaced the physical Warrant Books, which serve as the official property tax records for the county.

In April 2016, the Treasurer’s Office incorporated **4,765,458** individual pages from **12,011** books into the system.

The system eliminates manual posting of records, because all transactions and new tax year data sets are **automatically added electronically**.

Cook County Government
Electronic Real Estate Tax Warrant Book

Cook County Real Estate Tax Warrant Information

Enter the Property Index Number (PIN) and the five character security code, then press ENTER or click on Search:

01 - 01 - 100 - - - Search Reset

Search results for Property Index Number (PIN) 01-01-100-000-0000 [Available Tax Types](#)

Warrant Year: 2016 Tax Year: 2016 Tax Type: General Tax

Tax Status:	Taxable Parcel	Township: Barrington
Volume:	001	Mailing Address:
Classification:	2-05	DAVID
Tax Rate:	7.283	STATION ST
Tax Code:	10021	BARRINGTON IL 60010

Assessed Valuation:	40,020	Property Address:
Equalized Valuation:	105,184	STATION ST
Total Tax Amount:	\$7,660.55	BARRINGTON IL 60010-4207

	First Installment	Second Installment
Original Tax Amount:	\$3,841.61	\$3,818.94

Payments Refunds Certificate of Error Credits Exemptions

Refunds (data shown below has been updated as of 10/8/2021)

Installment	Refund Type	Refund Number	Tax Amount	Interest Amount	Cost Amount	Refund Date
2nd	Certificate of Error	C019416	\$364.15	\$0.00	\$0.00	08/23/2019

4,765,458

total number of pages scanned

ANNUAL TAX SALE

The Treasurer’s Office replaced the traditional outcry Annual Tax Sale auction with an automated, online auction in 2008. Tax buyer registration, collateral deposits, bidding and payments went from manually intensive processes to an online system.

Prior to this automation project, the outcry auction would take 20 days to conduct and require a staff of eight people to manage.

Now, the sale lasts just four days and takes two employees. A computer algorithm awards PINs.

More than 233,000 PINs have been sold through the automated sale system since 2008.

233,417
PINs sold at automated Tax Sale

Tax Year (Year Sale Held)	PINs Published/Sent Certified Notice	PINs Offered	PINs Sold
2021 (2024)	54,091	41,690	7,469
2020 (2022)	60,330	40,577	9,040
2019 (2022)	45,254	33,077	5,700
2018 (2021)	36,184	32,754	5,110
2017 (2019)	63,385	40,440	11,920
2016 (2018)	52,637	33,332	10,970
2015 (2017)	68,199	38,283	11,031
2014 (2016)	70,789	46,655	15,865
2013 (2015)	75,668	53,553	16,773
2012 (2014)	69,288	50,036	15,757
2011 (2013)	73,418	51,289	16,442
2010 (2012)	78,418	49,462	16,419
2009 (2011)	69,484	37,827	20,814
2008 (2010)	57,181	33,114	21,399
2007 (2009)	62,728	29,787	23,848
2006 (2008)	53,347	26,846	24,860
Total	990,401	638,722	233,417

TAXING AGENCY EXTRANET

The Treasurer's Office distributes billions of tax dollars every year to some 2,200 taxing agencies throughout Cook County. The office developed the Taxing Agency Extranet to provide taxing agencies direct access to view data reports that used to be individually printed and mailed at the Treasurer's expense.

The site allows authorized users 24-hour, online retrieval of useful information and reports:

- Record of Distribution Report
- Agency Distribution Collection Summary
- Statement of Distribution
- PIN Detail of Funds Recouped

Through October 1, 2024, there have been **208,839** visits to the site in this current fiscal year.

The purpose of the Taxing Agency Extranet site is to provide a transparent method for local government taxing agencies to access reports, data and other useful information within the Treasurer's Office.



Transparency Projects



PAPPAS STUDIES

In March 2021, Treasurer Pappas began to build a new Research Unit to conduct further, more robust studies of inequities, inefficiencies and flaws in Illinois' property tax system.

Click on the blue box on cookcountytreasurer.com to access the **in-depth "Pappas Studies"** reports produced by the office.

Pappas Studies

- The Few Decide for the Many: Referendums and Voter Turnout
- Tax Year 2023 Bill Analysis
- Pappas Portal - the newsletter
- Fiscal 2021 Debt Report
- How Wealthy Investors are Making Millions Exploiting Illinois' Property Tax Law
- Maps of Inequality
- Additional Studies

PAPPAS STUDIES

Title	Key Findings	Date
2023 Bill Analysis	<ul style="list-style-type: none"> Property taxes rose about \$706 million, climbing from \$17.6 billion to \$18.3 billion. Homeowners bills went up \$611 million, while commercial properties went up \$102.9 million. Vacant land dropped by \$7.8 million. In the south and southwest suburbs, where all properties were reassessed, taxes rose a total of \$265.4 million. The median south suburban residential tax bill increased by 19.9%, the largest percentage increase in at least 29 years, according to Treasurer’s data. Homeowners were hit with 53.6% of the increase, while businesses were billed the remaining 46.4%. 	6/27/2024
Referendums and Voter Turnout	<ul style="list-style-type: none"> An average of less than one out of every three registered voters determined the fate of 75 property tax-related referendums from 2020 to 2023. Nearly half of the referendums were decided by less than 25% of all voters. Combined, the referendums allowed government to create \$1.16 billion in new debt and exceed property tax caps by more than \$59 million. 	3/12/2024
2022 Bill Analysis	<ul style="list-style-type: none"> Property taxes across Cook County rose more than \$909 million to \$17.6 billion — an annual increase of 5.4%, which was below the 8% rate of inflation for 2022. The median residential tax bill in the north and northwest suburbs increased 15.7%, the largest percentage increase in at least 30 years. 	10/30/2023
Fiscal 2021 Debt Report	<ul style="list-style-type: none"> Overall local government debt in Cook County rose 1.6% to \$160.5 billion from fiscal 2020 to 2021 — a modest increase held in check by the exceptional investment performance of the pension funds. This update for the first time calculated the amount of debt burden borne by nearly 1.8 million properties in Cook County. 	4/11/2023

PAPPAS STUDIES

Title	Key Findings	Date
2021 Bill Analysis	<ul style="list-style-type: none"> Property taxes across Cook County rose by \$614 million — a 3.8% increase — for a total of \$16.7 billion. That money was sought by schools, cities and villages, the county, parks and libraries to pay for their services. 	2/1/2022
How Wealthy Investors are Making Millions Exploiting Illinois' Property Tax Law	<ul style="list-style-type: none"> Study revealed that hedge funds, private equity firms and others exploited a loophole in Illinois' property tax law to make millions of dollars in profits, mostly at the expense of Black and Latino communities. Nearly \$280 million drained from Cook County taxing districts over the previous seven years. 	10/19/2022
Maps of Inequality: From Redlining to Urban Decay and the Black Exodus	<ul style="list-style-type: none"> Details how federal government-sanctioned housing discrimination from the 1940s brought about urban decay and the ensuing exodus of Blacks from Chicago and other major U.S. cities. Vacant and abandoned properties in the Chicago area fall almost exclusively in areas where majority Black, majority Latino or majority-minority populations are declining. 	7/19/2022
2020 Bill Analysis	<ul style="list-style-type: none"> Taxes billed totaled \$16.1 billion, an increase of \$534 million, or 3.4%, from last year. Found the biggest tax bill increases occurred primarily in financially struggling Black and Latino communities. 	8/17/2021

PAPPAS STUDIES

Title	Key Findings	Date
Debt Study	<ul style="list-style-type: none"> Documented debt totaling \$153.4 billion, including unfunded pension liabilities, of all 547 local governments in Cook County. 	6/8/2021
Scavenger Sale Study	<ul style="list-style-type: none"> Found auction results designed to put vacant and abandoned properties with unpaid taxes back to use was failing in its mission. The top 13 wards in Chicago with the highest vacant and abandoned properties account for 50 percent of all violent crime (murder, rapes, robberies) in the city. These areas also saw significant population loses between 2010 and 2016 of more than 31,000 residents. 	12/10/2020
20-Year Property Tax History	<ul style="list-style-type: none"> Using our data from 2000 to 2019, we documented that residential property taxes in the City of Chicago rose by 164 percent while the cost of living increased by only 36 percent. 	10/26/2020

DEBT DISCLOSURE ORDINANCE (DDO)

Approved by the County Board of Commissioners in September 2009, the Taxing District Debt Disclosure Ordinance provides extraordinary transparency in government.

The ordinance requires the county’s 547 primary local governments to provide their financial data and annual financial reports to the Treasurer’s Office each year including:

- Audited financial statements from their most recent audit
- Money owed (or total debts and liabilities)
- Pension and retiree health care information (including the amount promised to retirees and the amount promised that local governments do not have)

\$160.5 billion
total debt of the 547 primary taxing agencies

Village of Matteson

Key information about finances and retirement obligations is shown below. For assistance with definitions, please use the [Glossary](#)

FINANCIAL DATA

Fiscal Year:	2022
Date Modified:	01/11/2023 06:10 PM
Gross Operating Budget Revenue:	\$42,327,032.00
Total Debts and Liabilities:	\$143,486,790.00
Page Reference:	16
Total Net Pension Liability:	\$69,146,679.00
Page Reference:	49
Total Debts and Liabilities (minus Total Net Pension Liability):	\$74,340,111.00
Total Number of Employees (Full-Time Equivalents):	130
Annual Financial Statement:	View

PENSION PLAN DATA

Pension Plan Name:	IMRF	Fire Pension	Police Pension
Total Pension Retirees and Beneficiaries:	122	40	31
Pension Liability			
Year:	2021	2022	2022
Total Pension Liability:	\$28,525,724.00	\$63,650,681.00	\$65,850,966.00
Page Reference:	64	55	60
Net Pension Liability			
Year:	2021	2021	2021
Total Net Pension Liability:	(\$5,620,302.00)	\$40,556,789.00	\$34,210,192.00
Page Reference:	64	55	60
Pension Funded Ratio:	119.70%	36.28%	48.04%
Investment Rate of Return:	7.25%	6.75%	6.75%
Annual Rate of Salary Increases:	2.85%	3.00%	3.00%
Actuarial Report:	View	View	View

DEBT DISCLOSURE ORDINANCE (DDO)
DATA AND TIF INFORMATION ON THE TAX BILLS

The Treasurer's Office designed the property tax bill to contain useful information for property owners.

In January 2013, the Treasurer's Office began including on the First Installment Property Tax Bill the Debt Disclosure Ordinance (DDO) data pertaining to each parcel's taxing districts.

The figures give taxpayers full information about each local government's financial data including:

- Money owed (or debt)
- Pension and Healthcare Amounts Promised by Local Governments
- Amount of Pension and Healthcare Shortage
- Percentage of Pension and Healthcare Costs They Can Pay

The Second Installment Property Tax Bill was revised this year to include a breakdown comparison of taxes from the current year to the prior year. "Where Your Money Goes" was established to provide insight into how much money is divided among the individual taxing districts.

Since July 2014, the tax bill also displays how much money is billed for Tax Incremental Financing (TIF) Districts.

DEBT DISCLOSURE ORDINANCE (DDO) DATA – FIRST INSTALLMENT

TOTAL PAYMENT DUE		2023 First Installment Property Tax Bill					
\$ 3,104.02		Property Index Number (PIN)	Volume	Code	Tax Year (Payable In)	Township	Classification
By 03/01/24 (on time)		29-33-	219	37097	2023 2024	THORNTON	2-34
IF PAYING AFTER 03/01/24, PLEASE PAY	03/02/24 - 04/01/24	OR	04/02/24 - 05/01/24	OR	05/02/24 - 06/01/24	LATE INTEREST IS .75% PER MONTH, BY STATE LAW	
	\$3,127.30		\$3,150.58		\$3,173.86		
TAXING DISTRICT DEBT AND FINANCIAL DATA							
Your Taxing Districts	Money Owed by Your Taxing Districts	Pension and Healthcare Amounts Promised by Your Taxing Districts	Amount of Pension and Healthcare Shortage	% of Pension and Healthcare Costs Taxing Districts Can Pay			
South Cook Mosquito Abatement Harvey	\$2,446,985	\$5,149,180	\$86,584	98.32%			
Metro Water Reclamation Dist of Chicago	\$4,169,629,820	\$3,082,006,000	\$1,046,664,000	66.04%			
Glenwood Lynwood Library	\$5,823,658	\$2,384,372	\$2,238	99.91%			
Prairie St Comm College 515 (Chgo Hts)	\$35,702,515	\$17,947,255	\$17,947,255	0.00%			
Homewood-Flossmoor Community HS Dist 233	\$75,445,997	\$33,641,942	\$3,515,409	89.55%			
Brookwood School District 167 (Glenwood)	\$13,341,543	\$9,916,087	-\$1,556,871	115.70%			
Village of Glenwood	\$20,773,351	\$32,940,207	\$17,402,054	47.17%			
Town of Thornton	\$4,445,181	\$25,686,214	\$0	100.00%			
Cook County Forest Preserve District	\$214,441,242	\$617,834,550	\$382,643,760	38.07%			
County of Cook	\$8,693,862,550	\$27,096,852,844	\$12,815,325,282	52.71%			
Total	\$13,235,912,842	\$30,924,358,651	\$14,285,143,453				

WHERE YOUR MONEY GOES – SECOND INSTALLMENT

TOTAL PAYMENT DUE

\$ 5,489.14

By 08/01/24 (on time)

2023 Second Installment Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year	(Payable In)	Township	Classification
29-33-	219	37097	2023	2024	THORNTON	2-34

IF PAYING LATE, PLEASE PAY
 08/02/24 - 09/01/24 **OR**
 09/02/24 - 10/01/24 **OR**
 10/02/24 - 11/01/24
 LATE INTEREST IS 0.75% PER MONTH, BY STATE LAW

\$5,530.31
\$5,571.48
\$5,612.65

YOUR TAXING DISTRICTS

WHERE YOUR MONEY GOES

Total 2023 Tax Bill \$8,593.16
 \$2,949.48 MORE than 2022

Taxing District	2023 Tax	2022 Tax	Difference
Homewood/Flossmoor Comm HS Dist 233	\$2,486.43	\$1,568.53	\$917.90 More
Brookwood School District 167 (Glenwood)	\$2,476.85	\$1,523.42	\$953.43 More
Village of Glenwood	\$2,151.11	\$1,647.67	\$503.44 More
Glenwood Lynwood Library	\$308.83	\$219.33	\$89.50 More
General Assistance Thornton	\$233.88	\$125.60	\$108.28 More
Prairie State Comm College 515 Chgo Hts	\$225.99	\$147.48	\$78.51 More
Town of Thornton	\$209.64	\$155.31	\$54.33 More
Metro Water Reclamation Dist of Chicago	\$194.43	\$101.02	\$93.41 More
County of Cook	\$95.80	\$67.00	\$28.80 More
Cook County Public Safety	\$78.33	\$28.63	\$49.70 More
Cook County Health Facilities	\$43.39	\$20.80	\$22.59 More
Cook County Forest Preserve District	\$42.27	\$21.88	\$20.39 More
Road & Bridge Thornton	\$18.60	\$11.34	\$7.26 More
Consolidated Elections	\$18.03	\$0.00	\$18.03 More
South Cook Mosquito Abatement Harvey	\$9.58	\$5.67	\$3.91 More
DO NOT PAY THESE TOTALS	\$8,593.16	\$5,643.68	\$2,949.48 MORE

The above breakdown displays how much you pay in property taxes to each taxing district and the change from last year. Please see reverse side for a detailed breakdown by Taxing District.

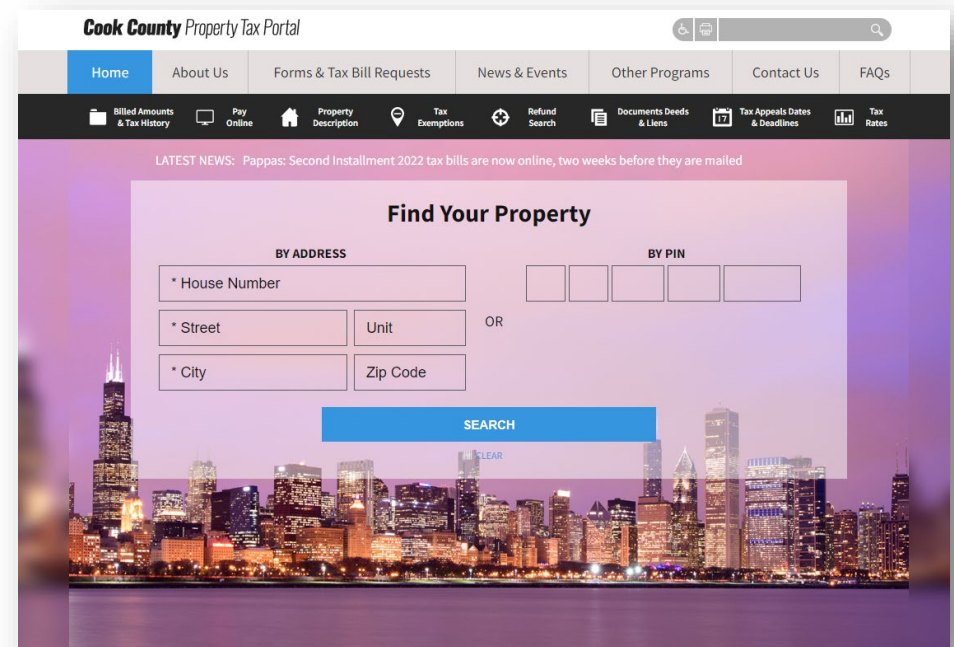
COUNTY PROPERTY TAX PORTAL

The Treasurer's Office developed and manages the Property Tax Portal that combines data and information from five different property-tax related offices into one single site:

- Ownership and liens – from the Clerk Recorder
- Tax payments and refunds – from the Treasurer
- Valuations, exemptions and appeals – provided by the Assessor
- Prior year tax statuses, delinquencies and TIF information – from the Clerk
- Appeals – from the Board of Review

Giving property owners direct access to vital data serves taxpayers and reduces the number of questions posed to Treasurer's Office staff.

The portal has been visited **more than 62.8 million** times since April 1, 2012.



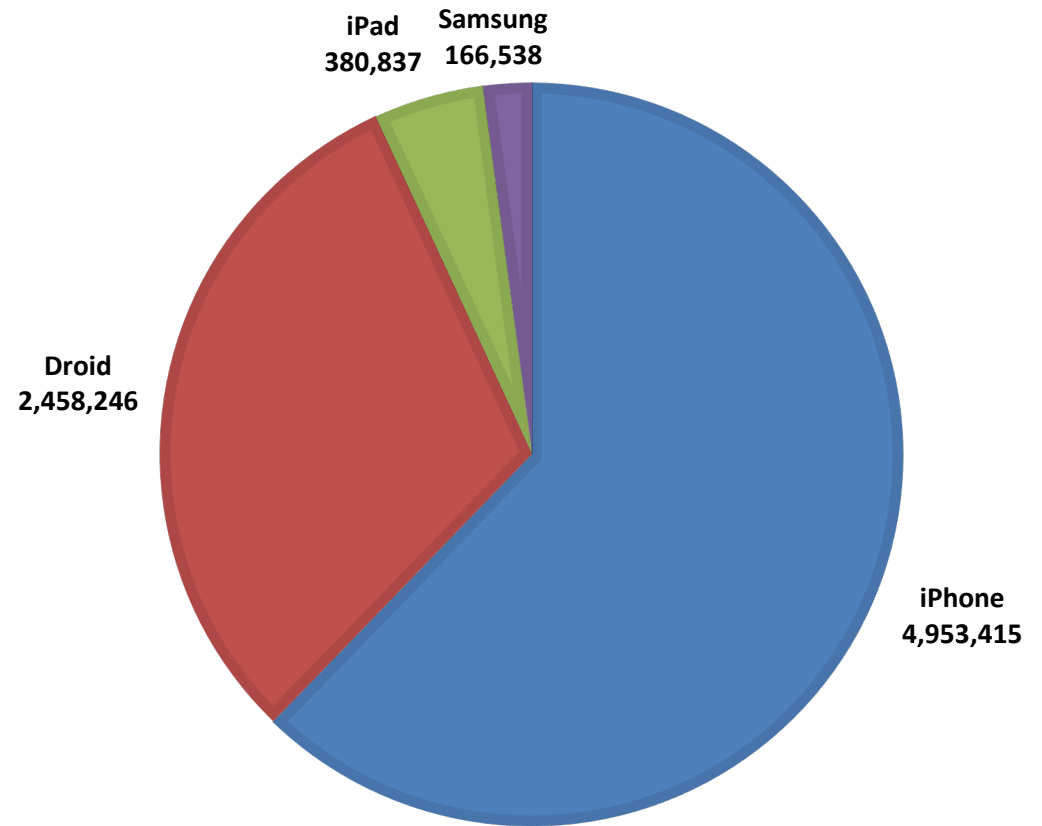
62.8 million
visits to the Property Tax Portal

COUNTY PROPERTY TAX PORTAL – MOBILE

The Treasurer's Office overhauled the Property Tax Portal in 2016 to make it mobile-friendly and add new functions. The programming code recognizes a visitor using the site from a mobile device and automatically modifies the layout and design to fit the device.

Since December 1, 2017, there have been **nearly 8 million visits** from mobile users.

Portal – Mobile Visits



8 million
visits to the Property Tax Portal from a mobile device

FREEDOM OF INFORMATION ACT (FOIA) LOG

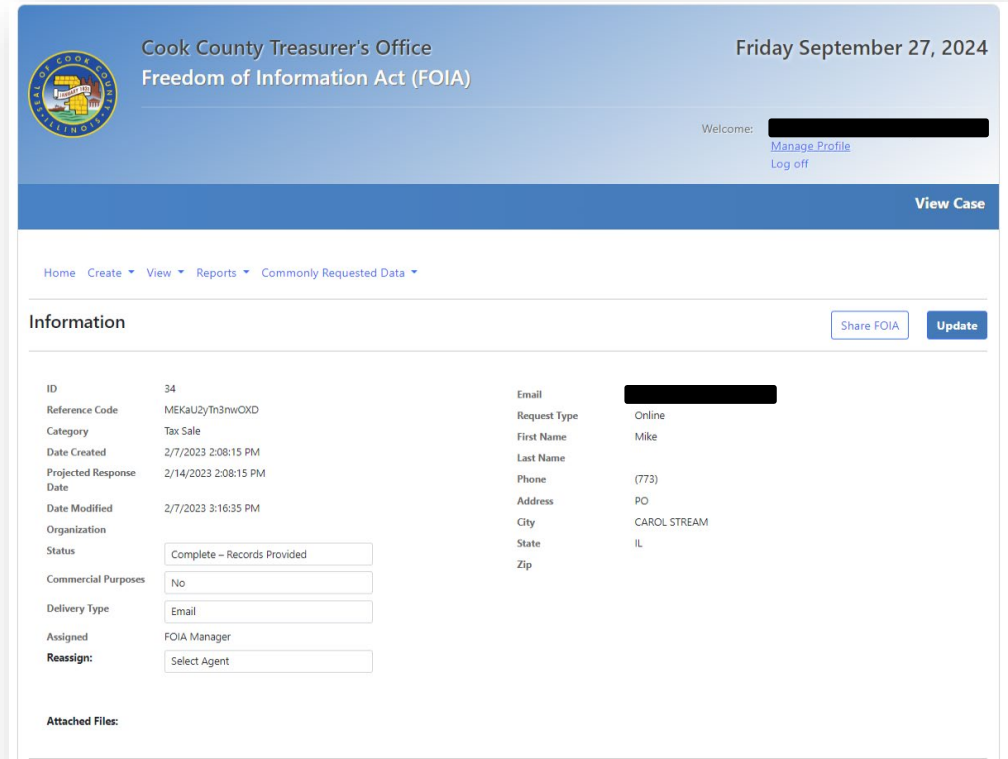
The Treasurer's Office released an [online Freedom of Information Act \(FOIA\) request system](#) at cookcountytreasurer.com in January 2023.

The system allows for FOIA requests to be submitted and tracked electronically.

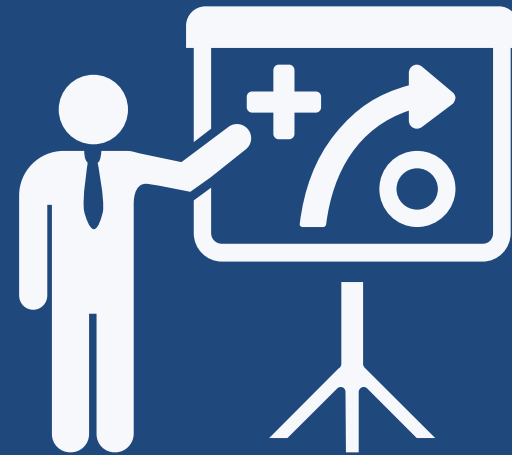
A log of all FOIA requests received by the Treasurer's Office since January 1, 2013 is published on the website.

The additional level of transparency allows the public to view who is requesting information and what type of information they are requesting.

The log is updated weekly in PDF format.



Focus On Budget



FY1998 BUDGET COMPARISON

The Office had 250 employees in FY1998.

If the office had maintained its staff of 250, the FY2025 budget would be **\$67.0 million**.

Instead, the office has 66 filled positions, and a budget of **\$17.7 million** in FY2025.

- \$702,067 from taxpayer revenues (Corporate Account)
- \$17 million from commercial user fees (Automation Account)

\$67.0 million

would be the budget with 1998's employment

If the Treasurer's Office had the 250 employees that it had in FY1998, the FY2025 budget **WOULD HAVE BEEN:**

\$67.0 million

Instead, the office has 66 filled positions, and the FY2025 real budget **IS:**

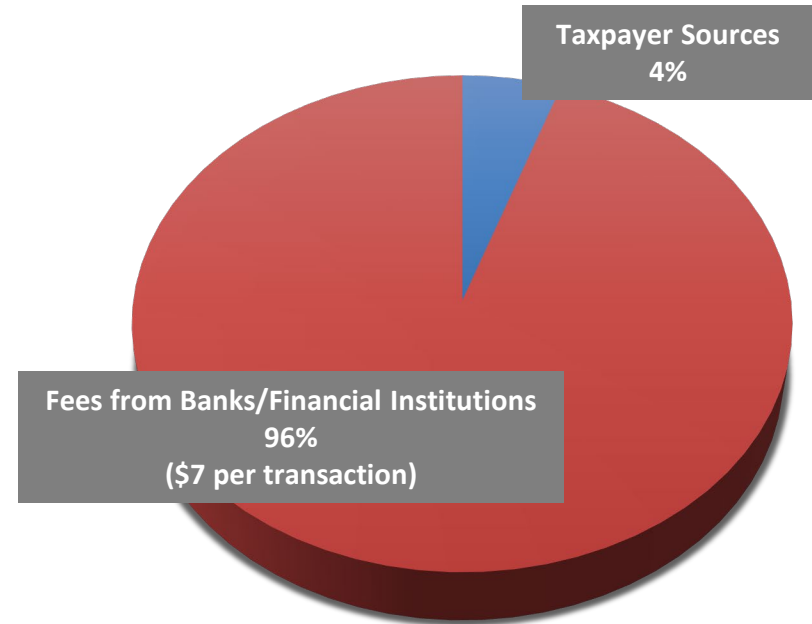
\$17.7 million

FUNDING

Only 4 percent of the Treasurer's Office budget is funded by taxpayers, because the office collects convenience fees from commercial users who pay in bulk.

Since 2008, the office has used bank/financial institution fees to fund itself and automation efforts.

The office is 96 percent self-funded and the goal continues to be an entirely self-funded office that is independent of any taxpayer-funded sources.



96 percent

office funded from commercial user fees

PERSONNEL COSTS

The biggest portion of the Treasurer's Office FY2024 budget comes from personnel costs – salaries and fringe benefits, such as health, vision, dental and life insurance.

These personnel costs comprise **71 percent of the FY2025 budget.**

County employees are automatically awarded longevity increases, or STEPS, based on years of service. Employee salaries also increase as a result of Cost-Of-Living Adjustments (COLAs) that are approved by the County Board. Additionally, fringe benefit costs continue to increase.

The following two charts illustrate the budgetary challenges posed by COLAs and fringe benefits.



71 percent
of the Treasurer's budget is personnel costs

COST-OF-LIVING ADJUSTMENT (COLA) HISTORY

Implemented	COLA	Note
FY1999 June 1, 1999	4.0%	
FY2000 December 1, 1999	3.0%	
FY2001 December 1, 2000	3.0%	Plus \$.10/hour increase
FY2002 June 1, 2002	2.5%	
FY2003 December 1, 2002	2.0%	
FY2003 June 1, 2003	1.0%	
FY2004 December 1, 2003	3.0%	
FY2005 December 1, 2004*	1.0%	
FY2006 December 1, 2005*	1.0%	
FY2006 June 1, 2006*	2.0%	Plus \$500 Bonus
FY2007 December 1, 2006*	1.5%	
FY2007 June 1, 2007	2.5%	3% for Non-Union Employees and \$1,000 Bonus
FY2008 December 1, 2007	2.0%	
FY2008 June 1, 2008	2.75%	
FY2011 January 1, 2011*	2.25%	
FY2012 December 1, 2011**	2.25%	
FY2012 June 1, 2012	3.75%	
FY2013 June 1, 2013*	1.0%	
FY2014 June 1, 2014*	1.5%	
FY2015 June 1, 2015*	2.0%	
FY2015 October 1, 2015**	4.5%	
FY2016 December 1, 2015	2.0%	
FY2017 December 1, 2016*	2.25%	
FY2017 December 1, 2016**	1.5%	
FY2017 June 1, 2017*	2.0%	
FY2019 June 1, 2019	2.0%	Plus \$1,200 Bonus (December 2018)
FY2020 June 1, 2020*	2.0%	
FY2021 June 1, 2021	1.5%	Plus \$3,000 Bonus (December 2021), \$2,000 Bonus for Union Employees
FY2022 June 1, 2022	2.5%	Plus \$1,000 Bonus (December 2022)
FY2023 June 1, 2023	2.5%	
FY2023 June 29, 2023	3.5%	Pay rate increase of 3.5% effective December 1, 2021 for union/non-union
FY2024 June 1, 2024	2.0%	
FY2025 June 1, 2025	5.0%	

*COLA awarded to Union employees only. **COLA awarded to Non-Union employees only.

FRINGE BENEFIT COMPARISON

If the Treasurer’s Office maintained 250 employees, the fringe benefit obligations would be approximately **\$10.6 million** in FY2025. Instead, the benefits in the budget for FY2025 are \$2.8 million, of which \$2.6 million is paid out of the Treasurer’s Automation Budget.

Benefit	FY1998 Average Cost Per Employee	FY2025 Average Cost Per Employee	Increase (\$)	Increase (%)
Medicare	\$290	\$2,229	\$1,939	669%
Pension	\$3,977	\$21,273	\$17,296	435%
Insurance (Health, Life, Pharmacy, Vision, Dental)	\$3,689	\$18,774	\$15,085	509%
Total	\$7,956	\$42,276	\$34,320	431%

\$10.6 million
 cost of benefits if the office had 250 employees in FY2025

FOCUS ON BUDGET

The budget of the Treasurer's Office operates with two separate and distinct accounts, one funded by tax money and the other by commercial user fees. These accounts are:

1

County Treasurer Corporate Account (formerly 060 Account)

- Funded primarily by taxpayer sources
- FY2025 Budget: \$702,067 (0.6 percent reduction compared with FY2024)

2

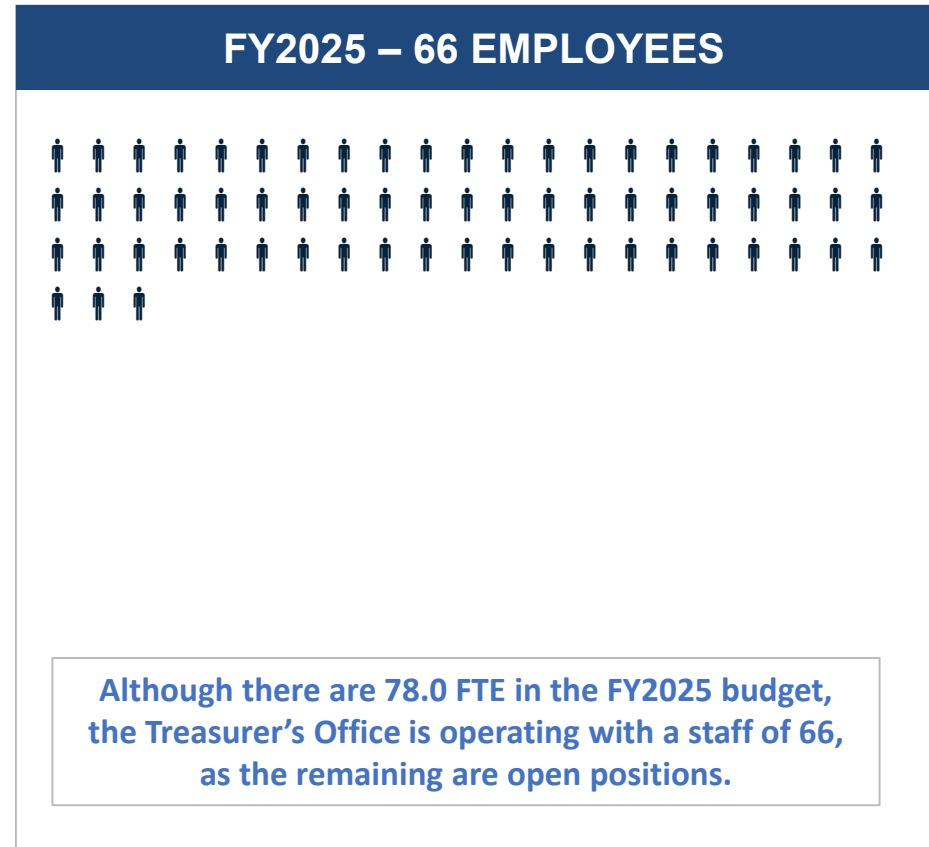
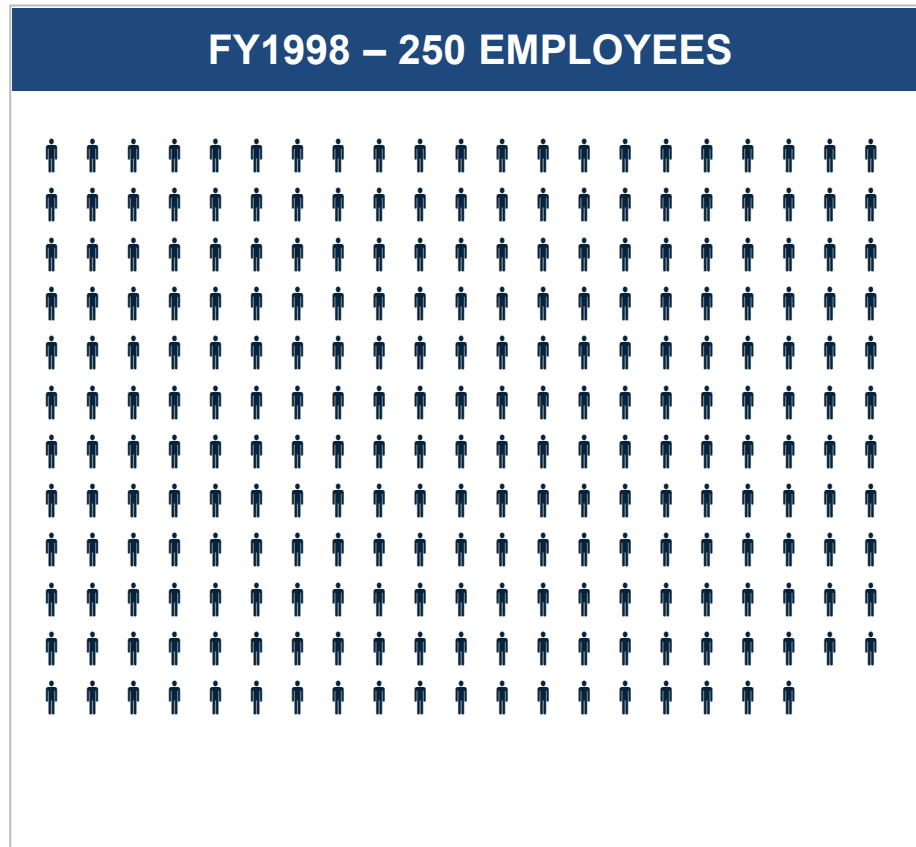
County Treasurer Tax Sale Automation Account (formerly 534 Account)

- Funded by commercial user fees paid by banking and mortgage firms
- Established by County ordinance on April 6, 1999
- FY2025 Budget: \$17,006,288 (15.0 percent increase compared with FY2024)

Since FY2008, the Treasurer's Office has continually reduced the Corporate Account by shifting costs to the Automation Account. **The goal continues to be an entirely self-funded office** that is independent of any taxpayer-funded sources. Many governmental entities simply raise property taxes instead of creating alternative funding sources and reducing their budgets.

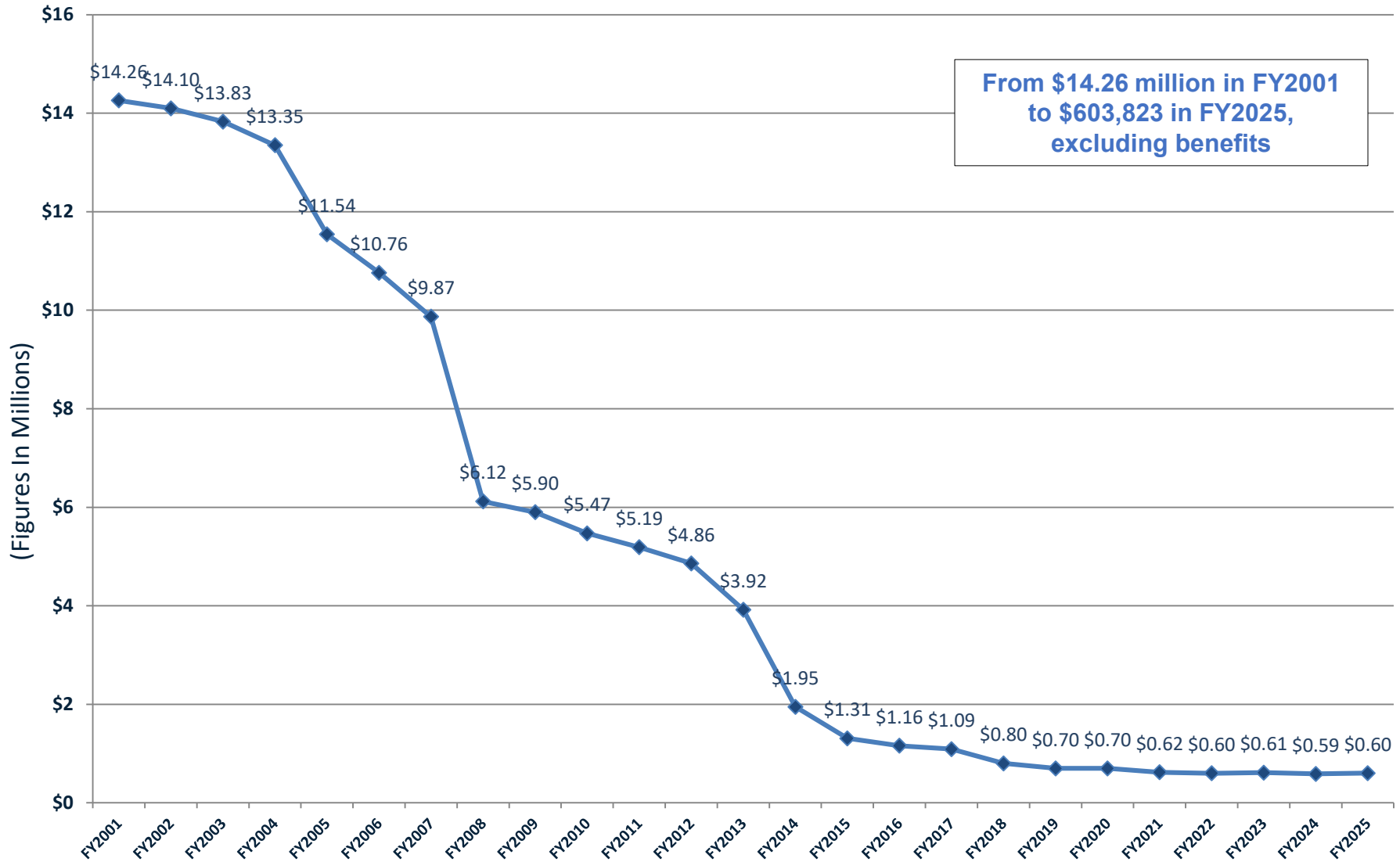
POSITION COUNT

The Automation Projects of the Treasurer’s Office have resulted in a decrease in headcount from 250 in FY1998 to 66 in FY2025, a reduction of **74 percent**.



FY2025 CORPORATE BUDGET

Corporate Account Budget Requests (since FY2001)



ACCOUNT SUMMARY – CORPORATE ACCOUNT

FY2025 Department Account Summary Including Fringe Benefits				Corporate Account	
OA	Description	2024 Approved & Adopted	2025 Request	Difference	
501005	Salaries and Wages of Employees With Benefits	\$511,749	\$526,552	\$14,803	
501165	Planned Salary Adjustment	\$0	\$0	\$0	
501510	Mandatory Medicare Cost	\$7,607	\$8,006	\$399	
501585	Insurance Benefits	\$112,055	\$90,238	(\$21,817)	
501765	Professional Develop/Fees	\$3,772	\$3,772	\$0	
520029	Armored Car Service	\$37,397	\$37,397	\$0	
520149	Communications Services	\$0	\$2,081	\$2,081	
520485	Graphics and Reproduction Services	\$10,283	\$10,282	(\$1)	
520725	Loss and Valuation	\$11,442	\$11,442	\$0	
530635	Books, Periodicals and Publish	\$3,444	\$3,444	\$0	
530700	Multimedia Supplies	\$0	\$0	\$0	
540129	Maintenance and Subscription Services	\$2,653	\$290	(\$2,363)	
550129	Facility and Office Space Rental	\$5,909	\$8,563	\$2,654	
Total on Department:		\$706,312	\$702,067	(\$4,245)	

ACCOUNT SUMMARY – AUTOMATION ACCOUNT

FY2025 Department Account Summary

Automation Account

OA	Description	2024 Approved & Adopted	2025 Request	Difference
501005	Salaries and Wages of Employees With Benefits	\$8,361,638	\$9,313,536	\$951,898
501165	Planned Salary Adjustment	\$4,100	\$0	(\$4,100)
501210	Planned Overtime Compensation	\$10,000	\$0	(\$10,000)
501225	Planned Benefit Adjustment	\$971,977	\$1,297,682	\$325,705
501510	Mandatory Medicare Cost	\$124,769	\$139,088	\$14,319
501585	Insurance Benefits	\$1,139,540	\$1,148,846	\$9,306
501765	Professional Develop/Fees	\$70,186	\$76,460	\$6,274
520149	Communication Services	\$55,081	\$52,456	(\$2,625)
520485	Graphics and Reproduction Services	\$836,410	\$836,867	\$457
520609	Advertising and Promotions	\$104,330	\$104,330	\$0
520825	Professional Services	\$753,545	\$833,600	\$80,055
521005	Professional Legal Expenses	\$15,000	\$15,000	\$0
530100	Wearing Apparel	\$6,000	\$6,000	\$0
530170	Institutional Supplies	\$5,200	\$5,200	\$0
530600	Office Supplies	\$96,145	\$96,145	\$0
530635	Books, Periodicals and Publish	\$11,076	\$10,948	(\$128)
531645	Computer and Data Processing Supplies	\$188,252	\$193,455	\$5,203
540129	Maintenance and Subscription Services	\$751,013	\$1,434,999	\$683,986
540345	Property Maintenance and Operations	\$40,000	\$40,000	\$0
550005	Office and Data Processing Equip Rental	\$100,000	\$115,000	\$15,000
550029	Countywide Office and Data Processing Equip Rental	\$28,723	\$28,772	\$49
560220	Computer and Data Processing Supplies	\$596,150	\$743,350	\$147,200
560240	Furniture Supplies	\$350,000	\$350,000	\$0
580050	Cook County Administration	\$154,554	\$154,554	\$0
580235	Public Programs and Events	\$10,000	\$10,000	\$0
Total on Department:		\$14,783,691	\$17,006,288	\$2,222,597
				Increase: 15.0%

Projects



FY2025 - FY2027 FUTURE PROJECTS

Artificial Intelligence (AI) Development

Description:

The Treasurer's Office is developing in-house AI functionality that runs on data organized in a highly specialized database designed by our AI team.

Ultimately, the AI functionality will be used by Treasurer's Office employees and the public.

Benefits:

- Enhance the experience of taxpayers who request information from our office.
- Deploy interactive chat bots to quickly present to taxpayers any property tax data under the control of the Treasurer's Office.
- Employees will leverage AI's chat and reporting capabilities to do their jobs more efficiently.
- Automate and streamline processes that are currently highly manual or impossible by developing machine learning systems.
- Utilize predictive analytics to produce additional research studies that will educate the public and assist policymakers.

FY2025 - FY2027 FUTURE PROJECTS

Tax Sale Reform

Description:

The Treasurer's Office advocates comprehensive property tax sale reform legislation. Changes to state law would create a new tax foreclosure process in view of the U.S. Supreme Court's decision in Tyler v Hennepin.

The changes would be required for Cook County, and be optional for other Illinois counties. The Treasurer's Office is working with the President's Office and housing advocacy organizations to develop a process that preserves consequences for those who might choose not to pay their property taxes, but that allows struggling homeowners greater opportunity to preserve generational wealth held in their homes.

Benefits:

- Lowers the fees and costs charged to delinquent taxpayers.
- Allows up to three years to pay off one year of delinquent taxes in full through partial payments under a payment plan.
- Incentivizes timely payments made pursuant to a payment plan, so that chronically delinquent homeowners eventually can get caught up.
- Restores equity to those who simply cannot pay the taxes on their homes.

FY2025 - FY2027 FUTURE PROJECTS

Integrated Property Tax System

Description:

The Treasurer's Office continues to support the President's initiative to replace the MIS Mainframe with the Integrated Property Tax System.

The office has provided significant resources to the project effort, and joined with the other elected officials several times to express concern for the direction of the project with Tyler Technologies and the delayed go-live dates.

The project was approved by the County Board on September 9, 2015. The Statement of Work indicated the project would take 4½ years to complete. It has now been more than nine years since the contract was approved. The county continues to sink money into running the mainframe while Tyler's system is not ready.

Benefits:

- Eliminates the antiquated MIS Mainframe and its limited functionality
- Combines all data for each parcel into one unified system
- Will update in real-time instead of nightly batch jobs

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2024

1. Automated Telephone System
2. Consolidation of Bank Accounts
3. Customer Service - Express-Line Payments
4. Customer Service - Pro-bono Seasonal Employee Assistance From Local Banks During Peak Collection Periods
5. Database - Banking Contact Management System
6. Electronic Inheritance Tax Filing/Wire Transfer
7. I.T. Improvements - Automated Entry of Investment Transactions into General Ledger
8. I.T. Improvements - Automated Entry of Cost Breakdown for Refund Checks into General Ledger
9. I.T. Improvements - Automated Security Patch Management
10. I.T. Improvements - Consolidated Data and Network Storage onto One System
11. I.T. Improvements - DDOS Protection for External Websites
12. I.T. Improvements - Email Advanced Spam Protection
13. I.T. Improvements - Enhanced Workflow for Human Resource System
14. I.T. Improvements - Enhanced Correspondence Database (to improve performance)
15. I.T. Improvements - Internal Support of Websites
16. I.T. Improvements - Implemented MFA Multifunction Activation
17. I.T. Improvements - Name Change Application Imaging Project
18. I.T. Improvements - Remote Access to Email through Web and Mobile Phones
19. I.T. Improvements - Replaced Web Servers with Faster Hardware and New Software for Improved Performance and Reliability
20. I.T. Improvements - Server Monitoring Software to Track System Errors
21. I.T. Improvements - Standardized PC Image
22. I.T. Improvements - Installation of replacement Storage Area Network (SAN) System
23. I.T. Improvements - Streamlined Building and Rollout of New PCs
24. I.T. Improvements - Streamlined Website Traffic Reporting
25. I.T. Improvements - Tableau Data Visualization Tool Implemented for Internal Use

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2024

26. I.T. Improvements - Upgraded Email Server and Improved Filters for Junk/Spam Email
27. I.T. Improvements - Upgraded Call Center Hardware/Software
28. I.T. Improvements - Upgraded Annual Escheatment Software (HRS Pro)
29. Infrastructure - Installed Local Area Network (LAN)
30. New System - Amount Guaranteed (reduction of check amount to match amount due)
31. New System - Automated Tax Sale
32. New System - Automatic Certificate of Error Refund Checks
33. New System - Cash Management Online Banking System
34. New System - Cashiering
35. New System - CCT Printing Refund Checks
36. New System - Check Images Captured at Lockbox
37. New System - Document Management System - Paperless Customer Service System
38. New System - Duplicate and Overpayment Refund System
39. New System - Duplicate Tax Bill Request Form and Affidavit Image Retrieval System
40. New System - Fixed Asset Inventory
41. New System - Freedom of Information Online Portal
42. New System - General Ledger
43. New System - GIFTS - Government Investment of Funds Tracking (maintains history of investments)
44. New System - Governmental Unit Acquisition (GA) Database
45. New System - Revamped Help Desk Program
46. New System - Human Resources
47. New System - Internal Open Item Tax Bill Request System
48. New System - Name Change - Electronic Capture of Info with Illinois Department of Revenue
49. New System - Online Investment Auction
50. New System - Online Payment System - "STEPS" Subsequent Tax Electronic Payment System

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2024

51. New System - Oracle EBS Financial System
52. New System - PIN Research/PIN Payment Summaries
53. New System - Post-Penalty Envelopes Imaging
54. New System - Real-Time TPA System (RTS)
55. New System - Reconciliation Database
56. New System - Refund Check Search Engine Added to CCT Intranet
57. New System - Refund - Automatically Refund Overpayments (as a result of assessment reduction)
58. New System - Refund - Property Tax Appeal Board (PTAB) and Specific Objection Automatic Refunding
59. New System - Refund - Property Tax Appeal Board (PTAB) Refund Status Search Engine
60. New System - Returned Mail Imaging System
61. New System - Sale-In-Error
62. New System - Security Monitoring (cameras)
63. New System - Senior Deferral Payment Transmission
64. New System - Special Assessments
65. New System - STOPS (to prevent duplicate and overpayments by ensuring that only the legally responsible party submits payment)
66. New System - Tax Sale System (to track delinquent PINs and removals)
67. Office Restructure - Consolidation of Multiple Customer Service Departments (one-stop shopping)
68. Office Restructure – Outsourcing of Property Tax Bill Printing
69. Payment Accepted Electronically from Bankruptcy Trustees
70. Payments Accepted at Offsite Banking Locations
71. Payments Accepted and Processed at Banking Locations and Lockbox - Multiple Tax Years, Certified Delinquent Tax Payments, Adjusted Certificate of Error Tax Bills, and Specialty Bills
72. Payments Accepted Online (expanded from full payment to on-time to two tax years, partial payment, and late payment)
73. Payments Accepted for Special Tax Bill Types Online (including Back Tax Bills and Air Pollution Bills)
74. Payments Accepted Through Community Bank Program
75. Payments by Third-Party Agents Online (expanded from on-time payments to late payments)

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2024

76. Payments Accepted Online (on-time payments using credit/debit card)
77. Positive Pay - Tool to Prevent Fraud in Checks Written from Treasury Accounts
78. Streamline Management of "C" Fund with Comptroller's Office
79. Tax Bill - Re-design to Larger 8½ X 14 Size and Inclusion of DDO Data on the First Installment Bill
80. Tax Bill - Electronic Installment Data Testing
81. Tax Bill - Tax Bill Breakdown "Where Your Money Goes"
82. Training - Business Letter Writing and Email Response
83. Training - Cross-Training Employees Across Various Departments
84. Training - Customer Service
85. Treasury Management System - Consolidate and Automate Daily Cash Management, Investment, and Collateral Responsibilities
86. Website - 20-Year Property Tax History - Search Tool and Interactive Maps
87. Website - cookcountytreasurer.com Re-design/Re-launch to Accommodate Mobile Device Users
88. Website - Customer Relational Management System - Email Inquiries
89. Website - Display of Local Government Debt Attributed to Your Property
90. Website - Electronic Notification Program
91. Website - Electronic Property Tax Bill System
92. Website - Electronic Warrant Book
93. Website - Interactive Property Tax Bill Containing Taxing District Debt/Financial Information
94. Website - Mobile Site for Smart Phone and Tablet Users
95. Website - Payment Plan Calculator
96. Website - Property Tax Portal at cookcountypropertyinfo.com - Re-design/Re-launch to Accommodate Mobile Device Users
97. Website - Refund Applications Submitted Electronically
98. Website - Taxing Agency Extranet
99. Web-Based - Cash Management
100. Web-Based - Taxing District Debt Disclosure Site

Commissioners' Statistics and Data



DISTRICT 1 – COMMISSIONER TARA STAMPS

Comprehensive Statistics for Commissioner District 1

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	84,666
Residential PINs:	73,777
Commercial/Industrial PINs:	7,434
Vacant Land PINs:	3,455
Exempt PINs (\$0 billed, non-taxable):	5,452
PINs in City of Chicago:	42,273
PINs in Suburban Cook County:	42,393
PINs in largest suburban municipality (Oak Park):	18,239

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$753,237,871
Residential Billed:	\$506,948,640
Commercial/Industrial Billed:	\$241,892,839
Vacant Land Billed:	\$4,396,393

Highest Billed PIN: 16-07-120-065-0000
1005 LAKE ST, OAK PARK
\$2,154,756.51

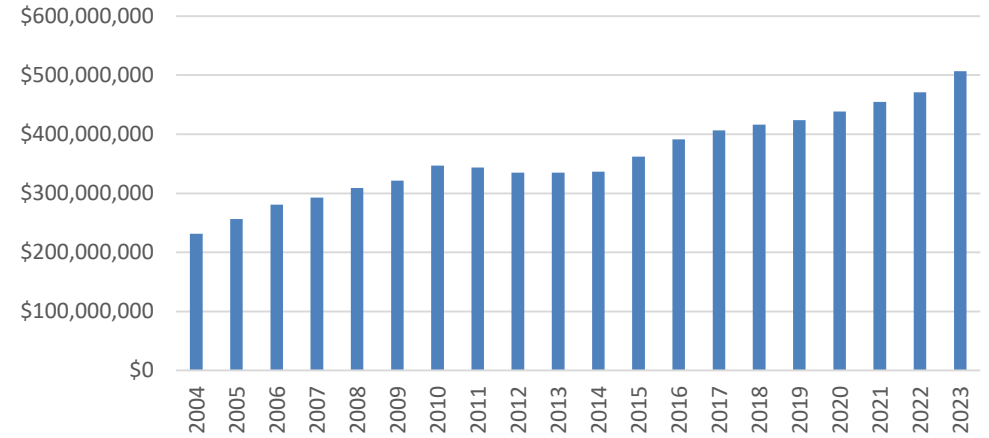
Highest Residential PIN: 16-06-414-014-0000
605 LINDEN AVE, OAK PARK
\$72,921.25

Number of PINs mailed to out-of-state addresses: 2,638

Most common classifications:

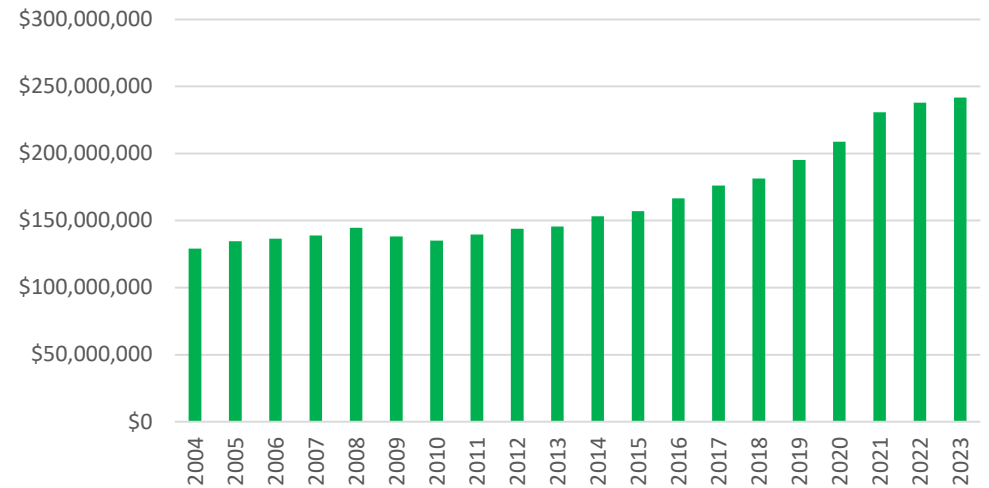
2-11	Apartment building with 2 to 6 units, any age	16,064
2-99	Residential condominium	15,016
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	14,843

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$231,544,695
TY2023 Total Residential Tax Bill: \$506,914,064

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$129,225,795
TY2023 Total Commercial Tax Bill: \$241,751,375

DISTRICT 1 – COMMISSIONER TARA STAMPS

Comprehensive Statistics for Commissioner District 1

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	16,446	4,976 30.3%	11,470 69.7%
Commercial	2,072	985 47.5%	1,087 52.5%
Vacant Land	94	15 16.0%	79 84.0%

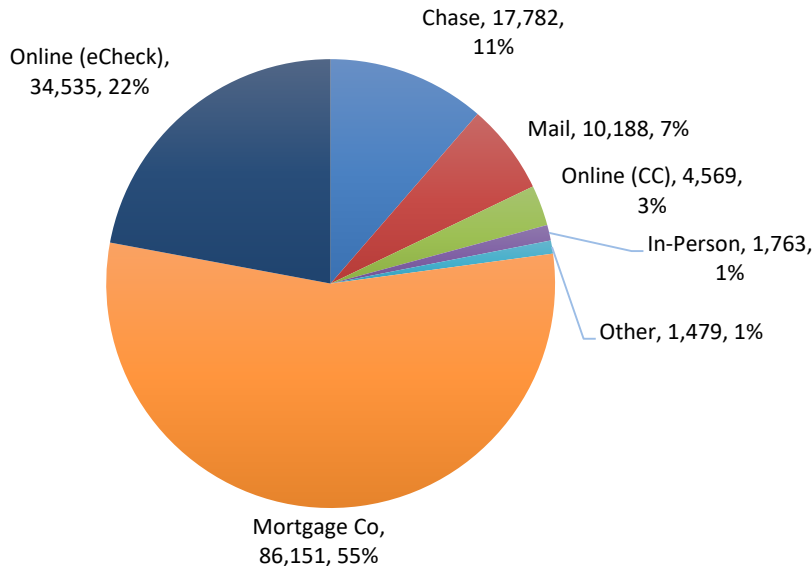
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	16,341	7,204 44.1%	9,137 55.9%
Commercial	4,663	1,955 41.9%	2,708 58.1%
Vacant Land	227	10 4.4%	217 95.6%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$705,684,671
Total Tax Delinquent:	\$16,819,973
Collection Rate:	97.62%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	15,881	\$20,104,864.77
Duplicate & Overpayment	5,155	\$7,834,624.84
Property Tax Appeal Board (PTAB)	2,303	\$7,638,276.65
Specific Objections	1,462	\$7,618,501.59
Sale-in-Error	592	\$2,014,946.58
Grand Total	25,393	\$45,211,214.43

TY2023 Residential Exemptions:

Homeowner	46,023
Senior	16,191
Senior Freeze	5,313
Disabled Person	1,587
Disabled Veteran	506
Returning Veteran	1

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	782	431
Vacant Land	873	46
Commercial	288	93
Grand Total	1,943	570

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	1,502
Vacant Land	888
Commercial	312
Grand Total	2,702

Chronic Delinquent PINs (balance due for 20 years):

117

DISTRICT 2 – COMMISSIONER MICHAEL SCOTT

Comprehensive Statistics for Commissioner District 2

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	117,800
Residential PINs:	94,415
Commercial/Industrial PINs:	11,895
Vacant Land PINs:	11,490
Exempt PINs (\$0 billed, non-taxable):	16,431
PINs in City of Chicago:	117,800
PINs in Suburban Cook County:	0

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$2,161,419,138
Residential Billed:	\$428,129,548
Commercial/Industrial Billed:	\$1,718,086,682
Vacant Land Billed:	\$15,202,908

Highest Billed PIN: 17-16-216-009-0000
 233 S WACKER DR, CHICAGO
 \$53,338,290.09

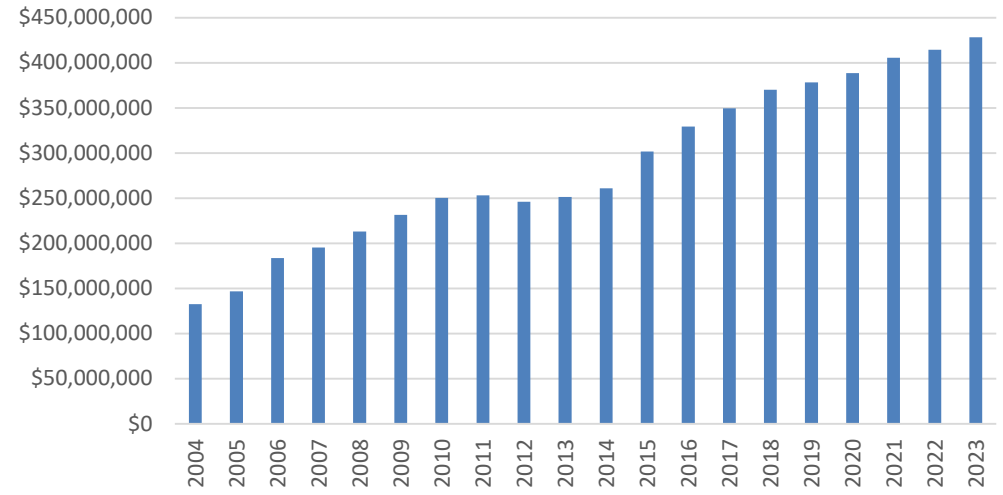
Highest Residential PIN: 17-10-312-017-1234
 6 N MICHIGAN AVE, CHICAGO
 \$86,723.66

Number of PINs mailed to out-of-state addresses: 7,927

Most common classifications:

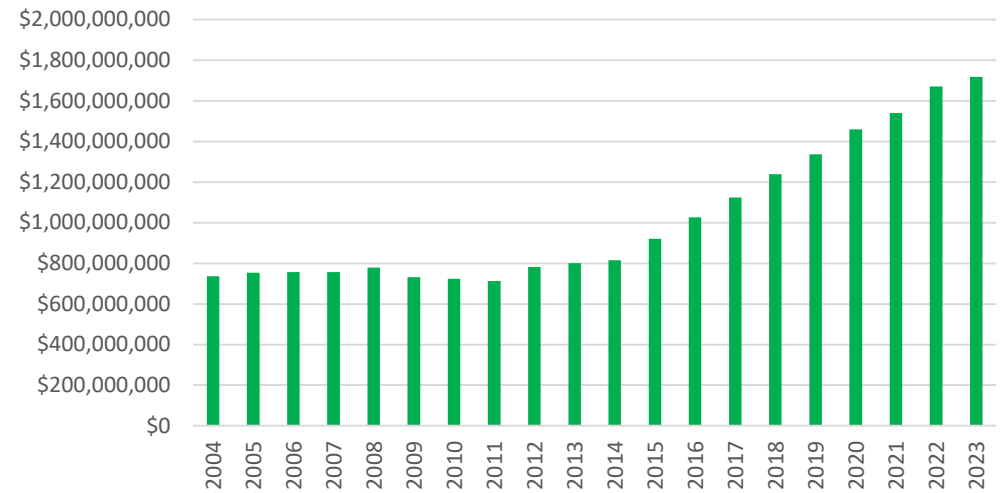
2-99 Residential condominium	56,599
2-11 Apartment building with 2 to 6 units, any age	15,711
1-00 Vacant Land	11,158

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$132,465,017
 TY2023 Total Residential Tax Bill: \$428,102,592

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$736,197,384
 TY2023 Total Commercial Tax Bill: \$1,718,065,253

DISTRICT 2 – COMMISSIONER MICHAEL SCOTT

Comprehensive Statistics for Commissioner District 2

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	8,658	1,417 16.4%	7,241 83.6%
Commercial	1,917	445 23.2%	1,472 76.8%
Vacant Land	147	26 17.7%	121 82.3%

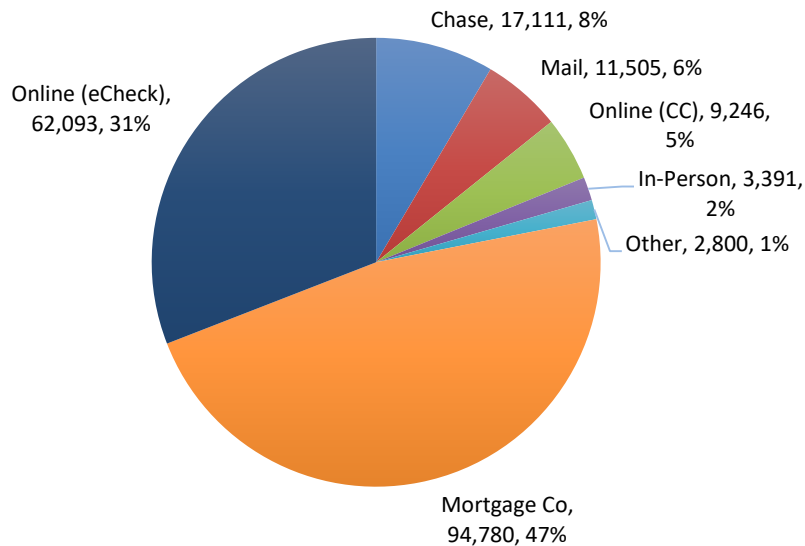
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	18,752	1,563 8.3%	17,189 91.7%
Commercial	7,105	1,699 23.9%	5,406 76.1%
Vacant Land	395	7 1.8%	388 98.2%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$2,096,603,567
Total Tax Delinquent:	\$28,912,857
Collection Rate:	98.62%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	11,163	\$9,897,783.07
Duplicate & Overpayment	13,639	\$17,273,404.01
Property Tax Appeal Board (PTAB)	3,256	\$15,273,914.54
Specific Objections	9,887	\$24,084,726.47
Sale-in-Error	936	\$1,786,672.82
Grand Total	38,881	\$68,316,500.91

TY2023 Residential Exemptions:

Homeowner	31,650
Senior	7,022
Senior Freeze	2,342
Disabled Person	552
Disabled Veteran	185
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	2,083	609
Vacant Land	5,342	109
Commercial	298	54
Grand Total	7,723	772

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	2,913
Vacant Land	5,487
Commercial	463
Grand Total	8,863

Chronic Delinquent PINs (balance due for 20 years): 471

DISTRICT 3 – COMMISSIONER BILL LOWRY

Comprehensive Statistics for Commissioner District 3

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	109,213
Residential PINs:	99,025
Commercial/Industrial PINs:	6,677
Vacant Land PINs:	3,511
Exempt PINs (\$0 billed, non-taxable):	7,599
PINs in City of Chicago:	109,213
PINs in Suburban Cook County:	0

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,393,501,023
Residential Billed:	\$602,207,095
Commercial/Industrial Billed:	\$783,982,829
Vacant Land Billed:	\$7,311,099

Highest Billed PIN: 17-10-313-003-0000
 130 E RANDOLPH ST, CHICAGO
 \$26,110,320.44

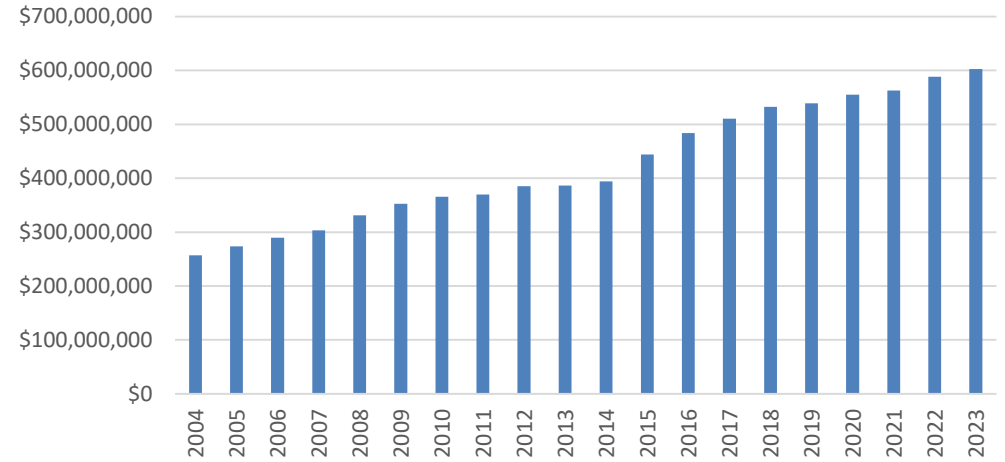
Highest Residential PIN: 17-03-209-027-1043
 11 E WALTON ST, CHICAGO
 \$161,214.60

Number of PINs mailed to out-of-state addresses: 10,453

Most common classifications:

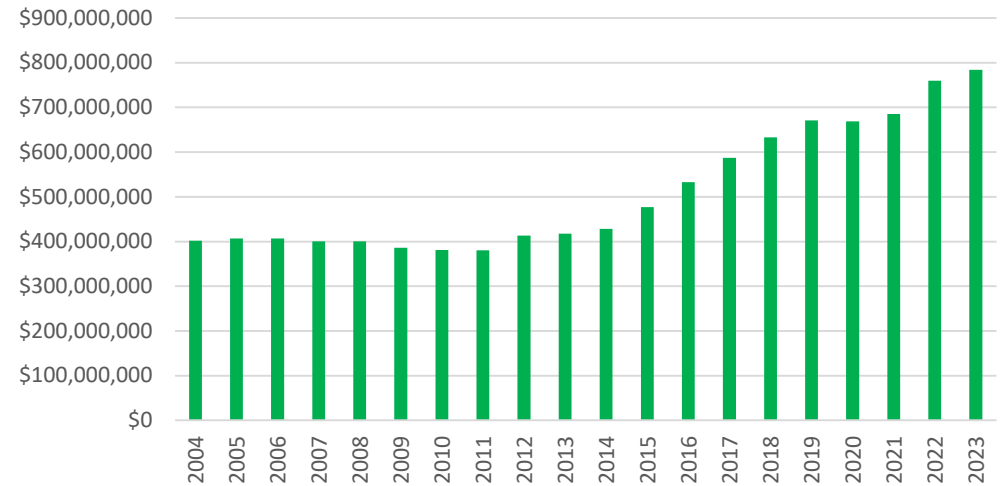
2-99 Residential condominium	68,989
2-11 Apartment building with 2 to 6 units, any age	8,396
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	6,986

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$257,293,934
 TY2023 Total Residential Tax Bill: \$602,184,332

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$401,575,760
 TY2023 Total Commercial Tax Bill: \$783,982,829

DISTRICT 3 – COMMISSIONER BILL LOWRY

Comprehensive Statistics for Commissioner District 3

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	14,316	2,421 16.9%	11,895 83.1%
Commercial	1,131	226 20.0%	905 80.0%
Vacant Land	63	9 14.3%	54 85.7%

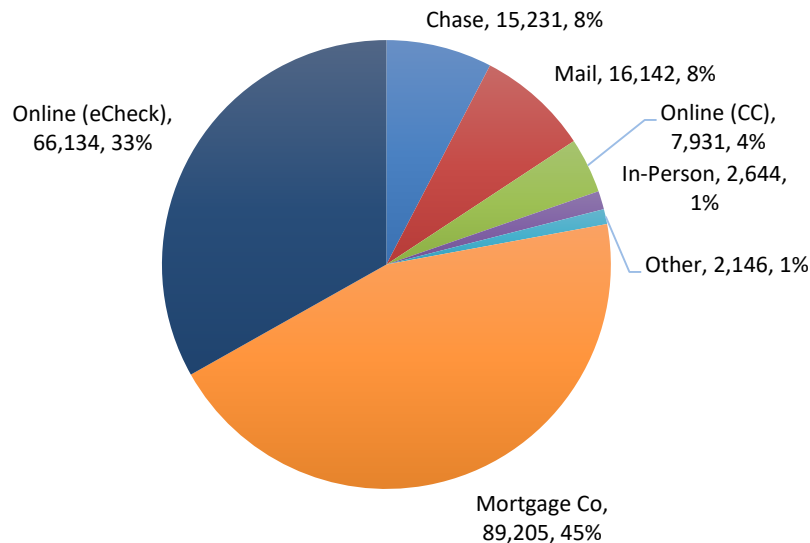
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	23,243	2,853 12.3%	20,390 87.7%
Commercial	3,661	763 20.8%	2,898 79.2%
Vacant Land	238	2 0.8%	236 99.2%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,354,642,029
Total Tax Delinquent:	\$22,856,032
Collection Rate:	98.31%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	13,645	\$13,101,653.59
Duplicate & Overpayment	8,098	\$13,551,423.81
Property Tax Appeal Board (PTAB)	4,429	\$15,749,232.86
Specific Objections	10,674	\$19,325,857.47
Sale-in-Error	464	\$1,854,615.74
Grand Total	37,310	\$63,582,783.47

TY2023 Residential Exemptions:

Homeowner	39,665
Senior	13,869
Senior Freeze	2,688
Disabled Person	725
Disabled Veteran	339
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	909	565
Vacant Land	718	69
Commercial	192	62
Grand Total	1,819	696

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	1,680
Vacant Land	800
Commercial	461
Grand Total	2,941

Chronic Delinquent PINs (balance due for 20 years):

100

DISTRICT 4 – COMMISSIONER STANLEY MOORE

Comprehensive Statistics for Commissioner District 4

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	104,093
Residential PINs:	89,731
Commercial/Industrial PINs:	7,452
Vacant Land PINs:	6,910
Exempt PINs (\$0 billed, non-taxable):	8,585
PINs in City of Chicago:	71,184
PINs in Suburban Cook County:	32,909
PINs in largest suburban municipality (Calumet City):	13,401

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$452,754,829
Residential Billed:	\$269,596,689
Commercial/Industrial Billed:	\$175,747,144
Vacant Land Billed:	\$7,410,996

Highest Billed PIN: 30-19-100-135-0000
 96 RIVER OAKS DR, CALUMET CITY
 \$1,986,793.38

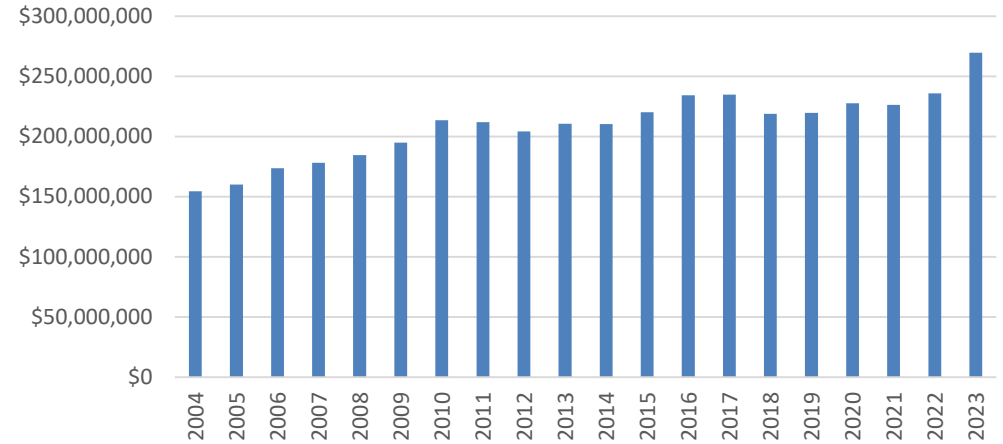
Highest Residential PIN: 29-25-217-012-0000
 17081 WATERFORD DR, LANSING
 \$22,409.59

Number of PINs mailed to out-of-state addresses: 5,189

Most common classifications:

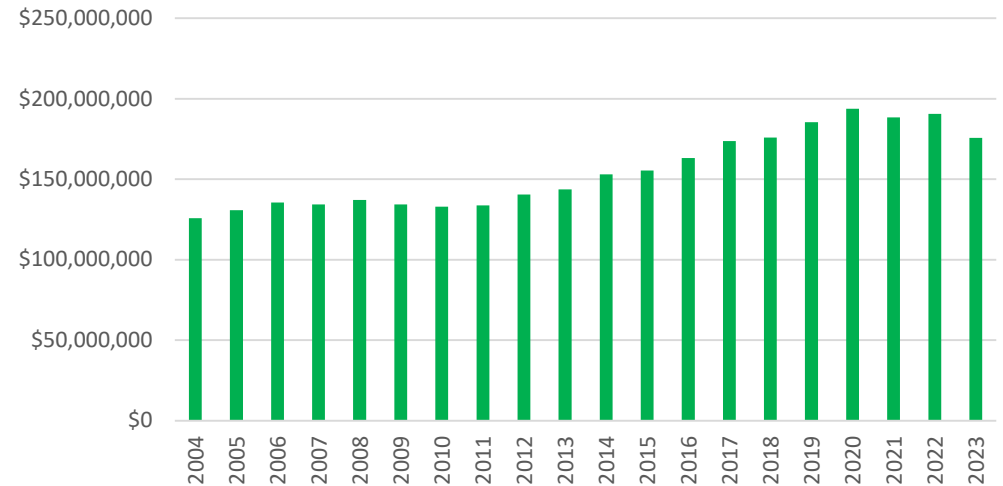
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	35,765
2-02	One Story Residence, any age, 999 sq ft	13,412
2-11	Apartment building with 2 to 6 units, any age	10,347

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$154,560,731
 TY2023 Total Residential Tax Bill: \$269,556,846

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$125,754,917
 TY2023 Total Commercial Tax Bill: \$175,732,373

DISTRICT 4 – COMMISSIONER STANLEY MOORE

Comprehensive Statistics for Commissioner District 4

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	5,595	825 14.7%	4,770 85.3%
Commercial	1,395	588 42.2%	807 57.8%
Vacant Land	104	12 11.5%	92 88.5%

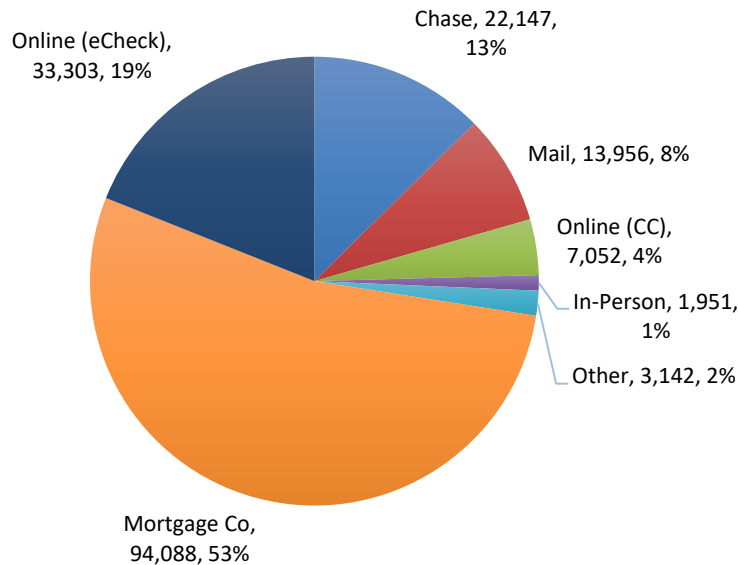
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	6,440	2,802 43.5%	3,638 56.5%
Commercial	3,576	1,014 28.4%	2,562 71.6%
Vacant Land	313	4 1.3%	309 98.7%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$428,746,550
Total Tax Delinquent:	\$32,868,060
Collection Rate:	92.33%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	19,631	\$18,991,458.05
Duplicate & Overpayment	11,999	\$8,843,847.19
Property Tax Appeal Board (PTAB)	1,598	\$8,954,896.21
Specific Objections	885	\$6,126,190.36
Sale-in-Error	1,000	\$2,776,891.27
Grand Total	35,113	\$45,693,283.08

TY2023 Residential Exemptions:

Homeowner	55,973
Senior	22,455
Senior Freeze	7,665
Disabled Person	2,406
Disabled Veteran	761
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	2,250	888
Vacant Land	2,932	17
Commercial	579	76
Grand Total	5,761	981

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	3,541
Vacant Land	3,052
Commercial	671
Grand Total	7,264

Chronic Delinquent PINs (balance due for 20 years): 1,093

DISTRICT 5 – COMMISSIONER MONICA GORDON

Comprehensive Statistics for Commissioner District 5

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	128,208
Residential PINs:	104,665
Commercial/Industrial PINs:	9,270
Vacant Land PINs:	14,273
Exempt PINs (\$0 billed, non-taxable):	14,888
PINs in City of Chicago:	30,114
PINs in Suburban Cook County:	98,094
PINs in largest suburban municipality (Harvey):	12,902

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$724,572,714
Residential Billed:	\$423,694,645
Commercial/Industrial Billed:	\$284,619,292
Vacant Land Billed:	\$16,258,777

Highest Billed PIN: 32-22-400-005-0000
701 LINCOLN HWY, CHICAGO HEIGHTS
\$2,420,203.71

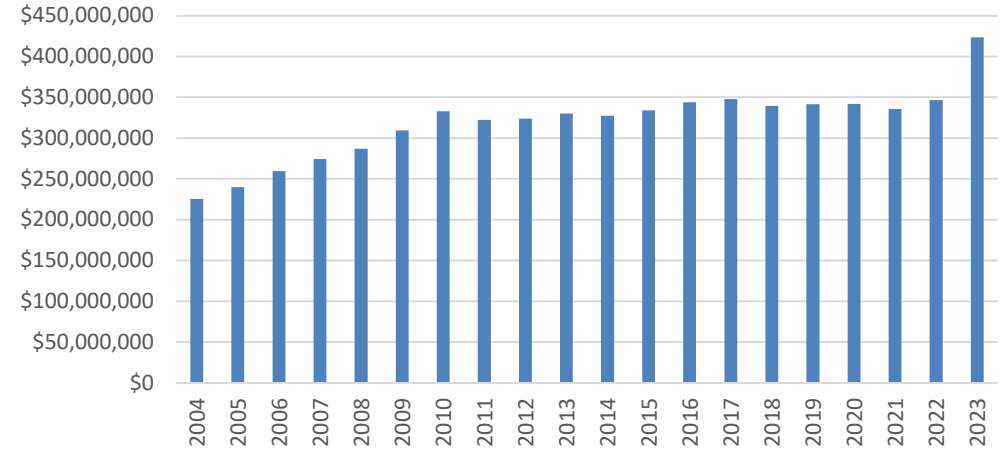
Highest Residential PIN: 29-07-427-047-0000
15026 PAGE AVE, HARVEY
\$27,401.04

Number of PINs mailed to out-of-state addresses: 6,443

Most common classifications:

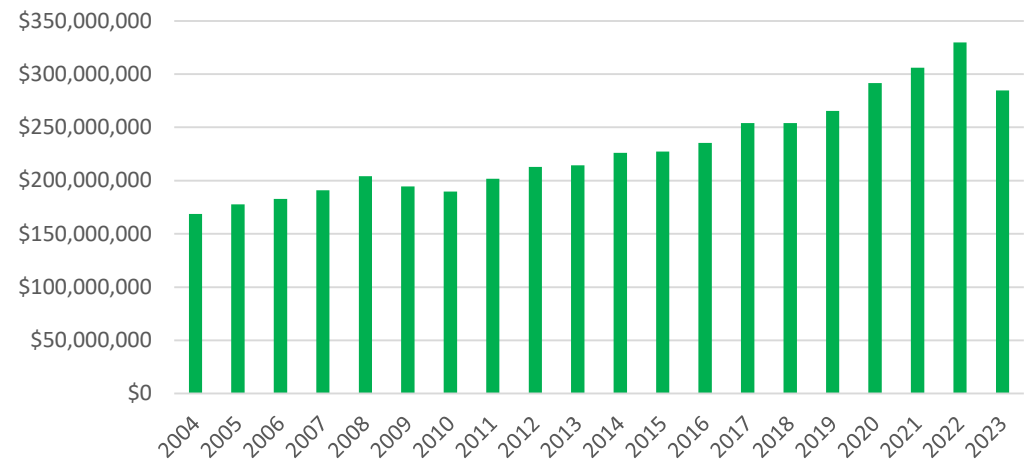
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	37,326
2-02	One Story Residence, any age, 999 sq ft	17,849
2-34	Split level residence with a lower level below grade (ground level) all ages, all sizes	14,377

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$225,478,960
TY2023 Total Residential Tax Bill: \$423,581,259

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$168,758,295
TY2023 Total Commercial Tax Bill: \$284,614,399

DISTRICT 5 – COMMISSIONER MONICA GORDON

Comprehensive Statistics for Commissioner District 5

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	10,626	1,817 17.1%	8,809 82.9%
Commercial	3,033	1,363 44.9%	1,670 55.1%
Vacant Land	300	41 13.7%	259 86.3%

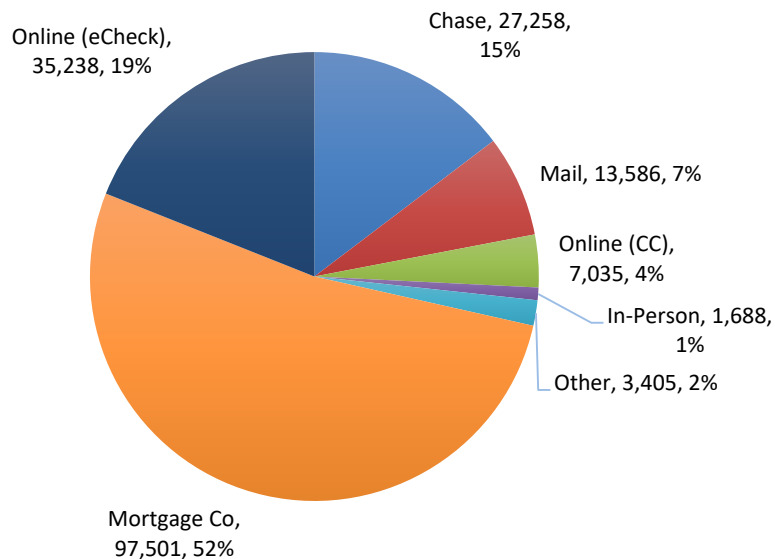
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	11,069	5,039 45.5%	6,030 54.5%
Commercial	5,306	3,290 62.0%	2,016 38.0%
Vacant Land	833	56 6.7%	777 93.3%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$686,777,386
Total Tax Delinquent:	\$93,909,410
Collection Rate:	86.33%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	22,279	\$30,457,984.49
Duplicate & Overpayment	14,288	\$17,810,147.60
Property Tax Appeal Board (PTAB)	1,961	\$16,270,114.96
Specific Objections	1,303	\$11,734,205.77
Sale-in-Error	1,798	\$7,059,183.70
Grand Total	41,629	\$83,331,636.52

TY2023 Residential Exemptions:

Homeowner	63,314
Senior	23,313
Senior Freeze	7,856
Disabled Person	2,997
Disabled Veteran	1,001
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	8,066	1,013
Vacant Land	7,657	26
Commercial	1,403	41
Grand Total	17,126	1,080

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	7,078
Vacant Land	8,608
Commercial	1,362
Grand Total	17,048

Chronic Delinquent PINs (balance due for 20 years): 4,8020

DISTRICT 6 – COMMISSIONER DONNA MILLER

Comprehensive Statistics for Commissioner District 6

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	114,677
Residential PINs:	104,041
Commercial/Industrial PINs:	6,065
Vacant Land PINs:	4,571
Exempt PINs (\$0 billed, non-taxable):	5,266
PINs in City of Chicago:	0
PINs in Suburban Cook County:	114,677
PINs in largest suburban municipality (Tinley Park):	12,236

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$955,141,148
Residential Billed:	\$608,293,904
Commercial/Industrial Billed:	\$334,753,826
Vacant Land Billed:	\$12,093,418

Highest Billed PIN: 31-18-102-003-0000
6457 VOLLMER RD, MATTESON
\$10,482,602.98

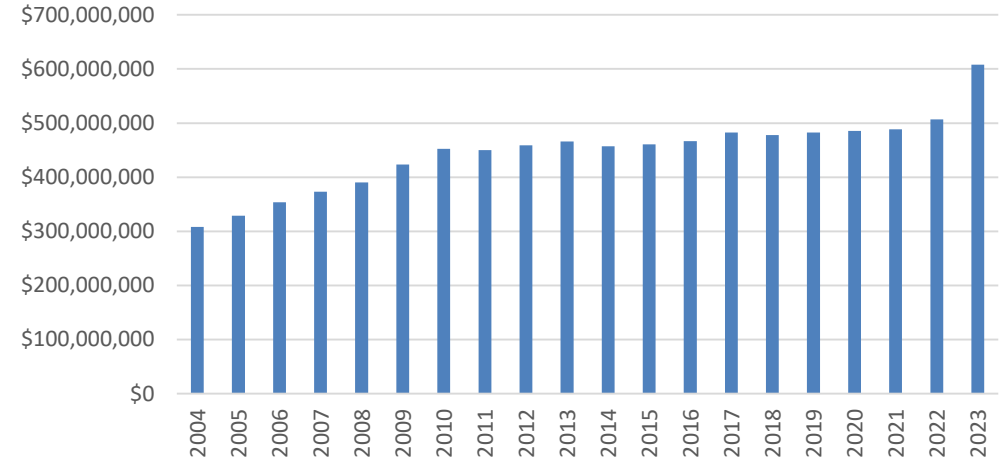
Highest Residential PIN: 31-07-405-092-0000
6 ATHENA DR, TINLEY PARK
\$48,397.56

Number of PINs mailed to out-of-state addresses: 4,207

Most common classifications:

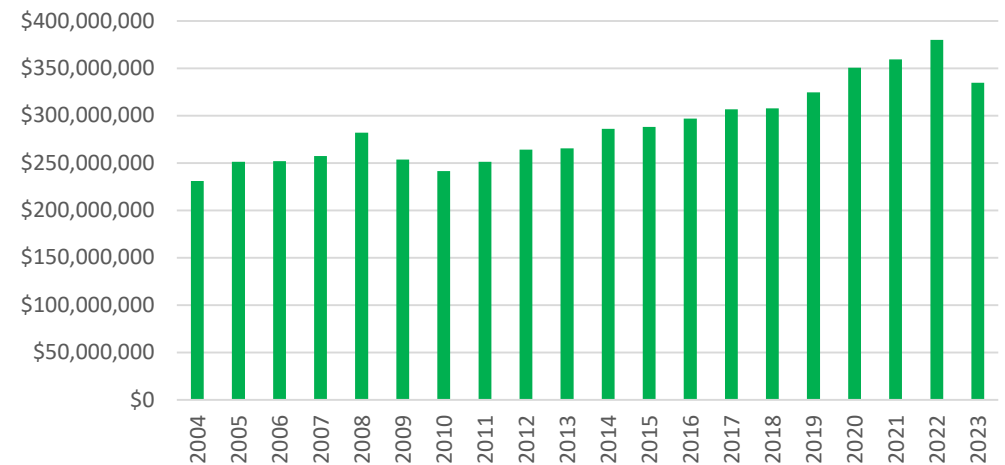
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	26,425
2-99	Residential condominium	20,717
2-34	Split level residence with a lower level below grade (ground level) all ages, all sizes	19,866

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$307,991,281
TY2023 Total Residential Tax Bill: \$608,206,202

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$231,036,185
TY2023 Total Commercial Tax Bill: \$334,753,826

DISTRICT 6 – COMMISSIONER DONNA MILLER

Comprehensive Statistics for Commissioner District 6

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	24,476	4,406 18.0%	20,070 82.0%
Commercial	2,861	1,319 46.1%	1,542 53.9%
Vacant Land	217	36 16.6%	181 83.4%

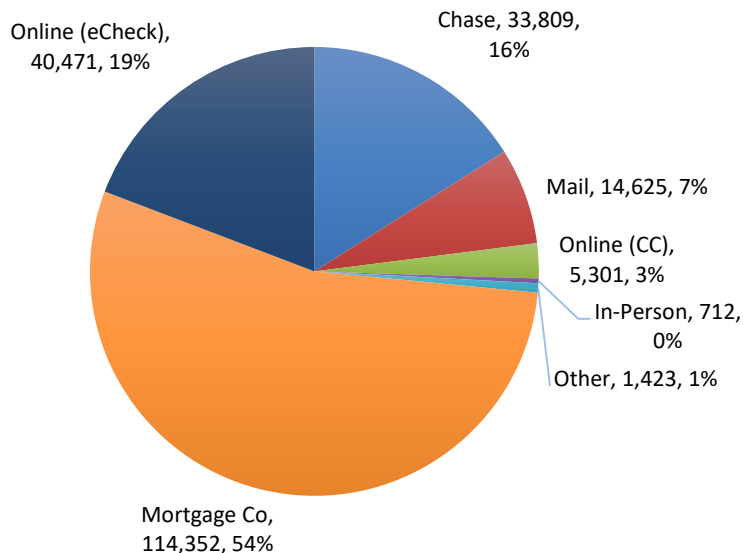
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	24,133	11,566 47.9%	12,567 52.1%
Commercial	4,548	2,911 64.0%	1,637 36.0%
Vacant Land	564	53 9.4%	511 90.6%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$890,436,022
Total Tax Delinquent:	\$33,457,204
Collection Rate:	96.24%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	23,706	\$34,395,453.55
Duplicate & Overpayment	7,295	\$10,807,344.47
Property Tax Appeal Board (PTAB)	3,111	\$11,427,890.29
Specific Objections	1,314	\$15,346,862.84
Sale-in-Error	603	\$4,314,594.33
Grand Total	36,029	\$76,292,145.48

TY2023 Residential Exemptions:

Homeowner	73,814
Senior	27,441
Senior Freeze	8,561
Disabled Person	3,498
Disabled Veteran	1,312
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	1,124	506
Vacant Land	1,093	14
Commercial	278	32
Grand Total	2,495	552

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	1,665
Vacant Land	1,123
Commercial	276
Grand Total	3,064

Chronic Delinquent PINs (balance due for 20 years):

643

DISTRICT 7 – COMMISSIONER ALMA ANAYA

Comprehensive Statistics for Commissioner District 7

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	59,868
Residential PINs:	50,850
Commercial/Industrial PINs:	6,680
Vacant Land PINs:	2,338
Exempt PINs (\$0 billed, non-taxable):	2,667
PINs in City of Chicago:	59,868
PINs in Suburban Cook County:	0

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$371,318,581
Residential Billed:	\$184,089,525
Commercial/Industrial Billed:	\$184,474,006
Vacant Land Billed:	\$2,755,050

Highest Billed PIN: 17-16-316-018-0000
840 S CANAL ST, CHICAGO
\$3,278,180.45

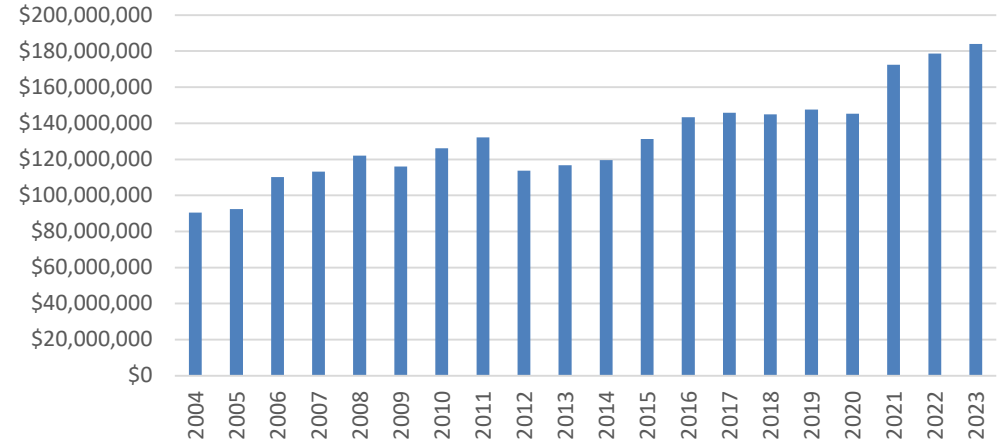
Highest Residential PIN: 17-21-120-043-0000
1408 S EMERALD AVE, CHICAGO
\$25,550.42

Number of PINs mailed to out-of-state addresses: 1,481

Most common classifications:

2-11	Apartment building with 2 to 6 units, any age	17,835
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	13,348
2-02	One Story Residence, any age, 999 sq ft	8,567

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$90,373,881
TY2023 Total Residential Tax Bill: \$184,080,039

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$81,152,899
TY2023 Total Commercial Tax Bill: \$184,474,006

DISTRICT 7 – COMMISSIONER ALMA ANAYA

Comprehensive Statistics for Commissioner District 7

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	2,534	386 15.2%	2,148 84.8%
Commercial	662	188 28.4%	474 71.6%
Vacant Land	51	5 9.8%	46 90.2%

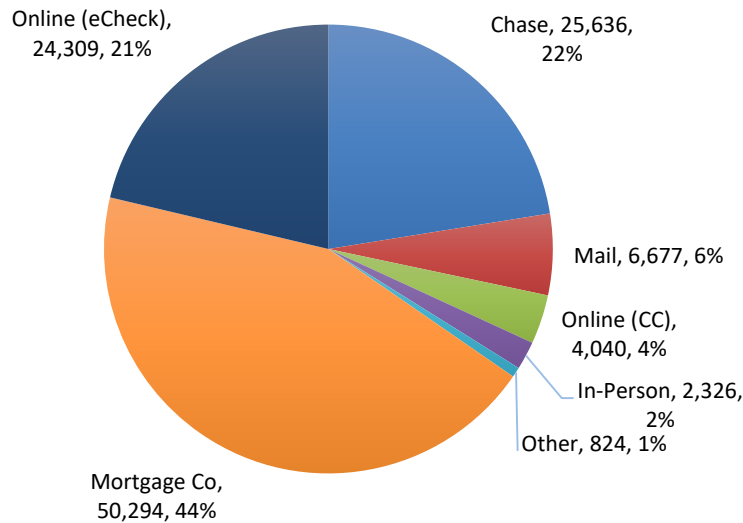
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	3,970	1,238 31.2%	2,732 68.8%
Commercial	3,528	356 10.1%	3,172 89.9%
Vacant Land	207	8 3.9%	199 96.1%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$353,940,179
Total Tax Delinquent:	\$4,527,068
Collection Rate:	98.72%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	10,011	\$8,480,006.50
Duplicate & Overpayment	2,002	\$4,298,056.25
Property Tax Appeal Board (PTAB)	1,603	\$5,921,704.60
Specific Objections	885	\$6,300,644.37
Sale-in-Error	205	\$542,247.61
Grand Total	14,706	\$25,542,659.33

TY2023 Residential Exemptions:

Homeowner	32,974
Senior	9,767
Senior Freeze	4,105
Disabled Person	788
Disabled Veteran	93
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	303	259
Vacant Land	181	24
Commercial	106	49
Grand Total	590	332

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	722
Vacant Land	211
Commercial	197
Grand Total	1,130

Chronic Delinquent PINs (balance due for 20 years):

66

DISTRICT 8 – COMMISSIONER ANTHONY QUEZADA

Comprehensive Statistics for Commissioner District 8

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	68,261
Residential PINs:	61,223
Commercial/Industrial PINs:	6,330
Vacant Land PINs:	708
Exempt PINs (\$0 billed, non-taxable):	1,981
PINs in City of Chicago:	68,261
PINs in Suburban Cook County:	0

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$531,445,586
Residential Billed:	\$379,751,583
Commercial/Industrial Billed:	\$150,353,403
Vacant Land Billed:	\$1,340,600

Highest Billed PIN: 13-30-404-022-0000
 2620 N NARRAGANSETT AVE, CHICAGO
 \$2,039,598.88

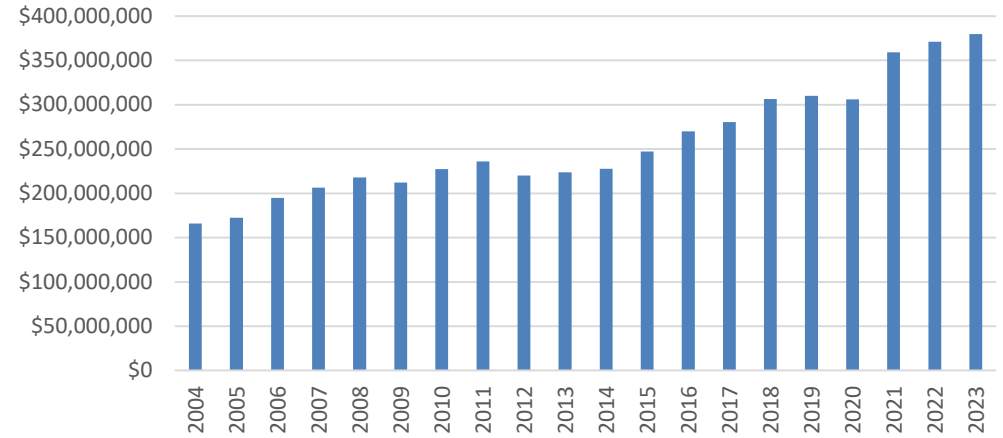
Highest Residential PIN: 13-25-315-021-0000
 2530 N WILLETTS CT, CHICAGO
 \$35,294.52

Number of PINs mailed to out-of-state addresses: 1,577

Most common classifications:

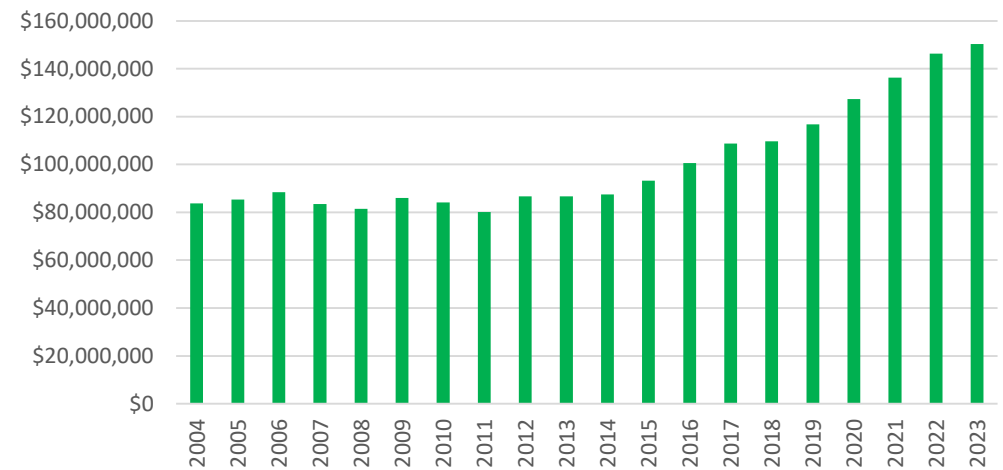
2-11	Apartment building with 2 to 6 units, any age	19,235
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	17,052
2-99	Residential condominium	8,747

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$165,832,950
 TY2023 Total Residential Tax Bill: \$379,716,819

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$83,686,347
 TY2023 Total Commercial Tax Bill: \$150,309,029

DISTRICT 8 – COMMISSIONER ANTHONY QUEZADA

Comprehensive Statistics for Commissioner District 8

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	5,657	848 15.0%	4,809 85.0%
Commercial	458	173 37.8%	285 62.2%
Vacant Land	43	33 76.7%	10 23.3%

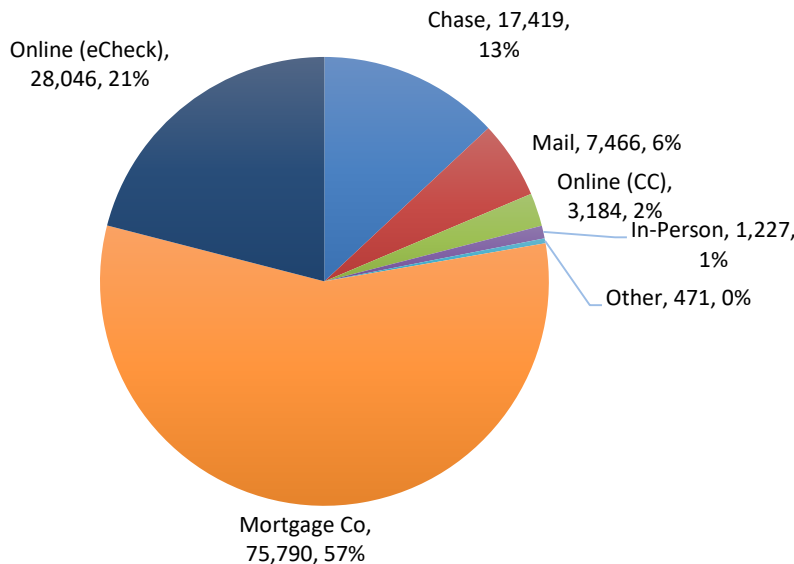
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	8,725	3,136 35.9%	5,589 64.1%
Commercial	3,123	251 8.0%	2,872 92.0%
Vacant Land	55	0 0.0%	55 100.0%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$511,960,435
Total Tax Delinquent:	\$4,656,344
Collection Rate:	99.09%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	13,043	\$13,998,323.67
Duplicate & Overpayment	1,961	\$4,121,651.03
Property Tax Appeal Board (PTAB)	1,956	\$5,031,053.57
Specific Objections	789	\$3,805,560.70
Sale-in-Error	182	\$859,888.05
Grand Total	17,931	\$27,816,477.02

TY2023 Residential Exemptions:

Homeowner	39,836
Senior	11,680
Senior Freeze	4,759
Disabled Person	1,087
Disabled Veteran	222
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	153	142
Vacant Land	30	20
Commercial	58	41
Grand Total	241	203

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	455
Vacant Land	28
Commercial	166
Grand Total	649

Chronic Delinquent PINs (balance due for 20 years):

32

DISTRICT 9 – COMMISSIONER MAGGIE TREVOR

Comprehensive Statistics for Commissioner District 9

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	120,797
Residential PINs:	115,437
Commercial/Industrial PINs:	4,467
Vacant Land PINs:	893
Exempt PINs (\$0 billed, non-taxable):	2,944
PINs in City of Chicago:	19,605
PINs in Suburban Cook County:	101,192
PINs in largest suburban municipality (Arlington Heights):	16,070

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,293,555,067
Residential Billed:	\$919,877,418
Commercial/Industrial Billed:	\$371,059,607
Vacant Land Billed:	\$2,618,043

Highest Billed PIN: 12-09-213-032-0000
 5220 FASHION OUTLETS, ROSEMONT
 \$9,737,010.26

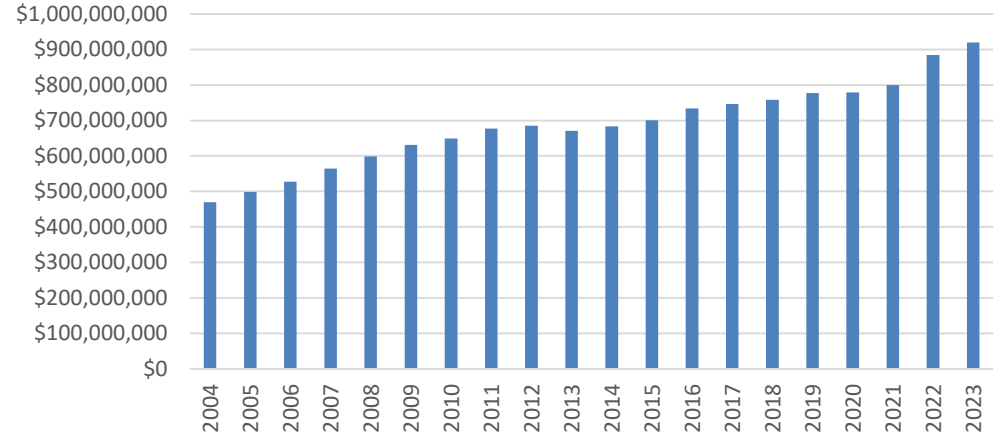
Highest Residential PIN: 15-01-404-003-0000
 1025 LATHROP AVE, RIVER FOREST
 \$55,213.12

Number of PINs mailed to out-of-state addresses: 2,077

Most common classifications:

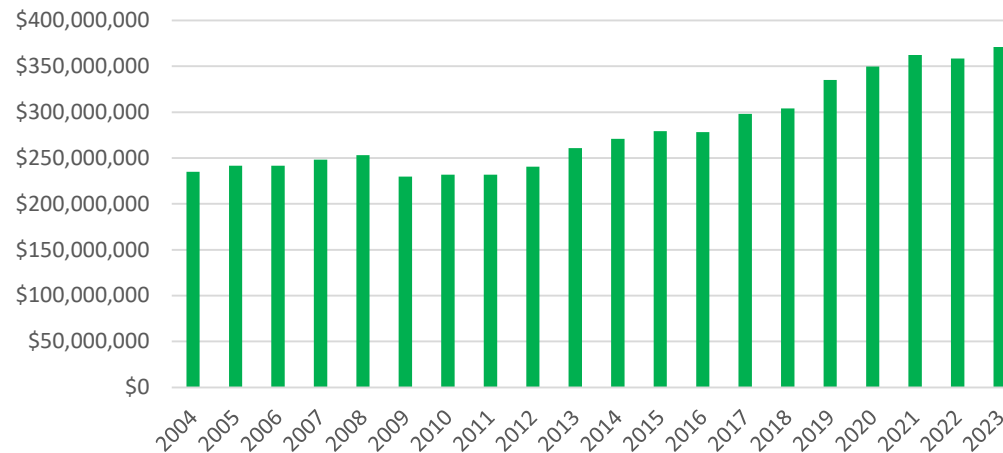
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	33,868
2-99	Residential condominium	23,116
2-34	Split level residence with a lower level below grade (ground level) all ages, all sizes	10,203

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill:	\$469,934,862
TY2023 Total Residential Tax Bill:	\$919,834,287

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill:	\$235,109,332
TY2023 Total Commercial Tax Bill:	\$371,059,607

DISTRICT 9 – COMMISSIONER MAGGIE TREVOR

Comprehensive Statistics for Commissioner District 9

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	19,688	2,556 13.0%	17,132 87.0%
Commercial	763	240 31.5%	523 68.5%
Vacant Land	42	8 19.0%	34 81.0%

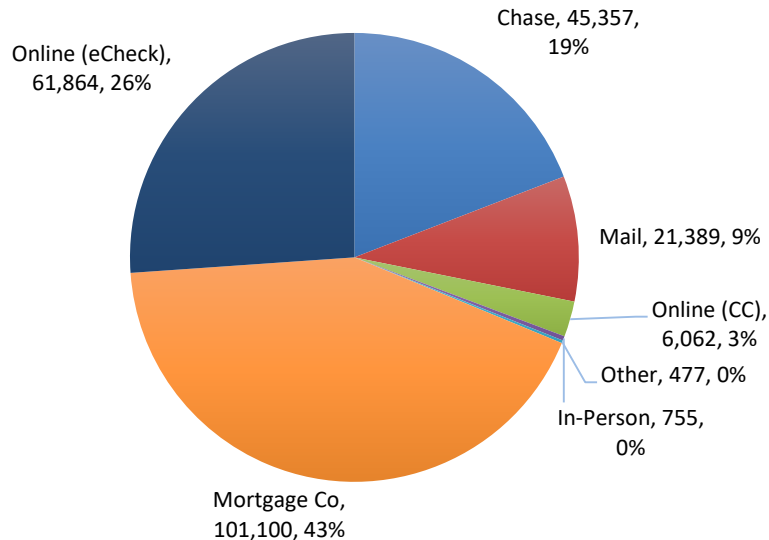
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	29,430	11,508 39.1%	17,922 60.9%
Commercial	2,825	499 17.7%	2,326 82.3%
Vacant Land	102	3 2.9%	99 97.1%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,234,134,812
Total Tax Delinquent:	\$2,881,766
Collection Rate:	99.77%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	21,762	\$25,284,123.97
Duplicate & Overpayment	3,074	\$8,549,466.57
Property Tax Appeal Board (PTAB)	4,121	\$11,415,025.60
Specific Objections	4,411	\$13,441,876.65
Sale-in-Error	63	\$233,989.40
Grand Total	33,431	\$58,924,482.19

TY2023 Residential Exemptions:

Homeowner	87,688
Senior	34,378
Senior Freeze	9,079
Disabled Person	2,179
Disabled Veteran	665
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	208	178
Vacant Land	22	10
Commercial	33	24
Grand Total	263	212

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	525
Vacant Land	32
Commercial	46
Grand Total	603

Chronic Delinquent PINs (balance due for 20 years):

65

DISTRICT 10 – COMMISSIONER BRIDGET GAINER

Comprehensive Statistics for Commissioner District 10

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	103,481
Residential PINs:	97,020
Commercial/Industrial PINs:	6,043
Vacant Land PINs:	418
Exempt PINs (\$0 billed, non-taxable):	2,377
PINs in City of Chicago:	103,082
PINs in Suburban Cook County:	399
PINs in largest suburban municipality (Unincorporated):	398

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$942,655,980
Residential Billed:	\$648,024,176
Commercial/Industrial Billed:	\$292,789,496
Vacant Land Billed:	\$1,842,308

Highest Billed PIN: 12-02-304-008-0000
8240 W BRYN MAWR AVE, CHICAGO
\$3,894,601.60

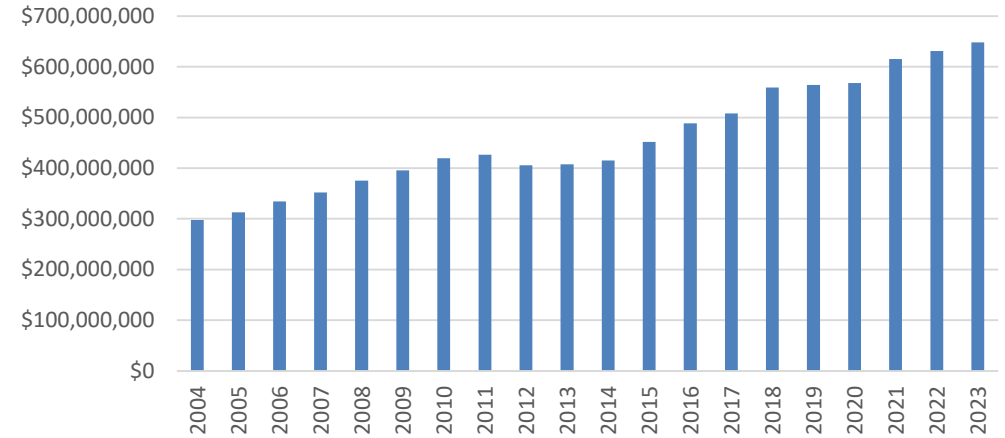
Highest Residential PIN: 14-17-411-002-0000
817 W HUTCHINSON ST, CHICAGO
\$122,694.96

Number of PINs mailed to out-of-state addresses: 4,561

Most common classifications:

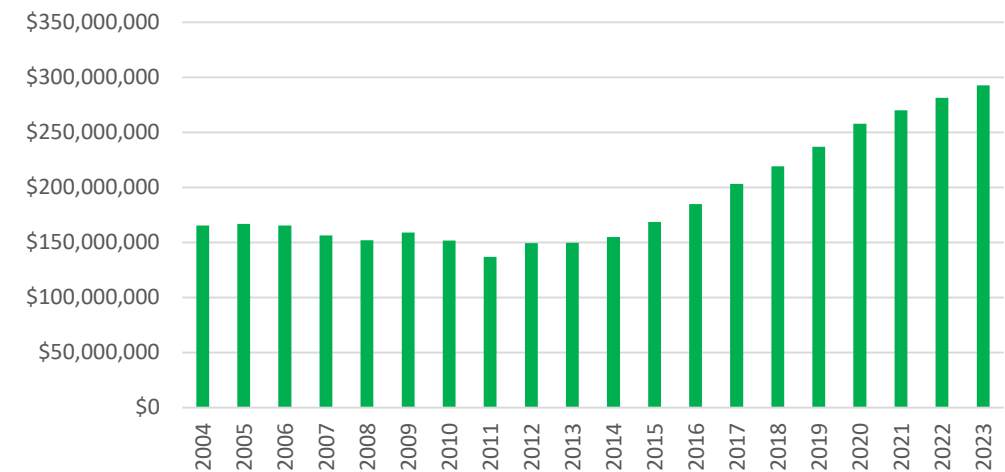
2-99 Residential condominium	57,763
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	11,411
2-11 Apartment building with 2 to 6 units, any age	9,371

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$297,931,908
TY2023 Total Residential Tax Bill: \$648,001,624

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$165,511,169
TY2023 Total Commercial Tax Bill: \$292,728,922

DISTRICT 10 – COMMISSIONER BRIDGET GAINER

Comprehensive Statistics for Commissioner District 10

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	10,892	1,000 9.2%	9,892 90.8%
Commercial	500	209 41.8%	291 58.2%
Vacant Land	27	4 14.8%	23 85.2%

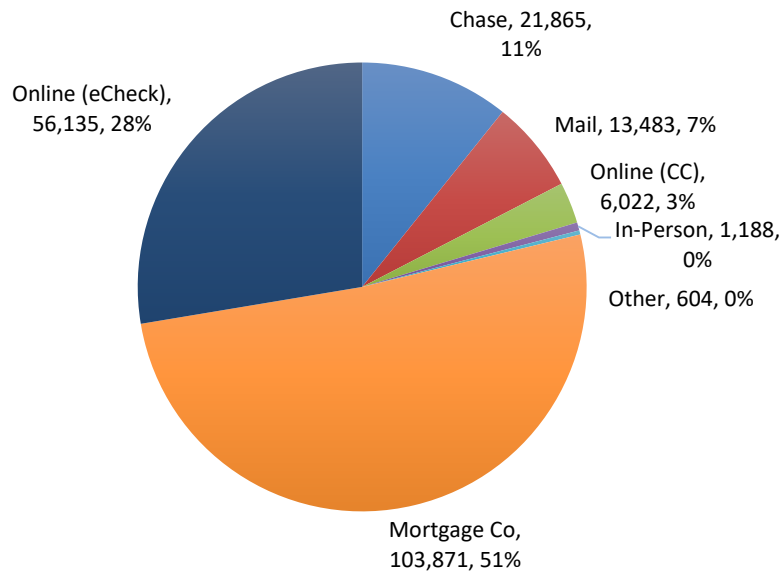
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	19,523	3,566 18.3%	15,957 81.7%
Commercial	3,170	503 15.9%	2,667 84.1%
Vacant Land	44	4 9.1%	40 90.9%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$909,151,278
Total Tax Delinquent:	\$3,081,443
Collection Rate:	99.66%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	15,748	\$16,288,068.71
Duplicate & Overpayment	3,882	\$10,367,547.45
Property Tax Appeal Board (PTAB)	3,156	\$8,710,629.09
Specific Objections	3,748	\$10,152,195.18
Sale-in-Error	32	\$217,673.49
Grand Total	26,566	\$45,736,113.92

TY2023 Residential Exemptions:

Homeowner	53,506
Senior	15,566
Senior Freeze	4,064
Disabled Person	807
Disabled Veteran	291
Returning Veteran	1

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	301	242
Vacant Land	8	1
Commercial	16	13
Grand Total	325	256

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	621
Vacant Land	12
Commercial	52
Grand Total	685

Chronic Delinquent PINs (balance due for 20 years):

43

DISTRICT 11 – COMMISSIONER JOHN DALEY

Comprehensive Statistics for Commissioner District 11

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	101,260
Residential PINs:	92,408
Commercial/Industrial PINs:	6,419
Vacant Land PINs:	2,433
Exempt PINs (\$0 billed, non-taxable):	3,341
PINs in City of Chicago:	65,021
PINs in Suburban Cook County:	36,239
PINs in largest suburban municipality (Oak Lawn):	19,178

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$662,193,246
Residential Billed:	\$431,922,267
Commercial/Industrial Billed:	\$227,019,893
Vacant Land Billed:	\$3,251,085

Highest Billed PIN: 24-12-236-016-0000
 9710 S WESTERN AVE, EVERGREEN PARK
 \$1,666,876.93

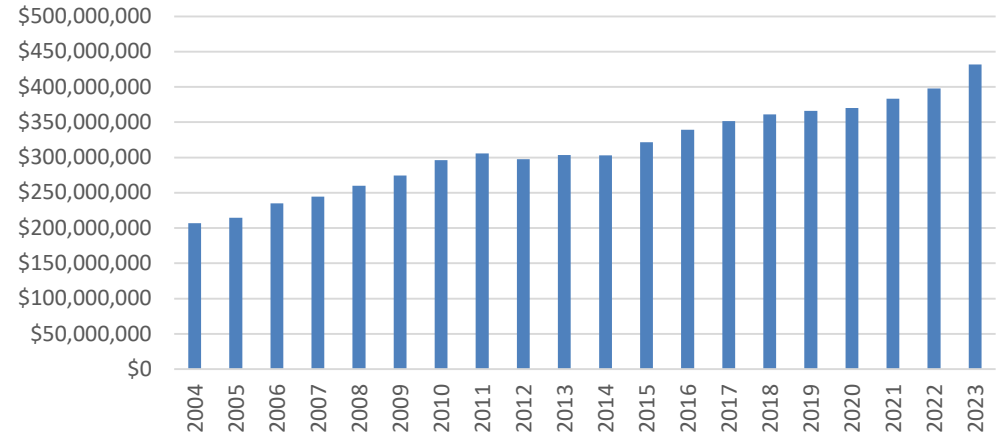
Highest Residential PIN: 17-33-208-002-0000
 3202 S SHIELDS AVE, CHICAGO
 \$26,040.08

Number of PINs mailed to out-of-state addresses: 2,025

Most common classifications:

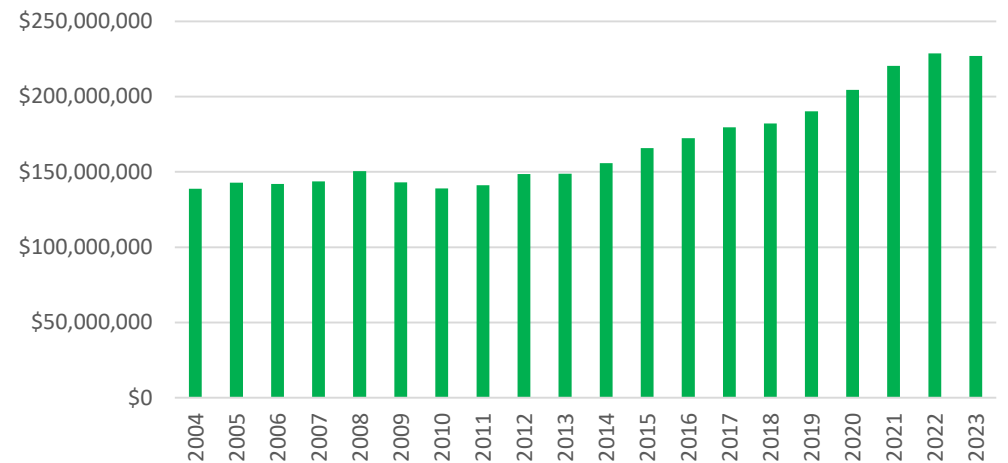
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	34,712
2-02	One Story Residence, any age, 999 sq ft	12,116
2-99	Residential condominium	8,927

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$206,637,048
 TY2023 Total Residential Tax Bill: \$431,903,090

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$138,719,244
 TY2023 Total Commercial Tax Bill: \$227,019,893

DISTRICT 11 – COMMISSIONER JOHN DALEY

Comprehensive Statistics for Commissioner District 11

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	10,277	2,027 19.7%	8,250 80.3%
Commercial	1,259	502 39.9%	757 60.1%
Vacant Land	78	8 10.3%	70 89.7%

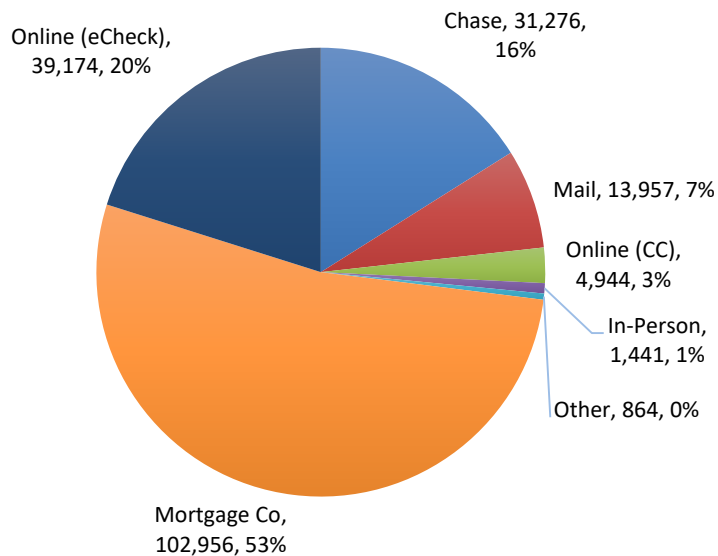
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	13,487	5,998 44.5%	7,489 55.5%
Commercial	3,725	1,238 33.2%	2,487 66.8%
Vacant Land	236	7 3.0%	229 97.0%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$621,474,012
Total Tax Delinquent:	\$3,569,526
Collection Rate:	99.43%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	18,423	\$18,373,165.01
Duplicate & Overpayment	3,293	\$5,868,630.02
Property Tax Appeal Board (PTAB)	1,913	\$9,878,059.10
Specific Objections	1,124	\$9,011,747.93
Sale-in-Error	119	\$271,034.58
Grand Total	24,872	\$43,402,636.64

TY2023 Residential Exemptions:

Homeowner	67,299
Senior	22,047
Senior Freeze	7,064
Disabled Person	1,844
Disabled Veteran	782
Returning Veteran	2

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	398	250
Vacant Land	468	12
Commercial	54	37
Grand Total	920	299

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	874
Vacant Land	541
Commercial	148
Grand Total	1,563

Chronic Delinquent PINs (balance due for 20 years): 150

DISTRICT 12 – COMMISSIONER BRIDGET DEGNEN

Comprehensive Statistics for Commissioner District 12

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	111,006
Residential PINs:	101,734
Commercial/Industrial PINs:	8,113
Vacant Land PINs:	1,159
Exempt PINs (\$0 billed, non-taxable):	2,488
PINs in City of Chicago:	111,006
PINs in Suburban Cook County:	0

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,678,521,220
Residential Billed:	\$993,567,692
Commercial/Industrial Billed:	\$678,416,688
Vacant Land Billed:	\$6,536,840

Highest Billed PIN: 17-09-405-008-0000
300 N LA SALLE ST, CHICAGO
\$19,206,747.12

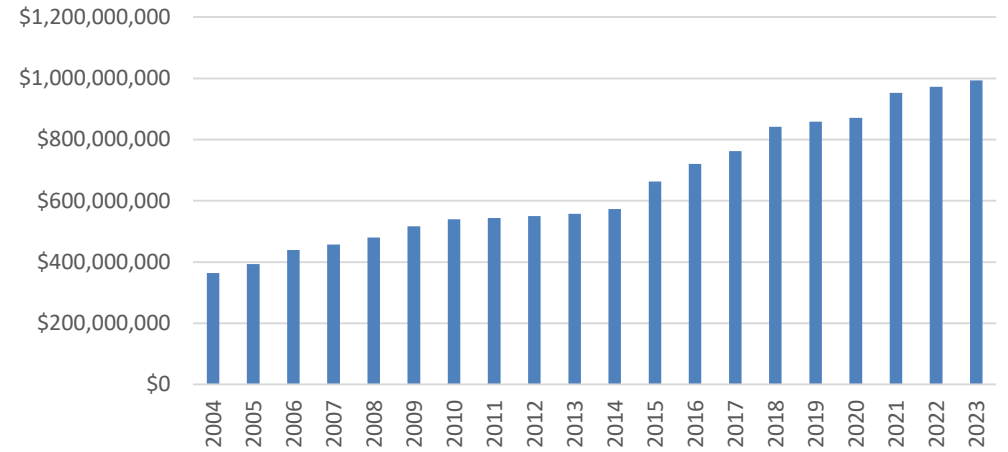
Highest Residential PIN: 14-28-319-112-1080
2550 N LAKEVIEW AVE, CHICAGO
\$212,959.49

Number of PINs mailed to out-of-state addresses: 6,411

Most common classifications:

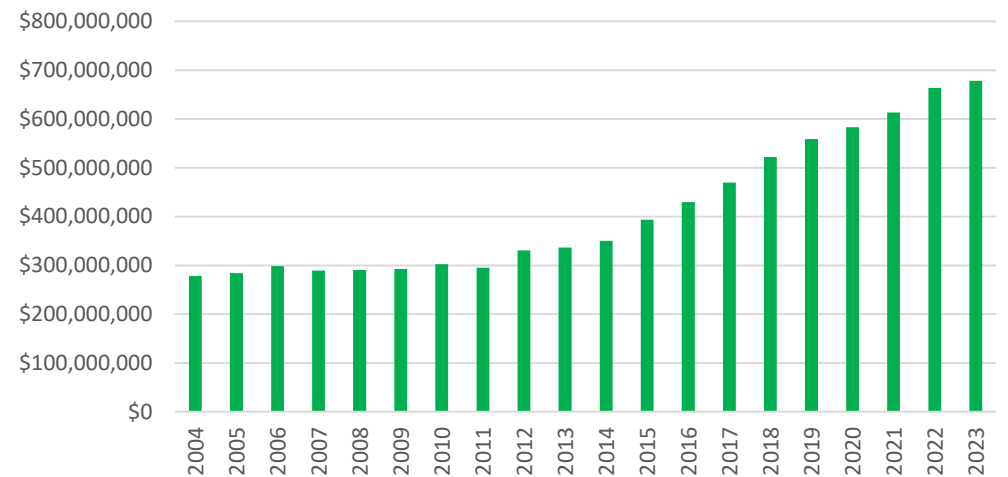
2-99 Residential condominium	59,732
2-11 Apartment building with 2 to 6 units, any age	14,425
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	7,686

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$364,259,718
TY2023 Total Residential Tax Bill: \$993,543,882

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$278,068,467
TY2023 Total Commercial Tax Bill: \$678,416,688

DISTRICT 12 – COMMISSIONER BRIDGET DEGNEN

Comprehensive Statistics for Commissioner District 12

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	13,211	1,623 12.3%	11,588 87.7%
Commercial	791	295 37.3%	496 62.7%
Vacant Land	57	25 43.9%	32 56.1%

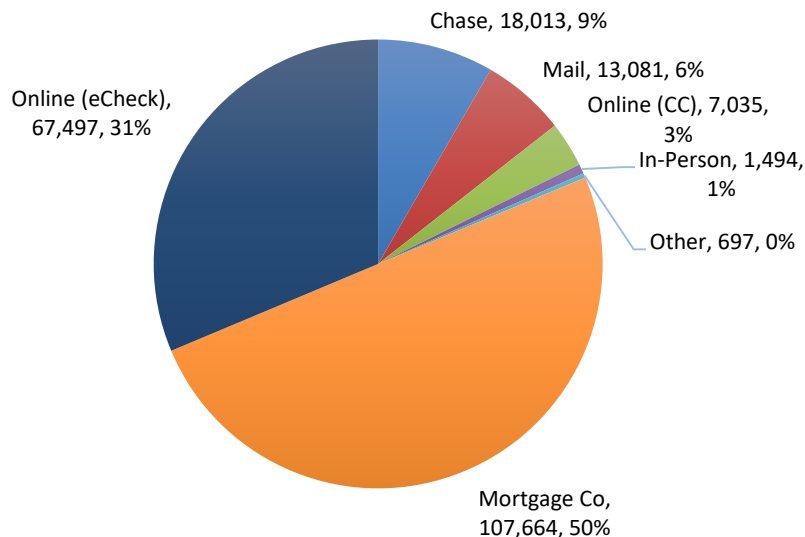
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	23,450	5,311 22.6%	18,139 77.4%
Commercial	4,673	619 13.2%	4,054 86.8%
Vacant Land	283	3 1.1%	280 98.9%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,636,368,487
Total Tax Delinquent:	\$6,834,662
Collection Rate:	99.58%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	14,828	\$16,127,399.15
Duplicate & Overpayment	5,882	\$14,651,346.95
Property Tax Appeal Board (PTAB)	4,137	\$16,812,002.52
Specific Objections	3,957	\$20,223,047.53
Sale-in-Error	51	\$133,109.37
Grand Total	28,855	\$67,946,905.52

TY2023 Residential Exemptions:

Homeowner	47,768
Senior	10,773
Senior Freeze	2,916
Disabled Person	569
Disabled Veteran	167
Returning Veteran	1

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	308	236
Vacant Land	16	4
Commercial	71	67
Grand Total	395	307

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	616
Vacant Land	14
Commercial	113
Grand Total	743

Chronic Delinquent PINs (balance due for 20 years):

84

DISTRICT 13 – COMMISSIONER JOSINA MORITA

Comprehensive Statistics for Commissioner District 13

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	99,261
Residential PINs:	92,140
Commercial/Industrial PINs:	6,267
Vacant Land PINs:	854
Exempt PINs (\$0 billed, non-taxable):	3,325
PINs in City of Chicago:	30,675
PINs in Suburban Cook County:	68,586
PINs in largest suburban municipality (Skokie):	26,367

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,064,624,864
Residential Billed:	\$652,257,628
Commercial/Industrial Billed:	\$410,489,527
Vacant Land Billed:	\$1,877,709

Highest Billed PIN: 10-09-411-085-0000
 9200 N SKOKIE BLVD, SKOKIE
 \$12,329,424.25

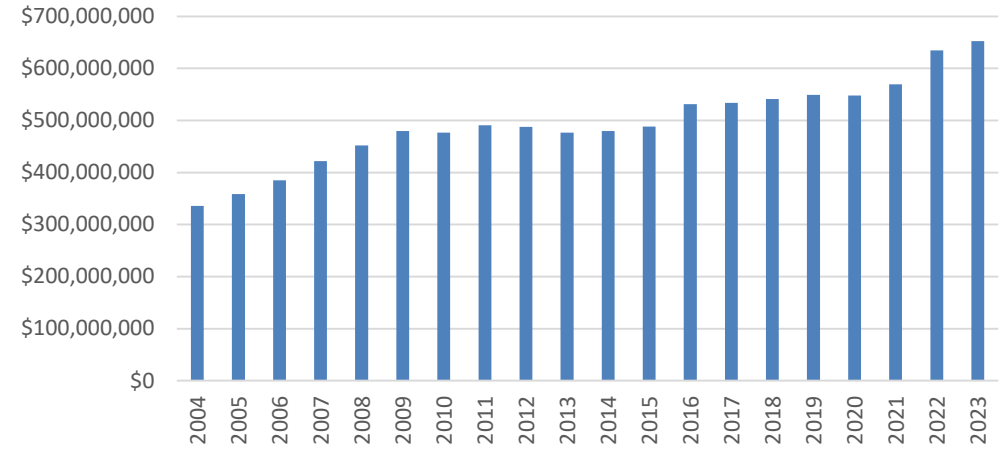
Highest Residential PIN: 11-18-421-021-0000
 115 DEMPSTER ST, EVANSTON
 \$103,238.20

Number of PINs mailed to out-of-state addresses: 2,616

Most common classifications:

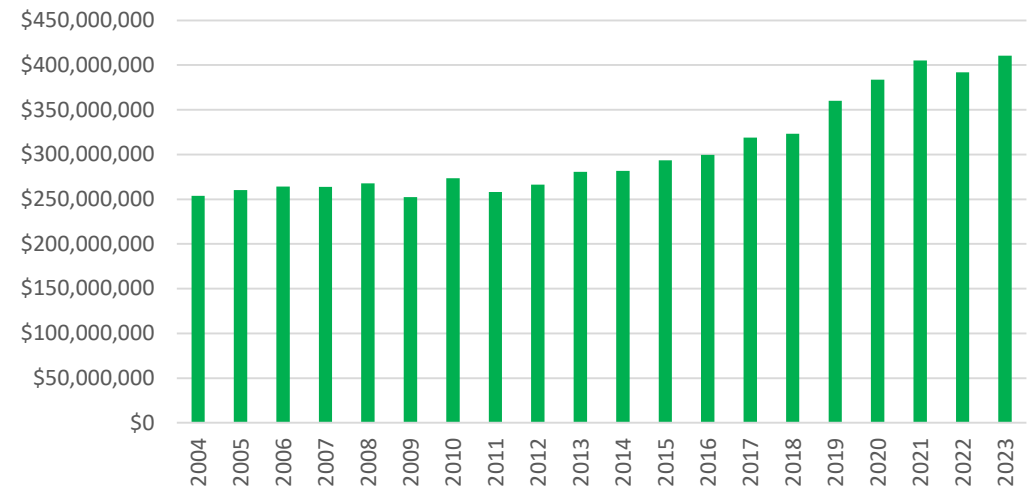
2-99 Residential condominium	35,325
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	16,836
2-05 Two or more story residence, over 62 years of age up to 2,200 square feet	6,880

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$336,173,736
 TY2023 Total Residential Tax Bill: \$652,225,760

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$253,981,371
 TY2023 Total Commercial Tax Bill: \$410,381,408

DISTRICT 13 – COMMISSIONER JOSINA MORITA

Comprehensive Statistics for Commissioner District 13

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	11,466	1,493 13.0%	9,973 87.0%
Commercial	952	336 35.3%	616 64.7%
Vacant Land	57	13 22.8%	44 77.2%

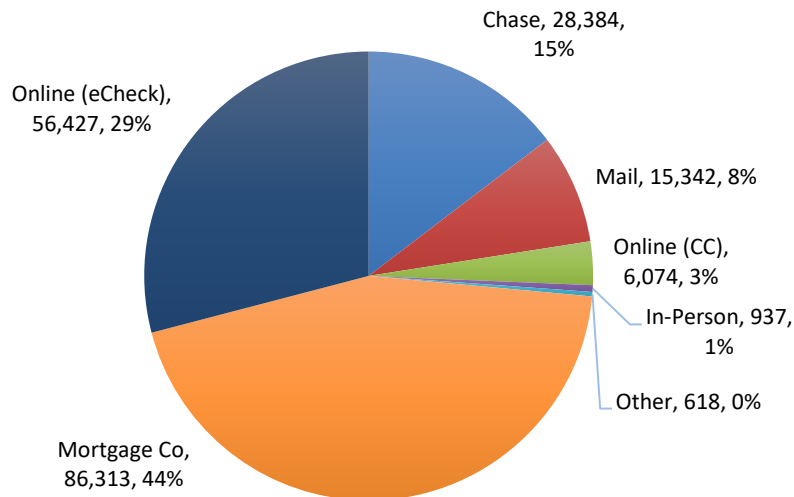
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	22,069	6,638 30.1%	15,431 69.9%
Commercial	3,583	522 14.6%	3,061 85.4%
Vacant Land	106	3 2.8%	103 97.2%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,020,520,162
Total Tax Delinquent:	\$3,727,027
Collection Rate:	99.63%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	18,014	\$18,858,768.91
Duplicate & Overpayment	2,976	\$7,248,182.16
Property Tax Appeal Board (PTAB)	3,096	\$12,562,684.42
Specific Objections	2,466	\$15,922,485.91
Sale-in-Error	73	\$272,293.88
Grand Total	26,625	\$54,864,415.28

TY2023 Residential Exemptions:

Homeowner	60,167
Senior	23,902
Senior Freeze	5,543
Disabled Person	1,304
Disabled Veteran	262
Returning Veteran	1

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	288	233
Vacant Land	32	2
Commercial	42	37
Grand Total	362	272

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	603
Vacant Land	43
Commercial	90
Grand Total	736

Chronic Delinquent PINs (balance due for 20 years):

89

DISTRICT 14 – COMMISSIONER SCOTT BRITTON

Comprehensive Statistics for Commissioner District 14

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	123,658
Residential PINs:	117,016
Commercial/Industrial PINs:	4,692
Vacant Land PINs:	1,950
Exempt PINs (\$0 billed, non-taxable):	3,159
PINs in City of Chicago:	
PINs in Suburban Cook County:	123,658
PINs in largest suburban municipality (Palatine):	24,983

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,749,977,232
Residential Billed:	\$1,282,690,008
Commercial/Industrial Billed:	\$460,721,102
Vacant Land Billed:	\$6,566,123

Highest Billed PIN: 02-25-202-008-0000
 1000 WILKE RD, ARLINGTON HEIGHTS
 \$6,160,252.30

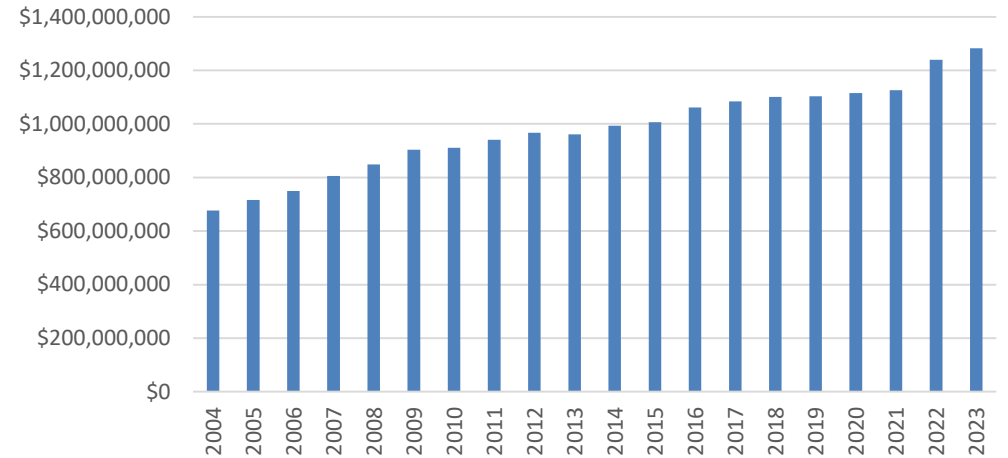
Highest Residential PIN: 05-17-203-025-0000
 915 SHERIDAN RD, WINNETKA
 \$370,176.67

Number of PINs mailed to out-of-state addresses: 2,530

Most common classifications:

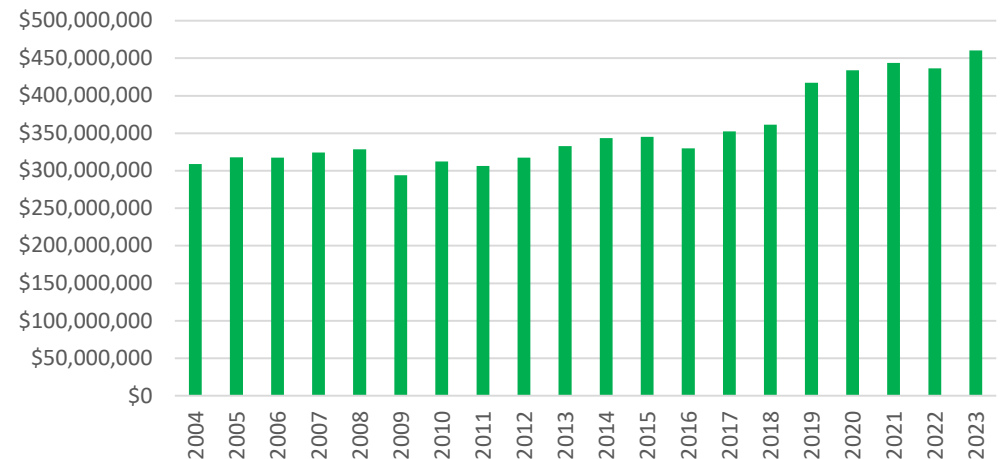
2-99 Residential condominium	37,188
2-78 Two or more story residence, up to 62 years of age, 2,001 to 3,800 square feet	19,936
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	12,009

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$676,433,645
 TY2023 Total Residential Tax Bill: \$1,282,678,787

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$308,943,904
 TY2023 Total Commercial Tax Bill: \$460,405,628

DISTRICT 14 – COMMISSIONER SCOTT BRITTON

Comprehensive Statistics for Commissioner District 14

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	20,310	2,894 14.2%	17,416 85.8%
Commercial	817	255 31.2%	562 68.8%
Vacant Land	120	35 29.2%	85 70.8%

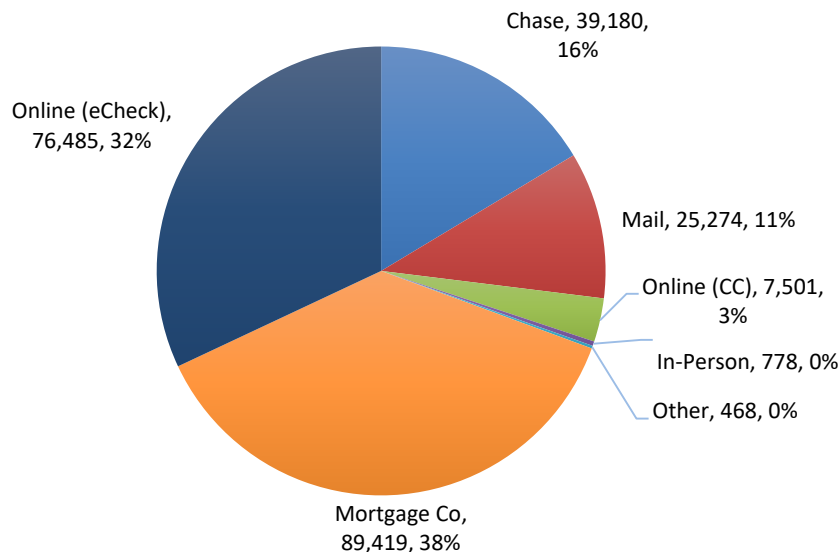
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	34,193	11,775 34.4%	22,418 65.6%
Commercial	3,310	627 18.9%	2,683 81.1%
Vacant Land	232	5 2.2%	227 97.8%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,671,531,974
Total Tax Delinquent:	\$4,314,255
Collection Rate:	99.74%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	20,983	\$26,922,774.60
Duplicate & Overpayment	2,883	\$11,034,974.86
Property Tax Appeal Board (PTAB)	5,685	\$23,816,918.64
Specific Objections	2,184	\$21,306,753.92
Sale-in-Error	58	\$1,226,390.62
Grand Total	31,793	\$84,307,812.64

TY2023 Residential Exemptions:

Homeowner	82,447
Senior	31,407
Senior Freeze	5,448
Disabled Person	1,338
Disabled Veteran	425
Returning Veteran	0

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	158	143
Vacant Land	49	3
Commercial	24	10
Grand Total	231	156

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	447
Vacant Land	55
Commercial	60
Grand Total	562

Chronic Delinquent PINs (balance due for 20 years): 104

DISTRICT 15 – COMMISSIONER KEVIN MORRISON

Comprehensive Statistics for Commissioner District 15

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	111,749
Residential PINs:	103,590
Commercial/Industrial PINs:	5,341
Vacant Land PINs:	2,818
Exempt PINs (\$0 billed, non-taxable):	2,895
PINs in City of Chicago:	3
PINs in Suburban Cook County:	111,746
PINs in largest suburban municipality (Schaumburg):	22,569

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,351,238,842
Residential Billed:	\$703,005,590
Commercial/Industrial Billed:	\$636,630,940
Vacant Land Billed:	\$11,602,312

Highest Billed PIN: 07-13-200-035-0000
 1000 E WOODFIELD RD, SCHAUMBURG
 \$19,807,291.22

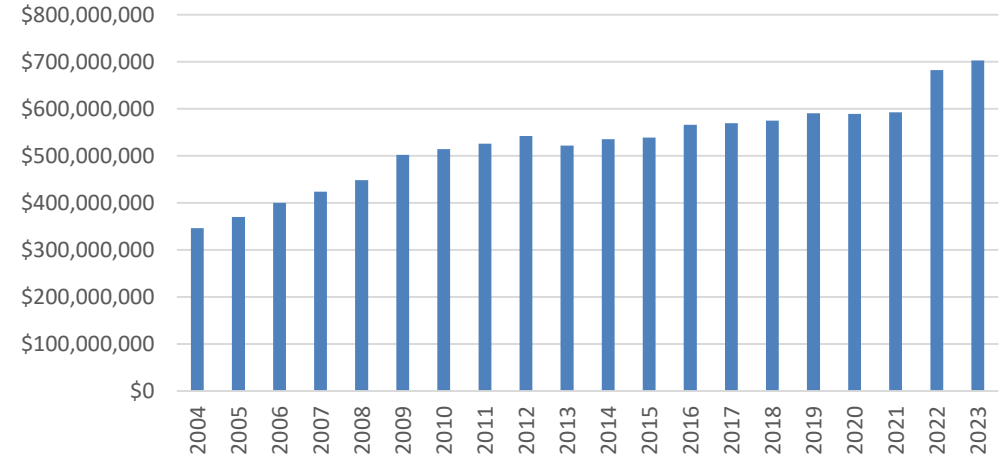
Highest Residential PIN: 01-03-100-038-0000
 20 BRINKER RD, BARRINGTON HILLS
 \$125,216.82

Number of PINs mailed to out-of-state addresses: 2,729

Most common classifications:

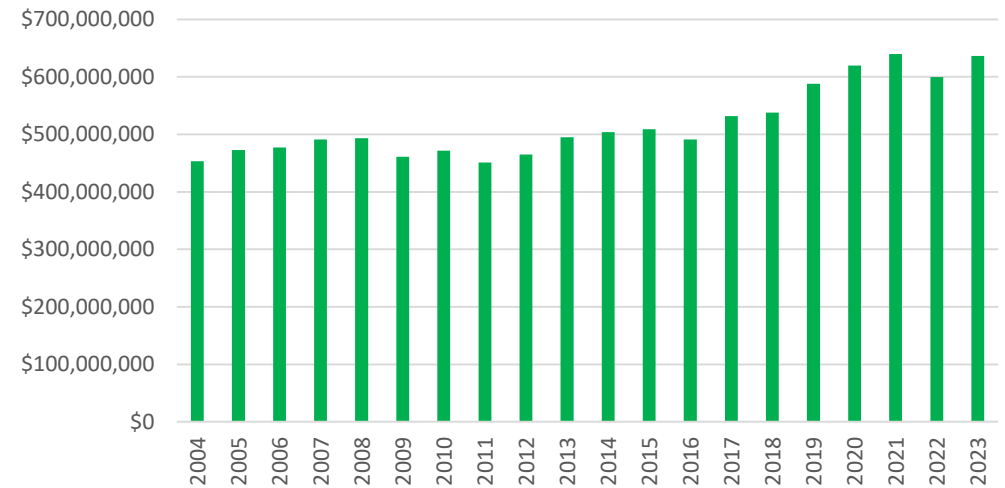
2-99 Residential condominium	30,999
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	20,576
2-78 Two or more story residence, up to 62 years of age, 2,001 to 3,800 square feet	12,798

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$346,241,906
 TY2023 Total Residential Tax Bill: \$702,986,003

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$453,026,955
 TY2023 Total Commercial Tax Bill: \$636,630,940

DISTRICT 15 – COMMISSIONER KEVIN MORRISON

Comprehensive Statistics for Commissioner District 15

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	13,280	1,037 7.8%	12,243 92.2%
Commercial	986	310 31.4%	676 68.6%
Vacant Land	61	16 26.2%	45 73.8%

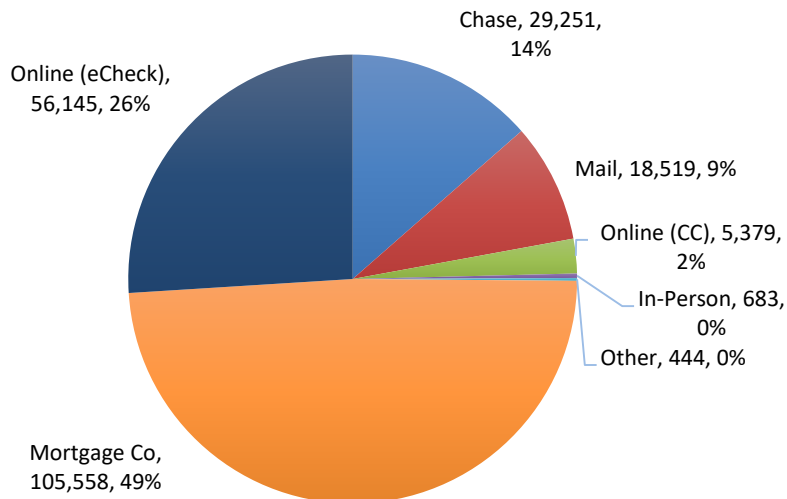
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	18,736	5,372 28.7%	13,364 71.3%
Commercial	3,494	729 20.9%	2,765 79.1%
Vacant Land	249	6 2.4%	243 97.6%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,284,733,908
Total Tax Delinquent:	\$4,351,546
Collection Rate:	99.66%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	19,689	\$24,521,109.68
Duplicate & Overpayment	2,927	\$13,885,529.62
Property Tax Appeal Board (PTAB)	4,763	\$20,028,206.70
Specific Objections	2,258	\$26,932,046.69
Sale-in-Error	81	\$1,090,666.30
Grand Total	29,718	\$86,457,558.99

TY2023 Residential Exemptions:

Homeowner	72,586
Senior	23,879
Senior Freeze	6,629
Disabled Person	1,513
Disabled Veteran	547
Returning Veteran	1

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	184	155
Vacant Land	74	9
Commercial	48	20
Grand Total	306	184

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	445
Vacant Land	97
Commercial	59
Grand Total	601

Chronic Delinquent PINs (balance due for 20 years):

108

DISTRICT 16 – COMMISSIONER FRANK AGUILAR

Comprehensive Statistics for Commissioner District 16

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	88,851
Residential PINs:	79,245
Commercial/Industrial PINs:	8,285
Vacant Land PINs:	1,321
Exempt PINs (\$0 billed, non-taxable):	3,529
PINs in City of Chicago:	5,234
PINs in Suburban Cook County:	83,617
PINs in largest suburban municipality (Cicero):	16,426

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$851,703,466
Residential Billed:	\$498,379,483
Commercial/Industrial Billed:	\$349,823,707
Vacant Land Billed:	\$3,500,276

Highest Billed PIN: 12-27-300-063-0000
 9333 W GRAND AVE, FRANKLIN PARK
 \$7,049,085.18

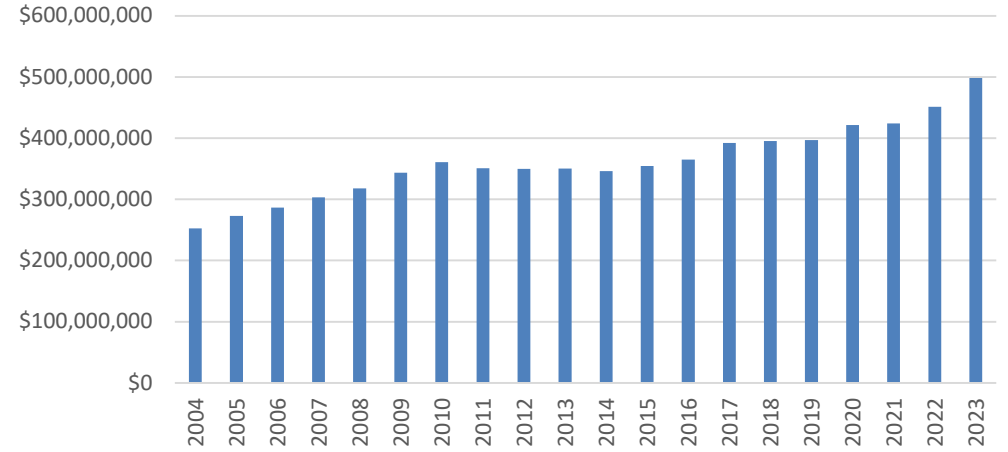
Highest Residential PIN: 15-36-103-029-0000
 170 NUTTALL RD, RIVERSIDE
 \$41,123.81

Number of PINs mailed to out-of-state addresses: 1,942

Most common classifications:

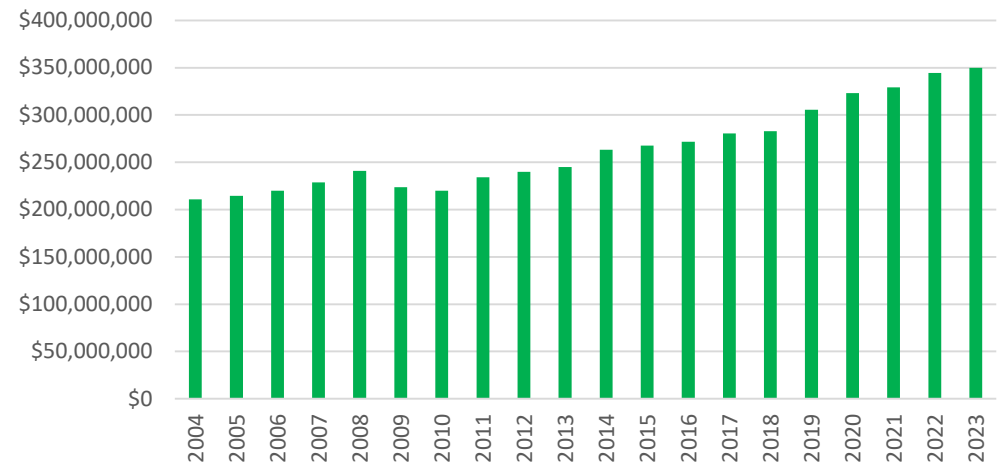
2-03	One Story Residence, any age, 1,000 to 1,800 sq ft	29,554
2-11	Apartment building with 2 to 6 units, any age	11,205
2-02	One Story Residence, any age, 999 sq ft	11,179

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$252,694,176
 TY2023 Total Residential Tax Bill: \$498,366,609

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$210,679,862
 TY2023 Total Commercial Tax Bill: \$349,760,664

DISTRICT 16 – COMMISSIONER FRANK AGUILAR

Comprehensive Statistics for Commissioner District 16

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	15,957	3,906 24.5%	12,051 75.5%
Commercial	3,586	1,575 43.9%	2,011 56.1%
Vacant Land	122	39 32.0%	83 68.0%

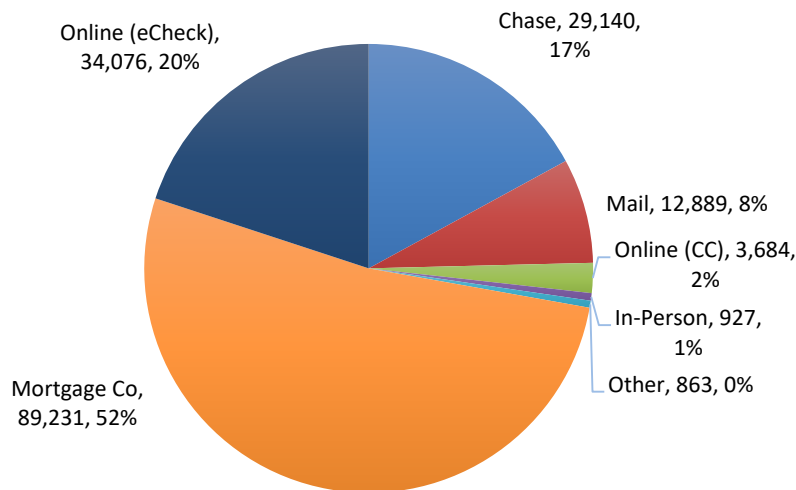
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	16,512	8,281 50.2%	8,231 49.8%
Commercial	5,993	3,253 54.3%	2,740 45.7%
Vacant Land	230	31 13.5%	199 86.5%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$791,991,581
Total Tax Delinquent:	\$13,834,608
Collection Rate:	98.25%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	16,267	\$23,484,725.57
Duplicate & Overpayment	3,164	\$7,966,055.68
Property Tax Appeal Board (PTAB)	2,027	\$8,685,704.13
Specific Objections	1,556	\$11,100,035.26
Sale-in-Error	318	\$3,574,315.21
Grand Total	23,332	\$54,810,835.85

TY2023 Residential Exemptions:

Homeowner	57,954
Senior	18,324
Senior Freeze	6,519
Disabled Person	2,137
Disabled Veteran	541
Returning Veteran	3

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	372	279
Vacant Land	109	15
Commercial	178	67
Grand Total	659	361

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	777
Vacant Land	167
Commercial	322
Grand Total	1,266

Chronic Delinquent PINs (balance due for 20 years):

70

DISTRICT 17 – COMMISSIONER SEAN MORRISON

Comprehensive Statistics for Commissioner District 17

Property Summary (Tax Year 2023, payable in 2024):

Total Taxable PINs:	125,397
Residential PINs:	115,604
Commercial/Industrial PINs:	5,447
Vacant Land PINs:	4,346
Exempt PINs (\$0 billed, non-taxable):	5,871
PINs in City of Chicago:	158
PINs in Suburban Cook County:	125,239
PINs in largest suburban municipality (Orland Park):	23,878

Billed Summary (Tax Year 2023, payable in 2024):

Total Tax Billed:	\$1,382,475,276
Residential Billed:	\$910,995,256
Commercial/Industrial Billed:	\$462,536,053
Vacant Land Billed:	\$8,943,966

Highest Billed PIN: 08-34-402-064-0000
 2200 BUSSE RD, ELK GROVE VILLAGE
 \$7,575,587.27

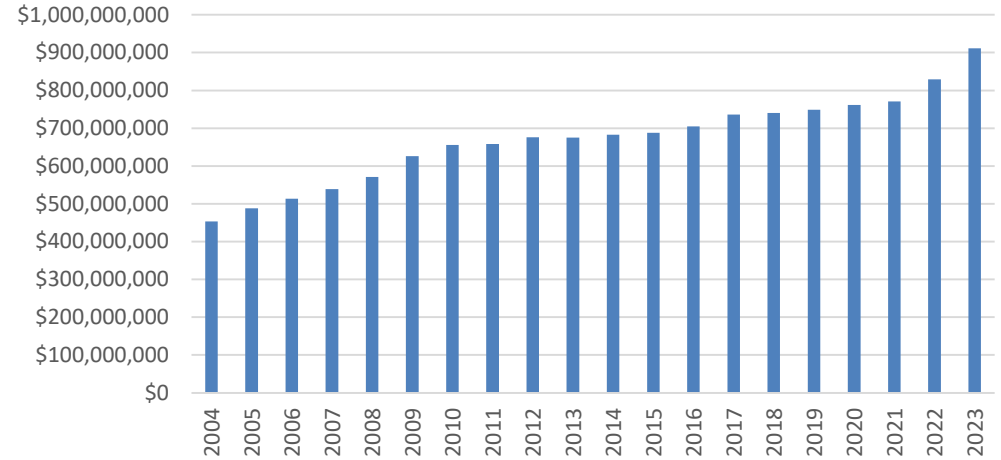
Highest Residential PIN: 18-07-300-026-0000
 644 DALEWOOD LN, HINSDALE
 \$98,677.66

Number of PINs mailed to out-of-state addresses: 2,097

Most common classifications:

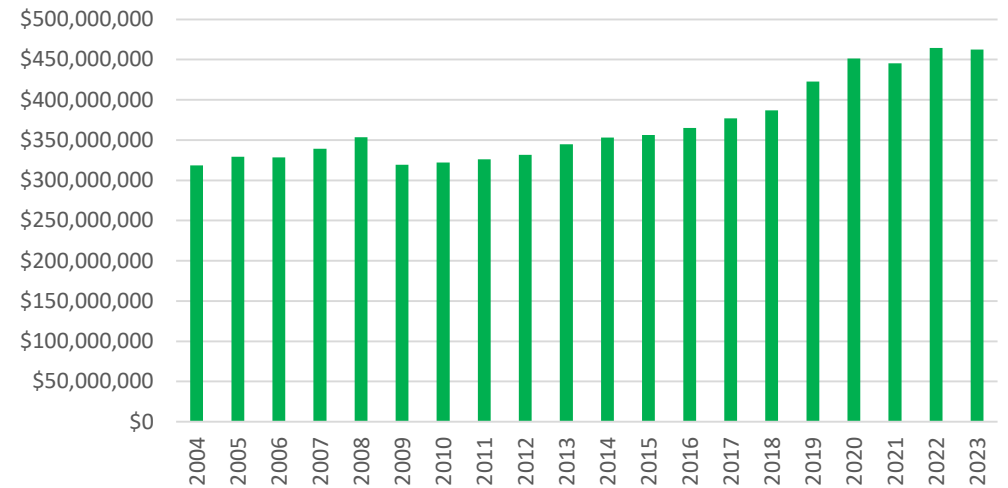
2-99 Residential condominium	23,256
2-03 One Story Residence, any age, 1,000 to 1,800 sq ft	20,608
2-78 Two or more story residence, up to 62 years of age, 2,001 to 3,800 square feet	18,041

20-Year History – Residential Taxes Billed



TY2004 Total Residential Tax Bill: \$453,429,451
 TY2023 Total Residential Tax Bill: \$910,975,122

20-Year History – Commercial Taxes Billed



TY2004 Total Commercial Tax Bill: \$318,589,543
 TY2023 Total Commercial Tax Bill: \$462,536,053

DISTRICT 17 – COMMISSIONER SEAN MORRISON

Comprehensive Statistics for Commissioner District 17

Tax Year 2023 Appeals to Assessor’s Office:

Class	Total Appeals	Successful	Denied
Residential	38,940	8,945 23.0%	29,995 77.0%
Commercial	2,057	788 38.3%	1,269 61.7%
Vacant Land	449	246 54.8%	203 45.2%

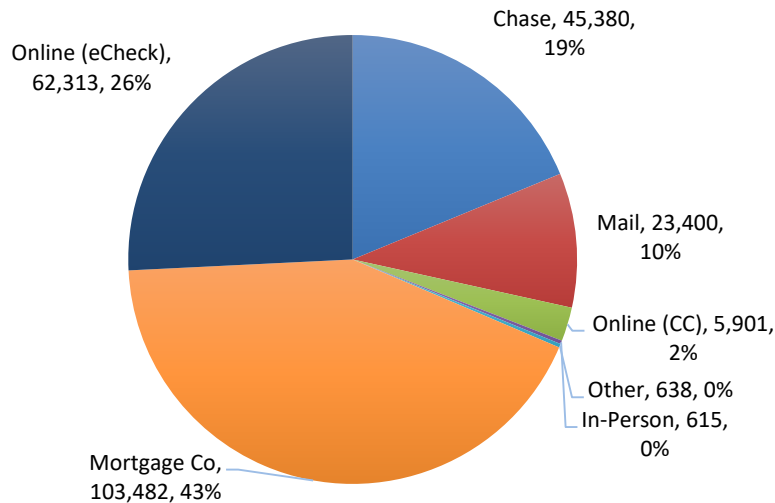
Tax Year 2023 Appeals to Board of Review:

Class	Total Appeals	Successful	Denied
Residential	40,771	18,930 46.4%	21,841 53.6%
Commercial	3,899	1,856 47.6%	2,043 52.4%
Vacant Land	746	147 19.7%	599 80.3%

Collection Rate for Tax Year 2022, payable in 2023:

Total Adjusted Tax Billed:	\$1,293,944,789
Total Tax Delinquent:	\$8,063,671
Collection Rate:	99.38%

TY2023 Payments Summary (by Source):



Refunds Issued (TY2019 to TY2023):

Type	Quantity	Amount Refunded
Certificate of Error	22,434	\$25,137,775.89
Duplicate & Overpayment	3,213	\$12,808,257.10
Property Tax Appeal Board (PTAB)	4,797	\$16,229,441.21
Specific Objections	1,875	\$21,221,401.70
Sale-in-Error	161	\$1,118,939.42
Grand Total	32,480	\$76,515,815.32

TY2023 Residential Exemptions:

Homeowner	88,508
Senior	36,723
Senior Freeze	8,507
Disabled Person	2,603
Disabled Veteran	956
Returning Veteran	2

TY2021 Annual Tax Sale (held in January 2024):

Classification	Offered at Sale	Sold (to Tax Buyer)
Residential	240	198
Vacant Land	243	20
Commercial	48	18
Grand Total	531	236

Current Tax Sale Eligible (TY2022):

Classification	Quantity
Residential	587
Vacant Land	244
Commercial	81
Grand Total	912

Chronic Delinquent PINs (balance due for 20 years):

268

TAX YEAR 2023 – PIN BREAKDOWN BY CLASSIFICATION TYPE

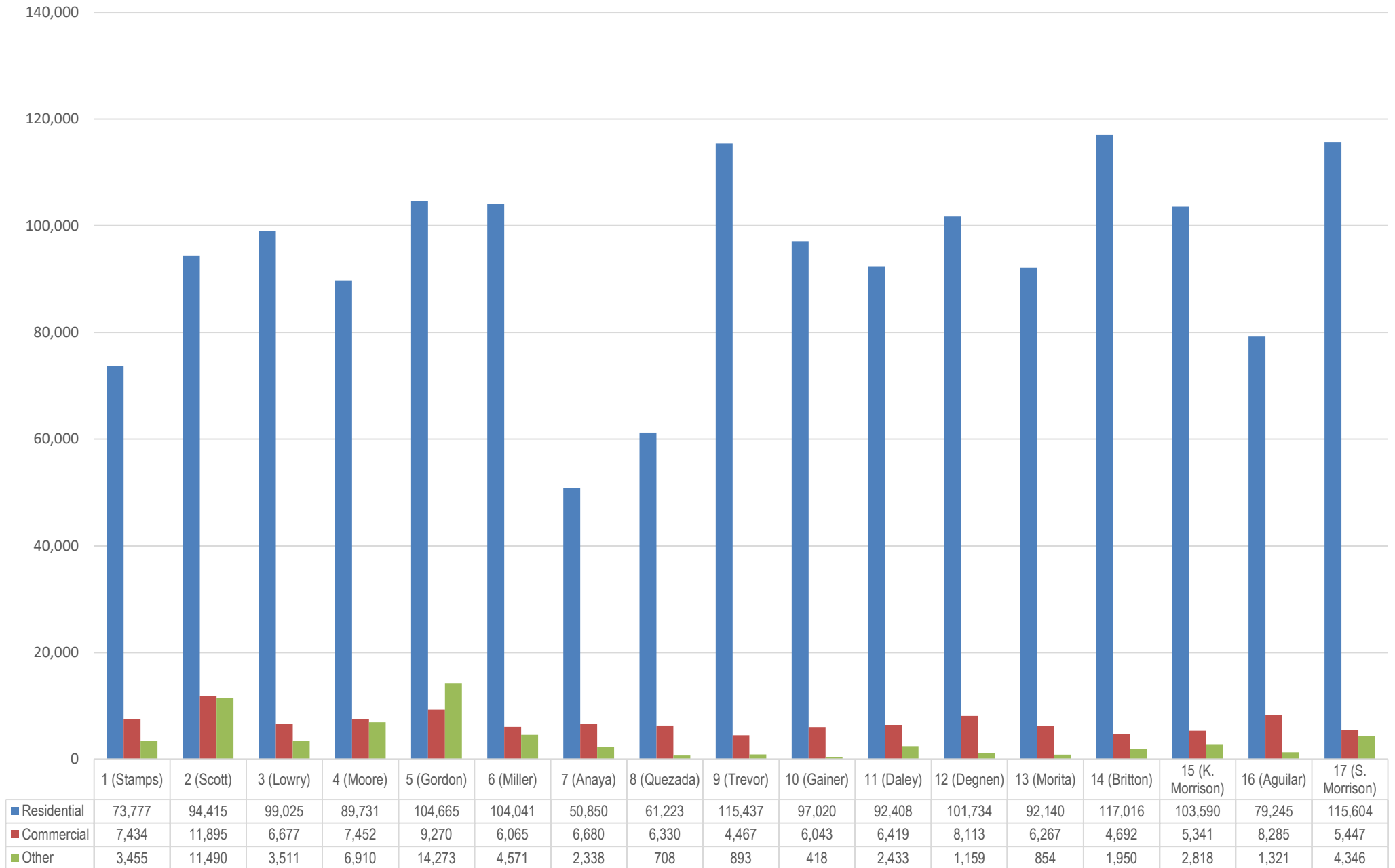
Displays number of PINs classified as residential, commercial and vacant (other) in each of the 17 districts and how many are exempt from taxes.

District (Commissioner)	Residential	Commercial	Vacant Land	Total
1 (Stamps)	73,777	7,434	3,455	84,666
2 (Scott)	94,415	11,895	11,490	117,800
3 (Lowry)	99,025	6,677	3,511	109,213
4 (Moore)	89,731	7,452	6,910	104,093
5 (Gordon)	104,665	9,270	14,273	128,208
6 (Miller)	104,041	6,065	4,571	114,677
7 (Anaya)	50,850	6,680	2,338	59,868
8 (Quezada)	61,223	6,330	708	68,261
9 (Trevor)	115,437	4,467	893	120,797
10 (Gainer)	97,020	6,043	418	103,481
11 (Daley)	92,408	6,419	2,433	101,260
12 (Degnen)	101,734	8,113	1,159	111,006
13 (Morita)	92,140	6,267	854	99,261
14 (Britton)	117,016	4,692	1,950	123,658
15 (K. Morrison)	103,590	5,341	2,818	111,749
16 (Aguilar)	79,245	8,285	1,321	88,851
17 (S. Morrison)	115,604	5,447	4,346	125,397
Grand Total	1,591,921	116,877	63,448	1,772,246

District (Commissioner)	Exempt PINs
1 (Stamps)	5,452
2 (Scott)	16,431
3 (Lowry)	7,599
4 (Moore)	8,585
5 (Gordon)	14,888
6 (Miller)	5,266
7 (Anaya)	2,667
8 (Quezada)	1,981
9 (Trevor)	2,944
10 (Gainer)	2,377
11 (Daley)	3,341
12 (Degnen)	2,488
13 (Morita)	3,325
14 (Britton)	3,159
15 (K. Morrison)	2,895
16 (Aguilar)	3,529
17 (S. Morrison)	5,871
Grand Total	92,798

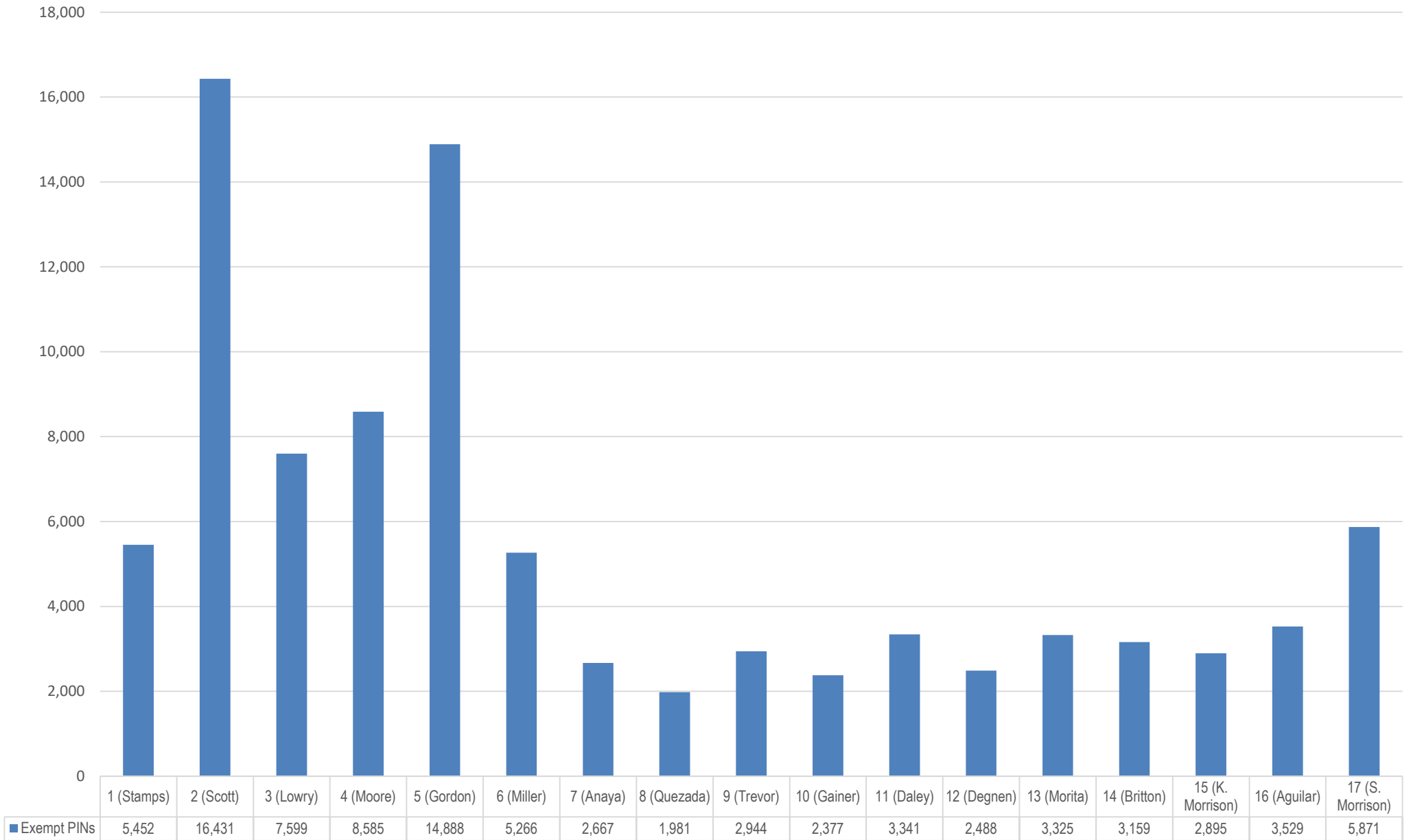
TAX YEAR 2023 – PIN BREAKDOWN BY CLASSIFICATION TYPE

Displays in chart form how many PINs are classified as either residential, commercial and vacant (other) in each of the 17 districts.



TAX YEAR 2023 – EXEMPT PINS

Displays in chart form how many PINs (such as churches, hospitals, governments, etc.) are exempt from taxation in each of the 17 districts.



TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
Alsip					4,372	2,218											266	6,856
Arlington Heights									16,070					10,012	3,272			29,354
Barrington														388	2,119			2,507
Barrington Hills															1,156			1,156
Bartlett															5,693			5,693
Bedford Park						274				536						63	1	874
Bellwood	6,443															4		6,447
Bensenville																	67	67
Berkeley	126															231	1,539	1,896
Berwyn																15,188		15,188
Blue Island					7,250													7,250
Bridgeview						4,987				79								5,066
Broadview	2,919															252		3,171
Brookfield																8,547		8,547
Buffalo Grove														6,051				6,051
Burbank										9,824								9,824
Burnham				1,875														1,875
Burr Ridge																	2,188	2,188
Calumet City				13,401														13,401
Calumet Park					2,965													2,965
Chicago	42,273	117,800	109,213	71,184	30,114		59,868	68,261	19,605	103,082	65,021	111,006	30,675		3	5,234	158	833,497
Chicago Heights					8,466	3,287												11,753
Chicago Ridge						4,026											534	4,560
Cicero																16,426		16,426
Country Club Hills					6,189													6,189

TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degner)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
Countryside																	2,648	2,648
Crestwood					842	4,435											783	6,060
Deer Park														13				13
Deerfield														58				58
Des Plaines									3,384						12,110		8,031	23,525
Dixmoor					1,781													1,781
Dolton				715	6,359	1,903												8,977
East Dundee															2			2
East Hazel Crest						556												556
Elgin															7,583			7,583
Elk Grove Village															7,493		6,276	13,769
Elmwood Park									8,316									8,316
Evanston													23,677					23,677
Evergreen Park				4,150							4,564							8,714
Flossmoor					3,047	943												3,990
Ford Heights					1,574	16												1,590
Forest Park	5,708																	5,708
Forest View																411		411
Frankfort						1												1
Franklin Park																5,097	2,357	7,454
Glencoe														3,550				3,550
Glenview									1,531				636	15,748				17,915
Glenwood					1,056	2,589												3,645
Golf													192					192
Hanover Park															5,320			5,320

TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
Harvey					12,902	2												12,904
Harwood Heights									2,864									2,864
Hazel Crest					5,787	57												5,844
Hickory Hills						5,035												5,035
Hillside	536															1,577	1,118	3,231
Hinsdale																	860	860
Hodgkins																319	137	456
Hoffman Estates														1	17,387			17,388
Homer Glen																	3	3
Hometown											1,670							1,670
Homewood					25	8,169												8,194
Indian Head Park																	2,217	2,217
Inverness														2,050	1,147			3,197
Justice						3,236												3,236
Kenilworth														960				960
La Grange																1,219	5,289	6,508
La Grange Park																3	4,551	4,554
Lansing				11,860		31												11,891
Lemont																	7,580	7,580
Lincolnwood													5,488					5,488
Lynwood					5	3,370												3,375
Lyons																3,883		3,883
Markham					7,499													7,499
Matteson						7,173												7,173
Maywood	6,345															953		7,298

TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
McCook																299		299
Melrose Park									414							5,925		6,339
Merrionette Park					654													654
Midlothian					4,946	612												5,558
Morton Grove									2,201				8,294					10,495
Mount Prospect									15,378					441	2,975			18,794
Niles									7,516	1			3,931				1	11,449
Norridge									5,677									5,677
North Riverside	14															2,579		2,593
Northbrook														14,614				14,614
Northfield														2,755				2,755
Northlake																3,781	77	3,858
Oak Brook																	14	14
Oak Forest					2,465	7,997												10,462
Oak Lawn						6,237					19,178							25,415
Oak Park	18,239																	18,239
Olympia Fields					2,129	5												2,134
Orland Hills						2,091											112	2,203
Orland Park						681											23,878	24,559
Palatine									910					24,983	11			25,904
Palos Heights																	5,487	5,487
Palos Hills						5,607											2,130	7,737
Palos Park																	2,324	2,324
Park Forest					1,916	3,649												5,565
Park Ridge									16,017								2	16,019

TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
Phoenix					1,309													1,309
Posen					2,680													2,680
Prospect Heights									1,135					5,462				6,597
Richton Park						4,236												4,236
River Forest									4,386									4,386
River Grove									3,423									3,423
Riverdale					4,525													4,525
Riverside																3,477		3,477
Robbins					3,994													3,994
Rolling Meadows									5,773					777	2,668			9,218
Roselle															1,378		9	1,387
Rosemont									1,050								2	1,052
Sauk Village					1	3,377												3,378
Schaumburg									19					241	22,569		5,451	28,280
Schiller Park																	4,085	4,085
Skokie													26,367					26,367
South Barrington															2,321			2,321
South Chicago Heights						2,027												2,027
South Holland				405	1,452	7,017												8,874
Steger						2,930												2,930
Stickney																2,351		2,351
Stone Park																1,198		1,198
Streamwood															14,251			14,251
Summit						2										3,082		3,084
Thornton					3	1,193												1,196

TAX YEAR 2023 – PIN BREAKDOWN BY MUNICIPALITY

Displays number of PINs in a given municipality that are located in each of the 17 districts.

Municipality (TC)	District																	Grand Total
	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	
Tinley Park					2	12,236											7,992	20,230
Unincorporated	1			503	1,899	1,849			5,128	398	388		1	6,503	2,291	3,888	12,649	35,498
University Park						4												4
Westchester	2,062															2,864	2,788	7,714
Western Springs																	5,329	5,329
Wheeling														13,728				13,728
Willow Springs																	3,015	3,015
Wilmette														10,641				10,641
Winnetka														4,682				4,682
Worth						619											3,449	4,068
Grand Total	84,666	117,800	109,213	104,093	128,208	114,677	59,868	68,261	120,797	103,481	101,260	111,006	99,261	123,658	111,749	88,851	125,397	1,772,246

TAX YEAR 2023 – BILLED AMOUNT BY CLASSIFICATION TYPE

Displays total original amount billed for all residential, commercial and vacant land in each of the 17 districts.

District (Commissioner)	Commercial	Residential	Vacant Land	Total
1 (Stamps)	\$241,892,839	\$506,948,640	\$4,396,393	\$753,237,871
2 (Scott)	\$1,718,086,682	\$428,129,548	\$15,202,908	\$2,161,419,138
3 (Lowry)	\$783,982,829	\$602,207,095	\$7,311,099	\$1,393,501,023
4 (Moore)	\$175,747,144	\$269,596,689	\$7,410,996	\$452,754,829
5 (Gordon)	\$284,619,292	\$423,694,645	\$16,258,777	\$724,572,714
6 (Miller)	\$334,753,826	\$608,293,904	\$12,093,418	\$955,141,148
7 (Anaya)	\$184,474,006	\$184,089,525	\$2,755,050	\$371,318,581
8 (Quezada)	\$150,353,403	\$379,751,583	\$1,340,600	\$531,445,586
9 (Trevor)	\$371,059,607	\$919,877,418	\$2,618,043	\$1,293,555,067
10 (Gainer)	\$292,789,496	\$648,024,176	\$1,842,308	\$942,655,980
11 (Daley)	\$227,019,893	\$431,922,267	\$3,251,085	\$662,193,246
12 (Degnen)	\$678,416,688	\$993,567,692	\$6,536,840	\$1,678,521,220
13 (Morita)	\$410,489,527	\$652,257,628	\$1,877,709	\$1,064,624,864
14 (Britton)	\$460,721,102	\$1,282,690,008	\$6,566,123	\$1,749,977,232
15 (K. Morrison)	\$636,630,940	\$703,005,590	\$11,602,312	\$1,351,238,842
16 (Aguilar)	\$349,823,707	\$498,379,483	\$3,500,276	\$851,703,466
17 (S. Morrison)	\$462,536,053	\$910,995,256	\$8,943,966	\$1,382,475,276
Grand Total	\$7,763,397,033	\$10,443,431,147	\$113,507,903	\$18,320,336,084

TAX YEAR 2023 – PINS BY EXEMPTION TYPE

Displays number of homestead exemptions claimed by property owners. Includes exemptions for Homeowners, Seniors, Disabled, and Veterans.

District (Commissioner)	Homeowner	Senior	Senior Freeze	Disabled Person	Disabled Vet	Returning Vet
1 (Stamps)	46,023	16,191	5,313	1,587	506	1
2 (Scott)	31,650	7,022	2,342	552	185	
3 (Lowry)	39,665	13,869	2,688	725	339	
4 (Moore)	55,973	22,455	7,665	2,406	761	
5 (Gordon)	63,314	23,313	7,856	2,997	1,001	
6 (Miller)	73,814	27,441	8,561	3,498	1,312	
7 (Anaya)	32,974	9,767	4,105	788	93	
8 (Quezada)	39,836	11,680	4,759	1,087	222	
9 (Trevor)	87,688	34,378	9,079	2,179	665	
10 (Gainer)	53,506	15,566	4,064	807	291	1
11 (Daley)	67,299	22,047	7,064	1,844	782	2
12 (Degnen)	47,768	10,773	2,916	569	167	1
13 (Morita)	60,167	23,902	5,543	1,304	262	1
14 (Britton)	82,447	31,407	5,448	1,338	425	
15 (K. Morrison)	72,586	23,879	6,629	1,513	547	1
16 (Aguilar)	57,954	18,324	6,519	2,137	541	3
17 (S. Morrison)	88,508	36,723	8,507	2,603	956	2
Grand Total	1,001,172	348,737	99,058	27,934	9,055	12

20-YEAR HISTORY – TOTAL TAX BILLED FROM 2004 TO 2023

Displays history of total original amount billed for all residential, commercial and vacant land in each of the 17 districts over the past 20 years.

Tax Year	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)
2004	\$363,965,084	\$879,108,606	\$667,935,054	\$288,565,773	\$407,592,084	\$551,821,053	\$174,409,322	\$251,814,520	\$708,724,663
2005	\$394,611,628	\$910,126,750	\$689,206,801	\$299,289,623	\$436,054,105	\$594,686,249	\$178,034,789	\$259,851,528	\$744,396,366
2006	\$422,005,298	\$955,452,750	\$707,900,387	\$318,131,337	\$460,718,205	\$619,693,750	\$200,796,187	\$286,050,627	\$773,220,828
2007	\$435,843,067	\$966,171,446	\$715,254,509	\$321,722,607	\$483,691,188	\$644,570,637	\$202,307,301	\$292,254,759	\$816,950,683
2008	\$457,933,772	\$1,005,509,999	\$743,273,904	\$331,209,390	\$511,290,315	\$688,597,124	\$212,960,497	\$302,030,815	\$857,032,116
2009	\$462,999,683	\$974,830,814	\$746,214,473	\$336,030,411	\$517,106,525	\$686,667,347	\$206,557,372	\$300,667,474	\$864,264,799
2010	\$485,808,307	\$985,542,339	\$753,782,398	\$353,120,543	\$535,395,382	\$703,751,357	\$217,505,104	\$313,331,333	\$884,279,559
2011	\$486,536,506	\$976,172,621	\$756,689,265	\$352,290,715	\$537,030,247	\$711,534,715	\$219,619,903	\$317,831,580	\$911,702,164
2012	\$481,511,747	\$1,036,183,488	\$805,040,352	\$351,103,414	\$549,624,255	\$733,357,241	\$206,047,271	\$307,617,959	\$928,243,021
2013	\$483,038,515	\$1,060,763,505	\$810,521,543	\$360,593,287	\$557,602,143	\$741,880,948	\$208,620,041	\$311,281,049	\$933,920,915
2014	\$492,437,598	\$1,085,052,155	\$828,561,241	\$369,857,332	\$567,416,139	\$754,259,514	\$213,972,863	\$316,079,200	\$956,095,566
2015	\$521,964,833	\$1,232,629,911	\$927,584,746	\$382,185,596	\$575,509,368	\$760,880,554	\$230,951,385	\$341,399,655	\$981,382,033
2016	\$561,216,603	\$1,369,165,220	\$1,023,708,739	\$404,432,456	\$593,516,306	\$775,715,567	\$252,794,934	\$371,631,827	\$1,014,851,718
2017	\$586,037,548	\$1,488,248,971	\$1,104,775,970	\$416,245,799	\$618,625,336	\$802,297,360	\$264,799,818	\$390,643,545	\$1,047,884,279
2018	\$601,420,234	\$1,624,894,956	\$1,173,864,503	\$402,259,012	\$610,465,195	\$798,652,708	\$272,863,359	\$417,221,930	\$1,064,840,864
2019	\$622,662,397	\$1,731,116,260	\$1,217,820,750	\$412,324,315	\$623,863,270	\$820,122,675	\$287,785,824	\$428,130,192	\$1,114,691,516
2020	\$651,280,878	\$1,865,792,932	\$1,233,703,949	\$429,828,646	\$653,198,346	\$850,478,862	\$297,453,846	\$434,660,795	\$1,131,576,972
2021	\$689,658,935	\$1,960,744,960	\$1,256,170,189	\$422,787,577	\$662,976,012	\$862,369,182	\$346,690,012	\$496,896,384	\$1,164,799,504
2022	\$713,452,922	\$2,100,164,658	\$1,354,665,258	\$434,959,163	\$696,163,971	\$901,996,579	\$358,597,268	\$518,801,828	\$1,245,453,079
2023	\$753,237,871	\$2,161,419,138	\$1,393,501,023	\$452,754,829	\$724,572,714	\$955,141,148	\$371,318,581	\$531,445,586	\$1,293,555,067
Grand Total	\$10,667,623,428	\$26,369,091,479	\$18,910,175,055	\$7,439,691,824	\$11,322,411,106	\$14,958,474,571	\$4,924,085,677	\$7,189,642,587	\$19,437,865,715

20-YEAR HISTORY – TOTAL TAX BILLED FROM 2004 TO 2023

Displays history of total original amount billed for all residential, commercial and vacant land in each of the 17 districts over the past 20 years.

Tax Year	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)	Grand Total
2004	\$465,209,405	\$348,331,054	\$647,120,952	\$594,874,230	\$995,577,885	\$819,009,532	\$468,724,953	\$784,399,017	\$9,417,183,186
2005	\$481,122,730	\$360,498,753	\$682,056,456	\$623,290,697	\$1,044,535,917	\$861,880,308	\$494,012,600	\$834,668,378	\$9,888,323,679
2006	\$502,967,063	\$380,396,023	\$744,958,399	\$654,305,725	\$1,076,309,078	\$893,092,164	\$512,816,600	\$857,875,358	\$10,366,689,778
2007	\$510,946,156	\$391,611,529	\$752,399,916	\$690,265,260	\$1,138,224,962	\$931,014,704	\$538,027,311	\$893,474,874	\$10,724,730,910
2008	\$529,629,307	\$413,566,172	\$777,205,211	\$724,182,979	\$1,185,822,305	\$957,687,868	\$565,422,373	\$941,249,569	\$11,204,603,715
2009	\$556,808,214	\$420,908,448	\$815,364,795	\$734,909,398	\$1,203,829,090	\$973,405,286	\$570,994,171	\$956,464,002	\$11,328,022,302
2010	\$572,646,768	\$439,325,075	\$847,096,443	\$752,959,225	\$1,229,596,119	\$996,896,221	\$584,541,236	\$987,905,551	\$11,643,482,961
2011	\$564,530,660	\$450,259,939	\$843,009,427	\$751,844,591	\$1,253,389,920	\$987,356,752	\$588,175,903	\$992,279,196	\$11,700,254,103
2012	\$556,059,058	\$448,731,539	\$883,220,520	\$756,713,741	\$1,290,644,095	\$1,017,633,834	\$592,857,413	\$1,015,198,902	\$11,959,787,850
2013	\$558,534,056	\$454,546,480	\$897,077,109	\$758,652,837	\$1,299,367,018	\$1,025,653,324	\$598,523,837	\$1,027,939,185	\$12,088,515,792
2014	\$571,200,949	\$461,418,211	\$925,133,599	\$763,863,099	\$1,341,605,440	\$1,047,972,263	\$613,316,624	\$1,044,264,247	\$12,352,506,042
2015	\$622,080,047	\$489,856,735	\$1,058,937,220	\$783,757,027	\$1,356,777,218	\$1,057,081,365	\$625,518,166	\$1,052,438,052	\$13,000,933,911
2016	\$674,640,018	\$514,339,370	\$1,153,766,066	\$832,677,196	\$1,397,025,053	\$1,067,035,905	\$640,573,183	\$1,077,873,475	\$13,724,963,637
2017	\$713,221,050	\$533,962,062	\$1,236,277,420	\$854,429,162	\$1,442,558,330	\$1,110,170,559	\$676,736,925	\$1,121,331,380	\$14,408,245,515
2018	\$779,899,343	\$546,254,634	\$1,369,214,458	\$866,061,654	\$1,468,581,002	\$1,122,236,279	\$682,527,906	\$1,135,767,112	\$14,937,025,150
2019	\$802,669,750	\$559,206,060	\$1,424,010,762	\$911,409,741	\$1,526,966,824	\$1,190,275,161	\$706,501,128	\$1,180,229,324	\$15,559,785,951
2020	\$827,861,850	\$577,928,666	\$1,461,231,616	\$934,251,124	\$1,556,056,732	\$1,221,175,708	\$748,424,125	\$1,222,558,735	\$16,097,463,783
2021	\$887,396,030	\$606,661,570	\$1,573,122,147	\$976,836,714	\$1,577,037,479	\$1,245,040,839	\$757,510,029	\$1,225,357,838	\$16,712,055,402
2022	\$914,472,412	\$629,660,043	\$1,642,233,040	\$1,028,996,269	\$1,682,036,122	\$1,292,922,630	\$800,135,763	\$1,303,322,076	\$17,618,033,081
2023	\$942,655,980	\$662,193,246	\$1,678,521,220	\$1,064,624,864	\$1,749,977,232	\$1,351,238,842	\$851,703,466	\$1,382,475,276	\$18,320,336,084
Grand Total	\$13,034,550,845	\$9,689,655,608	\$21,411,956,777	\$16,058,905,533	\$26,815,917,823	\$21,168,779,545	\$12,617,043,712	\$21,037,071,548	\$263,052,942,832

20-YEAR HISTORY – CERTIFICATES OF ERROR BY YEAR

A certificate of error is issued for either a missed homestead exemption or an over-assessment. This is the quantity over the last 20 years by district.

District (Commissioner)	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
1 (Stamps)	6,653	7,510	7,609	8,225	8,244	7,095	6,658	6,978	5,269	5,622	6,113	6,414	5,988	6,335	6,535	5,862	5,468	3,832	3,661	2,091
2 (Scott)	5,997	5,852	6,404	6,692	6,614	6,843	6,038	6,673	4,577	4,778	4,973	5,601	4,674	4,842	4,993	4,361	3,601	2,651	2,142	989
3 (Lowry)	6,256	6,148	6,549	6,915	6,943	6,545	6,096	6,439	5,727	5,432	5,848	6,141	5,913	5,801	5,993	5,182	4,518	3,139	2,704	1,415
4 (Moore)	8,373	8,247	9,425	8,993	9,148	8,363	8,422	8,757	7,113	7,667	8,142	8,143	7,620	7,465	7,353	6,720	6,288	3,858	4,552	3,099
5 (Gordon)	8,658	9,614	9,870	10,156	9,440	9,814	8,626	8,785	7,388	7,767	8,523	8,506	7,817	7,766	7,702	7,127	6,796	4,274	4,943	4,913
6 (Miller)	7,212	8,173	8,089	8,866	7,953	7,815	7,097	7,032	6,200	6,882	7,222	7,632	6,911	7,825	7,759	7,809	7,378	5,248	5,826	5,833
7 (Anaya)	7,350	7,847	8,170	7,344	6,505	5,038	5,002	5,984	3,615	3,672	3,979	4,179	3,616	3,608	3,621	3,439	3,412	2,833	2,834	1,617
8 (Quezada)	7,526	8,022	8,112	8,279	7,378	6,155	5,997	7,343	4,413	4,481	4,832	5,058	4,805	5,009	5,402	4,704	4,340	3,803	3,285	1,654
9 (Trevor)	8,677	8,848	8,522	9,984	9,426	8,030	8,006	8,115	6,191	7,596	8,148	9,026	8,394	8,744	10,772	7,840	7,127	5,398	5,723	3,185
10 (Gainer)	6,762	6,351	6,817	7,575	7,525	6,455	6,386	7,249	4,865	5,333	5,603	6,136	5,963	6,164	6,858	5,948	5,093	3,833	3,474	1,751
11 (Daley)	7,656	8,290	9,063	8,719	8,000	7,378	7,336	8,200	5,466	6,035	6,952	7,151	6,638	7,172	7,173	6,194	6,058	4,539	4,676	2,817
12 (Degnen)	5,932	6,247	6,649	7,709	7,463	6,574	5,860	6,606	4,443	4,980	5,480	6,091	5,724	5,845	6,513	5,912	4,804	3,847	3,232	1,449
13 (Morita)	7,684	7,318	7,144	9,184	7,944	6,975	6,895	7,462	5,672	6,540	6,733	7,214	7,147	6,867	7,505	6,722	5,879	4,342	4,310	2,045
14 (Britton)	8,231	8,727	8,526	9,791	8,959	7,693	7,297	7,554	6,407	7,599	8,270	8,890	8,727	8,892	11,322	8,024	6,800	4,964	5,024	2,615
15 (K. Morrison)	8,429	8,609	7,971	9,106	8,011	7,077	5,698	5,520	4,651	5,537	6,178	6,674	6,291	6,893	7,678	7,333	5,990	4,472	5,011	2,323
16 (Aguilar)	7,840	9,169	8,330	7,966	6,959	6,297	5,792	5,399	4,512	5,182	5,827	6,084	5,513	6,331	6,100	5,955	5,421	3,715	4,034	2,666
17 (S. Morrison)	7,941	8,380	8,231	9,544	8,760	8,589	7,473	7,204	6,107	7,324	7,756	8,277	8,301	8,630	8,768	8,123	7,453	5,641	5,484	4,463
Grand Total	127,177	133,352	135,481	145,048	135,272	122,736	114,679	121,300	92,616	102,427	110,579	117,217	110,042	114,189	122,047	107,255	96,426	70,389	70,915	44,925

TAX TEAR 2019 TO 2023 – REFUNDS ISSUED

Chart displaying the quantity and total amount refunded by refund type for each of the 17 districts going back five years.

	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)
Certificate of Error	15,881	11,163	13,645	19,631	22,279	23,706	10,011	13,043
Duplicate & Overpayment	5,155	13,639	8,098	11,999	14,288	7,295	2,002	1,961
Property Tax Appeal Board (PTAB)	2,303	3,256	4,429	1,598	1,961	3,111	1,603	1,956
Specific Objections	1,462	9,887	10,674	885	1,303	1,314	885	789
Sale-in-Error	592	936	464	1,000	1,798	603	205	182
Grand Total	25,393	38,881	37,310	35,113	41,629	36,029	14,706	17,931

	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)
Certificate of Error	\$20,104,865	\$9,897,783	\$13,101,654	\$18,991,458	\$30,457,984	\$34,395,454	\$8,480,007	\$13,998,324
Duplicate & Overpayment	\$7,834,625	\$17,273,404	\$13,551,424	\$8,843,847	\$17,810,148	\$10,807,344	\$4,298,056	\$4,121,651
Property Tax Appeal Board (PTAB)	\$7,638,277	\$15,273,915	\$15,749,233	\$8,954,896	\$16,270,115	\$11,427,890	\$5,921,705	\$5,031,054
Specific Objections	\$7,618,502	\$24,084,726	\$19,325,857	\$6,126,190	\$11,734,206	\$15,346,863	\$6,300,644	\$3,805,561
Sale-in-Error	\$2,014,947	\$1,786,673	\$1,854,616	\$2,776,891	\$7,059,184	\$4,314,594	\$542,248	\$859,888
Grand Total	\$45,211,214	\$68,316,501	\$63,582,783	\$45,693,283	\$83,331,637	\$76,292,145	\$25,542,659	\$27,816,477

TAX TEAR 2019 TO 2023 – REFUNDS ISSUED

Chart displaying the quantity and total amount refunded by refund type for each of the 17 districts going back five years.

	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)
Certificate of Error	21,762	15,748	18,423	14,828	18,014	20,983	19,689	16,267	22,434
Duplicate & Overpayment	3,074	3,882	3,293	5,882	2,976	2,883	2,927	3,164	3,213
Property Tax Appeal Board (PTAB)	4,121	3,156	1,913	4,137	3,096	5,685	4,763	2,027	4,797
Specific Objections	4,411	3,748	1,124	3,957	2,466	2,184	2,258	1,556	1,875
Sale-in-Error	63	32	119	51	73	58	81	318	161
Grand Total	33,431	26,566	24,872	28,855	26,625	31,793	29,718	23,332	32,480

	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K. Morrison)	16 (Aguilar)	17 (S. Morrison)
Certificate of Error	\$25,284,124	\$16,288,069	\$18,373,165	\$16,127,399	\$18,858,769	\$26,922,775	\$24,521,110	\$23,484,726	\$25,137,776
Duplicate & Overpayment	\$8,549,467	\$10,367,547	\$5,868,630	\$14,651,347	\$7,248,182	\$11,034,975	\$13,885,530	\$7,966,056	\$12,808,257
Property Tax Appeal Board (PTAB)	\$11,415,026	\$8,710,629	\$9,878,059	\$16,812,003	\$12,562,684	\$23,816,919	\$20,028,207	\$8,685,704	\$16,229,441
Specific Objections	\$13,441,877	\$10,152,195	\$9,011,748	\$20,223,048	\$15,922,486	\$21,306,754	\$26,932,047	\$11,100,035	\$21,221,402
Sale-in-Error	\$233,989	\$217,673	\$271,035	\$133,109	\$272,294	\$1,226,391	\$1,090,666	\$3,574,315	\$1,118,939
Grand Total	\$58,924,482	\$45,736,114	\$43,402,637	\$67,946,906	\$54,864,415	\$84,307,813	\$86,457,559	\$54,810,836	\$76,515,815

TAX YEAR 2022 (DUE IN 2023) – DELINQUENCY / COLLECTION RATES

As of 10/1/2024, displays adjusted billed (after Certificates of Error), taxes delinquent, and collection rates for each of the 17 districts.

Commissioner District	Total Adjusted Tax Billed (after C of E reductions)	Tax Delinquent	Rates	
	Total	Total	Delinquent Rate	Collection Rate
1 (Stamps)	\$705,684,671	\$16,819,973	2.38%	97.62%
2 (Scott)	\$2,096,603,567	\$28,912,857	1.38%	98.62%
3 (Lowry)	\$1,348,981,396	\$17,195,399	1.27%	98.73%
4 (Moore)	\$428,746,550	\$32,868,060	7.67%	92.33%
5 (Gordon)	\$686,777,386	\$93,909,410	13.67%	86.33%
6 (Miller)	\$890,436,022	\$33,457,204	3.76%	96.24%
7 (Anaya)	\$353,940,179	\$4,527,068	1.28%	98.72%
8 (Quezada)	\$511,960,435	\$4,656,344	0.91%	99.09%
9 (Trevor)	\$1,234,134,812	\$2,881,766	0.23%	99.77%
10 (Gainer)	\$909,151,278	\$3,081,443	0.34%	99.66%
11 (Daley)	\$621,474,012	\$3,569,526	0.57%	99.43%
12 (Degnen)	\$1,636,368,487	\$6,834,662	0.42%	99.58%
13 (Morita)	\$1,020,520,162	\$3,727,027	0.37%	99.63%
14 (Britton)	\$1,671,531,974	\$4,314,255	0.26%	99.74%
15 (K. Morrison)	\$1,284,733,908	\$4,351,546	0.34%	99.66%
16 (Aguilar)	\$791,991,581	\$13,834,608	1.75%	98.25%
17 (S. Morrison)	\$1,293,944,789	\$8,063,671	0.62%	99.38%
Grand Total	\$17,486,981,208	\$283,004,817	1.62%	98.38%

TAX YEAR 2023 (DUE IN 2024) – DELINQUENCY / COLLECTION RATES

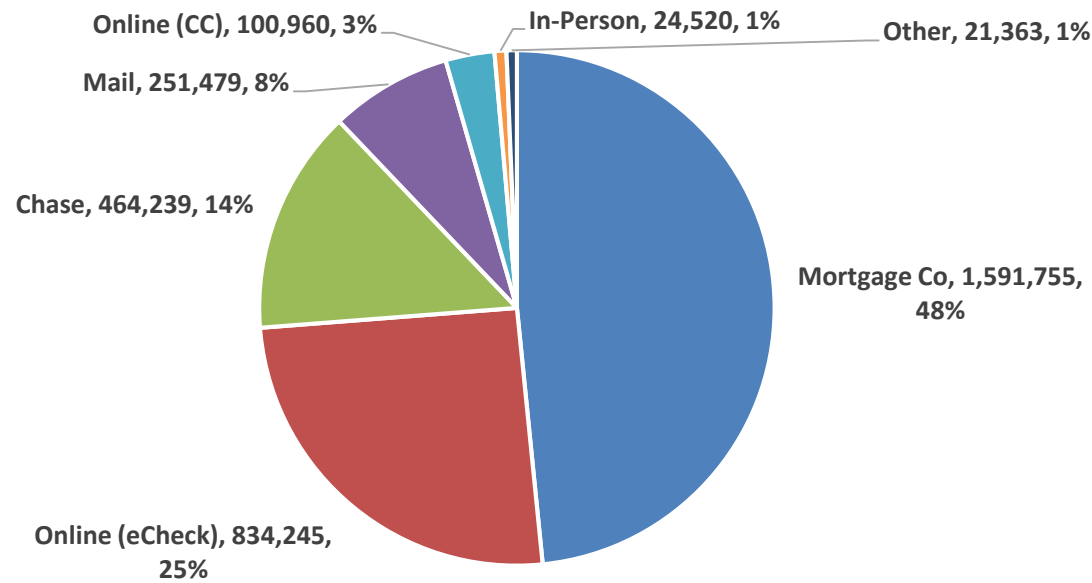
As of 10/1/2024, displays adjusted billed (after Certificates of Error), taxes delinquent, and collection rates for each of the 17 districts.

Commissioner District	Total Adjusted Tax Billed (after C of E reductions)	Tax Delinquent	Rates	
	Total	Total	Delinquent Rate	Collection Rate
1 (Stamps)	\$747,307,164	\$42,107,703	5.63%	94.37%
2 (Scott)	\$2,158,972,957	\$68,060,320	3.15%	96.85%
3 (Lowry)	\$1,391,334,585	\$51,490,806	3.70%	96.30%
4 (Moore)	\$446,539,256	\$49,530,754	11.09%	88.91%
5 (Gordon)	\$712,754,209	\$115,778,944	16.24%	83.76%
6 (Miller)	\$941,550,112	\$51,725,542	5.49%	94.51%
7 (Anaya)	\$368,595,320	\$15,562,224	4.22%	95.78%
8 (Quezada)	\$527,465,190	\$19,317,920	3.66%	96.34%
9 (Trevor)	\$1,285,761,618	\$23,911,147	1.86%	98.14%
10 (Gainer)	\$939,155,211	\$23,103,935	2.46%	97.54%
11 (Daley)	\$657,386,127	\$18,307,660	2.78%	97.22%
12 (Degnen)	\$1,674,697,574	\$34,826,795	2.08%	97.92%
13 (Morita)	\$1,059,488,534	\$24,523,370	2.31%	97.69%
14 (Britton)	\$1,744,400,875	\$34,656,913	1.99%	98.01%
15 (K. Morrison)	\$1,345,865,406	\$28,116,491	2.09%	97.91%
16 (Aguilar)	\$844,650,002	\$31,781,653	3.76%	96.24%
17 (S. Morrison)	\$1,373,095,297	\$35,623,833	2.59%	97.41%
Grand Total	\$18,219,019,435	\$668,426,008	3.67%	96.33%

TAX YEAR 2023 – PAYMENT SOURCE BREAKDOWN

Charts displaying the source used by taxpayers to pay in each of the 17 districts for tax year 2023 (due in calendar year 2024).

Payment Source	1 (Stamps)	2 (Scott)	3 (Lowry)	4 (Moore)	5 (Gordon)	6 (Miller)	7 (Anaya)	8 (Quezada)	9 (Trevor)	10 (Gainer)	11 (Daley)	12 (Degnen)	13 (Morita)	14 (Britton)	15 (K.Morrison)	16 (Aguilar)	17 (S.Morrison)	Grand Total
Mortgage Co	86,151	94,780	89,205	94,088	97,501	114,352	50,294	75,790	101,100	103,871	102,956	107,664	86,313	89,419	105,558	89,231	103,482	1,591,755
Online (eCheck)	34,535	62,093	66,134	33,303	35,238	40,471	24,309	28,046	61,864	56,135	39,174	67,497	56,427	76,485	56,145	34,076	62,313	834,245
Chase	17,782	17,111	15,231	22,147	27,258	33,809	25,636	17,419	45,357	21,865	31,276	18,013	28,384	39,180	29,251	29,140	45,380	464,239
Mail	10,188	11,505	16,142	13,956	13,586	14,625	6,677	7,466	21,389	13,483	13,957	13,081	15,342	25,274	18,519	12,889	23,400	251,479
Online (Credit Card)	4,569	9,246	7,931	7,052	7,035	5,301	4,040	3,184	6,062	6,022	4,944	7,035	6,074	7,501	5,379	3,684	5,901	100,960
In-Person	1,763	3,391	2,644	1,951	1,688	712	2,326	1,227	755	1,188	1,441	1,494	937	778	683	927	615	24,520
Other	1,479	2,800	2,146	3,142	3,405	1,423	824	471	477	604	864	697	618	468	444	863	638	21,363
Grand Total	156,467	200,926	199,433	175,639	185,711	210,693	114,106	133,603	237,004	203,168	194,612	215,481	194,095	239,105	215,979	170,810	241,729	3,288,561



TAX YEAR 2021 – ANNUAL TAX SALE – OFFERED AND SOLD

Displays the number of PINs by classification that were offered at the last annual sale (January 2024) and the number that were sold to tax buyers.

Commissioner District	Residential – Offered	Residential – Sold	Vacant Land – Offered	Vacant Land – Sold	Commercial – Offered	Commercial – Sold	Grand Total – Offered	Grand Total – Sold
1 (Stamps)	782	431	873	46	288	93	1,943	570
2 (Scott)	2,083	609	5,342	109	298	54	7,723	772
3 (Lowry)	909	565	718	69	192	62	1,819	696
4 (Moore)	2,250	888	2,932	17	579	76	5,761	981
5 (Gordon)	8,066	1,013	7,657	26	1,403	41	17,126	1,080
6 (Miller)	1,124	506	1,093	14	278	32	2,495	552
7 (Anaya)	303	259	181	24	106	49	590	332
8 (Quezada)	153	142	30	20	58	41	241	203
9 (Trevor)	208	178	22	10	33	24	263	212
10 (Gainer)	301	242	8	1	16	13	325	256
11 (Daley)	398	250	468	12	54	37	920	299
12 (Degnen)	308	236	16	4	71	67	395	307
13 (Morita)	288	233	32	2	42	37	362	272
14 (Britton)	158	143	49	3	24	10	231	156
15 (K.Morrison)	184	155	74	9	48	20	306	184
16 (Aguilar)	372	279	109	15	178	67	659	361
17 (S.Morrison)	240	198	243	20	48	18	531	236
Grand Total	18,127	6,327	19,847	401	3,716	741	41,690	7,469